ANTURA

Antura Intelligence

Antura AB, www.antura.se

2601 (January 2026)

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Responsible AI

At Antura, we strive to use AI in a responsible and transparent manner. Through our “Responsible AI” initiative, we ensure that our customers always know where their data is stored and how it is used. We aim to create AI solutions that not only enhance our product but are also based on trust and respect for customer privacy. Our goal is to be open and clear about how we work, so that our AI solutions are both secure and reliable.

AI Act

Antura also complies with the AI Act, which is the EU regulation that came into effect on 01-08-24. This regulation introduces new requirements for Antura regarding how we use, develop, and distribute AI in our product. The purpose of the regulation is to ensure reliable and secure AI systems within the EU.

About AI Functionality in Antura

As of the September 2024 version, Antura supports the use of AI. All AI in Antura is designed to be toggled on and off via configuration settings. The settings can be found under Administration – System.

- Use AI features - Controls whether AI functionality is activated (all functionality except for the AI Assistant).
- Use AI Assistant - Controls whether the AI assistant is activated.

Underlying Systems

Currently, all of Antura's AI functionalities are based on Microsoft Azure OpenAI Service. This means that the data used to enable AI functionalities will be shared with Microsoft's services. You can read more about Microsoft's handling policies here: Microsoft policy on data handling, but in summary, the data is not used for AI training and is not shared with other parties. Antura has chosen Microsoft's data center in France, as it is located within the EU. Microsoft's data centers in Sweden currently do not have the functionality Antura requires.

AI Features

AI Assistant

Antura's AI assistant answers questions about how you can use the product. No customer data is uploaded to Microsoft Azure OpenAI Service. The only data sent is the questions that a user asks.

Create Risks

Antura can generate AI-based risk suggestions by analyzing a project. The information sent to Microsoft Azure OpenAI Service includes:

- The project's information fields
- Existing risk titles and descriptions

Create Risk Issues

Antura can generate AI-based risk issue suggestions by analyzing a risk. The information sent to Microsoft Azure OpenAI Service includes:

- A risk's title and description
- Existing risk issue titles and descriptions

Deployments

SaaS Customers

From the September 2024 update onwards, the functionality will be disabled upon installation but can easily be enabled by the customer or by account managers upon request. No further configuration is necessary.

On-prem Customers

Since the AI features use Microsoft's services, Antura must be able to communicate with Microsoft's APIs. These domains need to be accessible:

- https://antura-france.openai.azure.com
- https://antura-ai-search.search.windows.net

Our support team can assist you in configuring the installation correctly.

Information Security

Antura has considered several aspects of information security regarding AI.

Handling of Personal Data

Antura does not send any personal data to Microsoft Azure OpenAI Service. However, Antura does not prevent an individual user from entering personal data into AI functions that allow, for example, the user to ask questions.

Availability

If Microsoft Azure OpenAI Service is unavailable for any reason, the user will receive an error message.

Confidentiality

The information described above is sent to Microsoft Azure OpenAI Service, and it will only be used to generate a response to the user's query. It is up to each customer to classify the information stored in Antura.

Accuracy

Antura builds its responses on the information returned by Microsoft Azure OpenAI Service. In terms of accuracy (here: unchanged and retained integrity), Antura does not alter the content of the text. However, whether the response is "accurate" (here meaning correct) can never be fully guaranteed, as it is based on an underlying language model.

None of the information sent to the underlying AI service is stored for future use and is deleted after the call is completed.