computertalk ice

iceInfluencers

The iceInfluencer program is a program for customers who want to share their experience and feedback with our team and other users.



As an iceInfluencer, you will not only receive exclusive content and information, but also have the opportunity to shape the future of ice Contact Center. Your participation will help us improve our solutions and deliver the best possible customer experience for you and your organization.

As an iceInfluencer, you will also become a brand ambassador for ice Contact Center, spreading the word about our solutions and benefits to your peers and network. Join a community of like-minded professionals who are passionate about customer experience and innovation!

Why join?

Exclusive quarterly newsletters

As a member, you will receive a special quarterly email that will help you make the most of ice. You will learn tips and tricks for leveraging ice Contact Center's functionalities as well as get exclusive insights into new product features and updates.

Research incubation group

As a member of our research incubation group, you will have the chance to shape the direction of our product by exploring the capabilities of AI in the contact center. You will have input in the development of these features before they even become part of our roadmap.

Exclusive Slice of ice sessions

We will offer special Slice of ice sessions where you choose the topics, chat with ice specialists, and explore questions that we usually don't get to address.

Roadmap and product feedback sessions

You will have the opportunity to view our roadmap and provide feedback on upcoming features and functionality that will shape the future of ice.

Advance invites to training and user groups

Being an iceInfluencer means you get early access to our in-person events, where you can network with other experts and learn from the best.

Early access to our product

You will get to try new features before anyone else, giving you an advantage and an opportunity to discover what they can do.

Why are we offering this program?



We are offering the iceInfluencer program because we value your opinions and insights. We want you to be part of our journey and help us shape our product according to your needs and preferences.

By becoming an iceInfluencer, you will have the opportunity to influence our roadmap, provide feedback, and let us address any concerns you have. You will also be able to network with other iceInfluencers and share your experiences and best practices with one another.
In addition, we would love it if you could support us on social media and share your knowledge and experience in case studies, reviews, references, or quotes to help spread awareness of ice Contact Center.

How to join?

Join our iceInfluencer group by clicking here and filling out the form.

CLICK TO JOIN

The iceInfluencer membership is on an individual level. If you have colleagues that are interested in becoming an iceInfluencer, feel free to pass on the link!

About Us

ComputerTalk is the developer of ice Contact Center. ice modernizes the call center with business application integrations, AI, and analytics across all communication channels, helping organizations deliver outstanding customer experiences. As a Microsoft Teams native contact center solution, ice allows users to handle all interactions within a single interface. Founded in 1987 and headquartered in Markham, Canada, ComputerTalk powers enterprise-class contact centers for organizations across the globe.

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