

Patientik INSIGHT

Valuable patient feedback often doesn't reach the physician. Patientik **INSIGHT** is changing this.

Every medical practice and clinic strives for satisfied patients. Gathering customer feedback is often time-consuming, insufficiently systematized, and carries risks if it is made public. The true voice of the patients — that critical feedback that could turn a minor dissatisfaction into a major breach of trust—often remains hidden.

Transform anonymous patient feedback into concrete, actionable steps!

As a physician, you don't just need satisfied patients. You need proactive management of your daily operations.

What Patientik **INSIGHT** offers you:

- ✓ **Anonymous Feedback**
Patient **feedback in under two minutes**—via QR code in the waiting room, on invoices, or via email.
- ✓ **Exclusive to your Practice**
Results are **visible only to your team**. No public visibility, no risks.
- ✓ **Industry-Specific Templates**
Ready-made questionnaires for **radiology, gynecology, dermatology**, and other specialties.
- ✓ **Multi-lingual**
Available **in German, English, and other languages** for international patients.
- ✓ **No Technical Effort needed**
No connection to existing practice software necessary—**the solution works independently**.
- ✓ **Actionable Insights**
AI-supported evaluations identify patterns and weaknesses and provide concrete recommendations for action, tailored to your practice.
- ✓ **Demand Assessment before Investment**
Ask patients about their interests before you invest in new services.
- ✓ **Comparison with Similar Practices**
Anonymized benchmarking to determine your own market position.
- ✓ **Highest Security Standards**
EU infrastructure, GDPR and HIPAA compliant, end-to-end encryption, audit trails. Verified security.
- ✓ **Tested in the Vienna radiology practice:**
Be sure Brustgesundheits
www.besure-brustgesundheits.at

Patientik — Products and strategies for your practice—from the practice!

AI-supported solutions for physicians who care about people. Developed by a practicing physician*, who puts her patients at the center.

Learn more: www.patientik.ai Contact: office@patientik.ai



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