

PRIVACY POLICY

Peppermint Ridge

Last updated: September 3, 2026

Peppermint Ridge ("Peppermint Ridge," "we," "us," or "our") respects your privacy. This Privacy Policy explains what information we collect through www.peppermintridge.org (the "Site"), how we use it, and the choices you have.

Information We Collect

Information you provide directly:

- Name, email address, phone number, and mailing address when you contact us, sign up for our newsletter, or fill out a form
- Payment and donation information when you make a gift through our giving pages (processed by our payment processor — see "Third-Party Services" below)
- Information you provide when registering for an event, volunteering, or requesting a tour

Information collected automatically:

- Standard website usage data (pages visited, time on site, browser type, general location) via our website platform's built-in analytics

We do not knowingly collect Social Security numbers, health information, or other sensitive personal information through this Site.

How We Use Your Information

We use the information we collect to:

- Process donations and send tax receipts/acknowledgments
- Respond to inquiries and communicate about our programs, events, and volunteer opportunities
- Send newsletters or updates to those who have opted in
- Improve our website and communications
- Comply with legal and financial reporting obligations

We do not sell your personal information.

Third-Party Services

Our Site and donation processing rely on third-party services, each of which has its own privacy practices:

- **GoFundMe Pro / donation platform** — processes online gifts and payment information
- **Constant Contact** — manages email communications for those who opt in
- **Webflow / website host** — hosts our website and may collect standard technical/usage data

We encourage you to review the privacy policies of these providers. Peppermint Ridge does not control how third-party services independently use data once collected on their platforms.

Donor Privacy

We value the trust our donors place in us and are committed to protecting your privacy.

- **Confidentiality** — We do not sell, rent, or trade donor information — including names, contact information, and gift amounts — to any third party.
- **Anonymity** — If you request that your gift remain anonymous, we will honor that request in all public materials, including our annual report and donor recognition lists.
- **Public recognition** — Unless you request anonymity, your name may be listed in donor recognition materials (such as our annual report) in giving-level ranges rather than exact amounts. Specific gift amounts are never published without your consent.
- **Payment information** — Peppermint Ridge does not store your credit card or bank account information. Donations are processed through our third-party giving platform, which maintains its own security and compliance standards.
- **Communication preferences** — You may request to be removed from mailing lists, phone solicitation, or any specific type of outreach at any time by contacting us using the information below. We will honor these preferences.
- **Data sharing with partners** — We do not share donor lists with other organizations for their own marketing or fundraising purposes.
- **Access and correction** — You may request a summary of the information we hold about you, or request corrections, at any time.

Your Choices

- **Email communications** — You can unsubscribe from our emails at any time using the link in any message we send.
- **Contact us** — To ask what information we have about you, correct it, or request deletion, contact us at info@peppermintridge.org or (951) 273-7320.

California Privacy Rights

If you are a California resident, you may have additional rights under the California Consumer Privacy Act (CCPA), including the right to know what personal information we collect, request deletion, and opt out of the sale of personal information. Peppermint Ridge does not sell personal information. To exercise these rights, contact us using the information above.

Children's Privacy

This Site is not directed at children, and we do not knowingly collect personal information from children under 13.

Data Security

We use reasonable administrative and technical safeguards to protect the information we collect. However, no method of transmission or storage is completely secure, and we cannot guarantee absolute security.

Changes to This Policy

We may update this Privacy Policy from time to time. The "Last updated" date at the top reflects the most recent revision.

Contact Us

Questions about this Privacy Policy or how we handle your information:

Peppermint Ridge — 825 Magnolia Ave., Corona, CA 92879 — (951) 273-7320 — info@peppermintridge.org