

Sub-Processor List

ComputerTalk Technology, Inc. and ComputerTalk Global Corp. (“ComputerTalk,” “we,” or “our”) may engage certain third-party service providers (“sub-processors”) to support the delivery of our services. These sub-processors may access personal data provided directly by our clients or processed by us on their behalf to perform contracted services or enable related features (“Customer Data”).

The list below provides key details about each sub-processor, including their identity, specific role, and geographic location. Terms not defined here have the meaning given in our general terms and conditions or in the applicable agreement between ComputerTalk and the Customer.

Sub-processors are engaged to support various aspects of our services, including infrastructure hosting, customer support, service administration, and email notifications. Not all sub-processors are involved in every service; some are engaged solely for specific functions related to particular services.

Cloud Services – Infrastructure Hosting

Sub-Processor	Services	Head Office	Website
Cologix	Colocation data center services	225 E 16 th Avenue, Suite 900, Denver, CO 80203	https://cologix.com/
QTS	Colocation data center services	12851 Foster Street, Overland Park, KS 66213	https://q.com/
Microsoft Azure	Cloud services, website services, and data center services	1 Microsoft Way, Redmond, WA 98052-6399	https://azure.microsoft.com/en-ca/

Cloud Services – Disaster Recovery and Business Continuity

Sub-Processor	Services	Head Office	Website
Thrive	Disaster recovery as a service	25 Forbes Blvd., Suite 3, Foxborough, MA 02035	https://thrivenextgen.com/

Third-Party Client Applications

Sub-Processor	Services	Head Office	Website
CommunityWFM (On-prem)	Workforce management	3400 Waterview Parkway, Suite 325, Richardson, TX 75080	https://www.communitywfm.com/
Calabrio (On-prem)	Workforce management	241 North 5th Avenue, Suite 1200 Minneapolis, MN 55401	https://www.calabrio.com/
Proxy Networks (On-prem)	Screen capture	1234 Chestnut Street, Suite 102, Newton, MA 02464	https://proxynetworks.com/
Creovai (formerly Tethr)	Speech analytics	10900 Research Blvd Ste 160C, Unit #2065 Austin, TX 78759	https://tethr.com/

Corporate Services – General

Sub-Processor	Services	Head Office	Website
Microsoft Corporation	Business administration, delivery, support, and related services	1 Microsoft Way, Redmond, WA 98052-6399	https://www.microsoft.com/en-ca
DocuSign	Contract administration and signature tool	221 Main Street, Suite 1550, San Francisco, CA 94105	http://www.docusign.com/