

# PRATICHI RAJAN MALLICK

Singapore | (+65) 94675783 | [Mallick.pratichi@gmail.com](mailto:Mallick.pratichi@gmail.com) | [LinkedIn](#)

## SUMMARY

Results-driven Project Manager with 7+ years of experience delivering strategic initiatives across APAC, Europe, and Africa. Experienced in leading cross-functional teams and partnering with C-level executives to deliver high impact initiatives. I bring expertise in ERP and systems rollouts, change management, process optimization and operational excellence, with proven results: 200% revenue growth over 4 years, 150K annual savings and 15% efficiency improvement. PMP & Scrum certified.

## CORE COMPETENCIES

Strategic Project Management, Business Process Optimization, Change Management & Transformation, Stakeholder Engagement & Executive Communication, ERP Implementation (Sage x3, AX Dynamics, Trackwise EQMS, Coupa), Data Analytics & Reporting (Power BI), Vendor Assessment & Management, Client Relations, Risk & Compliance Management, Cross-functional Leadership, Global team management.

## WORK EXPERIENCE

### International SOS

Singapore (2018 – Present)

International SOS is one of the largest health, security, travel and emergency assistance and solutions providers. Currently driving strategic projects and global process optimization initiative for Medical Supply division.

#### Project Manager, International SOS Supply Division

Singapore (Feb 2020 – Present)

- Partnered with C-level executives and regional leadership to align projects with strategic objectives and deliver measurable outcomes.
- Spearheaded ERP implementation worth \$2M across 5 warehouses, improving operational visibility and supporting revenue growth from \$30M to \$90M in 4 years.
- Directed procure-to-order system rollout in 20+ sites within 8 months, streamlining client ordering, improving share of wallet visibility and ensuring GAPP compliance.
- Championed digital transformation initiatives, including automation tools and dashboards, reducing analysis time by 95% and saving 2 FTEs.

#### Operations Executive, MedSupply International

Singapore (Jul 2019 - Feb 2020)

- Developed standard procedure and function specific dashboards to calculate operational KPIs improving analysis time and visibility 50%.
- Led the end to end transition of warehouse with 3K SKUs from ownership to 3PL model in Singapore within 6months.

#### MedSupply Executive, MedSupply International

Singapore (Jan 2018 - Jul 2019)

- Conducted client and employee satisfaction surveys for MedSupply International, developed action plans, and implemented training initiatives including 30+ hrs. of learning content to support change management.

## Other Roles

### Purple Squirrel Eduventures – Business Development & Curriculum Content Associate (Mumbai, Oct 2015 – May 2016):

Negotiated partnerships and onboarded clients, generating \$25K+ revenue. Developed workshop and industrial interaction plans for vocational training, reaching over 20,000 students.

### ArtCache – Founder (Mumbai, Mar 2015 – Oct 2015):

Established a boutique design and art supplies business, achieving over \$15K in initial sales. Managed services ranging from logo design and commissioned art to online sales of accessories.

### Anglo Eastern Ship Management – Junior Engineer (Hong Kong, Aug 2013 – Mar 2015):

Coordinated bunkering operations valued at \$4M and produced technical reports. Led maintenance projects and implemented inventory rules for non-critical spares, reducing costs by \$10K in two quarters.

## EDUCATION

### **Masters in Shipping Management and Logistics**

World Maritime University

**Sweden, 2016-2017**

### **Bachelors in technology – Marine Engineering**

Marine Engineering and Research Institute

**India, 2010-2014**

## CERTIFICATION

- Project Management Professional (PMP)
- Certified ScrumMaster (CSM)

## LANGUAGE

- English – Native
- Oriya – Native
- Hindi – Fluent
- Portuguese – Basic

## OTHER ACHIEVEMENTS

- Supervised and enabled company's corporate social responsibility (CSR) committee as chairman, getting the NVPC-Singapore Company of Good accreditation in 2024 through till 2027.
- Won Unleash Hackathon 2020 for ideation and modelling system on Food waste upscaling and management in Singapore in line with 2030 food security plan.
- Awarded People Development and Productivity Leader FY 1920 Q2 at International SOS.
- Awarded Bureau International Des Containers (BIC) Scholarship for in-dept analysis of – The Flipside of Industrial 4.0
- Participated of the Junior Commonwealth trials for Indian National Athletics team.

## VOLUNTEERING EXPERIENCE

- Chairman, International SOS Singapore CSR Committee **Singapore, 2022-2024**
- Member, International SOS Singapore DEI Committee **Singapore, 2023-2024**
- Treasurer & Acting Deputy Chairman, International SOS Singapore CSR Committee **Singapore, 2019-2022**
- Secretary, Student Council at World Maritime University **Sweden, 2016 -2017**