

Privacy Policy

1. Introduction

Welcome to **Petra Skoko Website**, operated via Webflow.

Your privacy is important to us, and this Privacy Policy explains how your personal data is collected, used, and protected in accordance with the **General Data Protection Regulation (GDPR)**.

2. Data Controller

The data controller responsible for processing your personal data is:

Name: Petra Skoko

Location: Zagreb, Croatia

Email: petraskoko.psihoterapija@gmail.com

3. Personal Data We Collect

Depending on how you interact with the Website, we may collect:

- Name and email address (via contact forms)
- Any information you voluntarily submit through forms
- Technical data such as IP address, browser type, device information
- Usage data collected through cookies and analytics tools

4. Forms & Webflow

This Website uses **Webflow forms**.

When you submit a form, the data you provide is securely stored on Webflow's servers and/or forwarded to the email address configured by the Website owner.

Webflow acts as a **data processor** and processes data in accordance with GDPR.

5. How We Use Your Data

Your personal data is used only to:

- Respond to your inquiries
- Communicate regarding requested services or information
- Improve website performance and user experience
- Ensure website security and functionality

6. Legal Basis for Processing

We process your personal data based on:

- Your consent (form submissions, cookies)

- Pre-contractual communication or service provision
- Legitimate interests (website analytics, security)
- Legal obligations where applicable

7. Cookies & Analytics

This Website may use cookies to:

- Enable basic website functionality
- Analyze website traffic and usage patterns

If analytics tools such as **Google Analytics** are used, data may be transferred outside the EU. In such cases, appropriate safeguards (such as Standard Contractual Clauses) are applied.

You can control or disable cookies through your browser settings or a cookie consent banner.

8. Data Retention

Personal data is stored only for as long as necessary to fulfill its purpose or comply with legal obligations.

9. Data Sharing

We do not sell or trade your personal data.

Data may be shared only with trusted service providers such as:

- Webflow, Inc. (website hosting and form handling)
- Analytics providers (if enabled)

All partners comply with GDPR requirements.

10. Your Rights

Under GDPR, you have the right to:

- Access your personal data
- Request correction or deletion
- Restrict or object to processing
- Withdraw consent at any time
- File a complaint with a supervisory authority

Requests can be sent to petraskoko.psihoterapija@gmail.com

11. Data Security

We apply appropriate technical and organizational measures to protect personal data against unauthorized access, loss, or misuse.

12. Changes to This Policy

This Privacy Policy may be updated occasionally. Any changes will be posted on this page with a revised date.

13. Contact

For any questions regarding this Privacy Policy or your personal data, please contact:

Email: petraskoko.psihoterapija@gmail.com