



FLUSSO
COLLECTION

CARE GUIDE

Important information inside

Maintaining your Flusso Collection stainless steel sinks and taps will ensure their lasting beauty and performance. Regular, correct cleaning is the key to longevity. Should you have any questions about your Flusso Collection product, please contact the team.

Stainless Steel Sink Care

Stainless steel is durable, but proper care will help maintain its appearance and finish.

Routine Cleaning and Maintenance

- **Clean Regularly:** We highly recommend regular, light cleaning rather than major cleaning sessions occasionally.
- **Best Practice:** Clean the sink with a multipurpose cleaning product to remove grease and limescale. Rinse thoroughly and dry the sink completely with a soft cloth after use and after cleaning to prevent water marks and mineral deposits.
- **Water Deposits & Discolouration:** Discolouration and most marks (often seen as a 'rainbow effect') are caused by waterborne deposits clinging to the surface, not from the steel itself.
- **Prevention:** Remove all wet cleaning aids (cloths, sponges, etc.) from the sink after use to prevent watermarking and rust stains. Keep the sink free of any standing water, especially for prolonged periods.
- **Everyday Cleaner Use:** To remove grease, soap, and water marks, a proprietary everyday stainless steel cleaner should be used.

For textured sinks, sprinkle the everyday stainless steel cleaner onto the sink and scrub it into a paste with a stiff nylon nailbrush. This ensures the product reaches the 'valleys' of the texture. Rinse thoroughly and dry after use.

Dealing with Scratching

- **Natural Patina:** Surface scratches that appear through normal usage rarely have any appreciable depth. A stainless-steel sink will develop a patina over time, and these scratches will become less noticeable as they even out. The sink will often look better a year or so after installation than during the first few months of use.
- **Maintenance Tip:** Regular use of your everyday stainless steel cleaner assists in maintaining your sink's appearance.

Applying a Polishing Stainless Steel Cleaner

For an extra layer of protection and shine, follow the use instructions for your polishing stainless steel cleaner (often available as a cream or paste, used after your everyday cleaner):

- Apply with a damp cloth (like a microfibre cloth) using circular motions.
- Allow the cleaner to dry (typically to a white powder).
- Buff off with kitchen roll.

Benefit: The polishing cleaner forms a waterproof layer on your sink, which helps the water drain off easier and resists deposits.

Dealing with Stubborn Rust Spots

The high-quality stainless steel used by Flusso Collection is incapable of rusting in normal household conditions. Rust spots are always caused by ferrous particles (iron filings) from an external source:

Sources: These often come from wire scouring pads, utensils, or water pipework during new installations. These filings cling to the sink's surface and will rust if not removed.

Removal Procedure (requires consistency):

- Clean the sink thoroughly using your everyday stainless steel cleaner.
- Sprinkle the cleaner onto the sink and scrub it into a paste with a stiff nylon nailbrush (a simple nylon washing-up brush is not sufficient as the product needs to be worked into the 'valleys' of the sink's texture).
- Rinse the sink thoroughly and ensure it is dried completely.
- Repeat this process daily for a period of 7–10 days. The problem can be obstinate and may require several attempts to restore the sink to its pristine condition.

What to Avoid

To maintain your warranty and finish, do not use or allow contact with:

- **Abrasive Cleaners:** Bleach (neat or diluted), scourers, or wire wool pads.
 - **Corrosive Foodstuffs:** Salt, vinegar, citric fruit juices (lemon, orange), mustard, or pickles. Do not leave them on the surface for any length of time.
 - **Plastic Washing-Up Bowls:** Their movement over time will cause the development of heavy, localised abrasion marks.
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Tap Care

Flusso Collection taps are finished to the highest standards. Gentle cleaning is all that's required to maintain their aesthetic appeal.

- **Routine Cleaning:** Cleaning should always be gentle with a rinsed, soft, mild soapy cloth only.
- **Limescale:** If limescale is a problem around the aerator or nozzle, the gentle use of a small brush with some lemon juice will help alleviate the problem. Immediately rinse away any remaining lemon juice from the tap surface after treatment.

Tap Cleaning Don'ts

Care needs to be taken not to damage the tap finish. Avoid all of the following products:

- Bleach (neat or diluted)
- Oven cleaners
- Solvents
- Acetones
- Antibacterial soap
- Leaving wet cloths on the surface for prolonged periods of time



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