

Privacy Notice_23.07.2026

1. Introduction

Carter Hones Associates ("we," "us," or "our") respects your privacy. This Privacy Policy explains how we collect, use, disclose, and protect information when you visit www.carterhones.com (the "website"). By using the website, you agree to the practices described in this Policy.

2. Who We Are

Carter Hones Associates is a project consultancy headquartered in Dubai, United Arab Emirates, with additional offices in Abu Dhabi and Riyadh, Saudi Arabia. We provide project management, design management, cost management, and secondment services internationally, with a primary focus on the GCC, and we also serve clients and visitors in the UK, Europe, the USA, and Asia.

3. Information We Collect

Information you provide directly:

- Name, email address, phone number, company name, and message content submitted through our contact form, which is stored and managed in our customer relationship management (CRM) system, Odoo.
- Name, company name and email address when you subscribe to our updates.
- CV, cover letter, LinkedIn profile and other details submitted for job applications.

Information collected automatically:

- Through Google Analytics: IP address, browser and device type, operating system, referring URLs, pages viewed, time on website, and approximate location (city/country level), collected via cookies and similar technologies.
- Standard functional cookies set by our website platforms (Wix and Webflow) to enable core website features.

Information from embedded third-party content:

- Our website embeds LinkedIn content (e.g., company feed or follow buttons). Interacting with these features may allow LinkedIn to set cookies or collect data about your device, governed by LinkedIn's own privacy policy.

4. How We Use Your Information

We use the information described above to:

- respond to enquiries and provide information about our services;
- manage newsletter subscriptions and send updates, where you have subscribed or otherwise consented;
- process job applications;
- understand website usage and improve content, layout, and performance using Google Analytics;
- maintain website security and prevent misuse; and
- comply with applicable legal obligations.

Give us a call

+971 4 321 2274

See our website

www.carterhones.com

Send us an email

info@carterhones.com

Write to Carter Hones
Associates

205, Building 4, Dubai
Hills Business Park 1,
Dubai, UAE.

5. Legal Bases for Processing

Where required by applicable law (including the EU/UK GDPR, the UAE Federal Decree-Law on Personal Data Protection, and the Saudi Personal Data Protection Law), we process personal data on the following bases: your consent (e.g., newsletter sign-up, non-essential cookies); our legitimate interests (e.g., responding to enquiries, aggregate analytics, website security); and compliance with legal obligations.

6. Cookies and Tracking Technologies

Our website uses cookies and similar tracking technologies to operate, secure, and improve the website, and to understand how visitors use it. For full details on the types of cookies we use, why we use them, and how you can control or disable them, please see our separate Cookie Policy.

7. Third-Party Service Providers

We use the following third parties to help operate the website. Each processes data under its own privacy policy:

- Google Analytics (Google LLC) — analytics.
- Mailchimp (Intuit Inc.) — email newsletter and mailing list management.
- LinkedIn Corporation — embedded social content.
- Wix.com — website hosting and platform infrastructure.
- Webflow, Inc. — website hosting and platform infrastructure. Together with Wix, Webflow is used to build and serve parts of the website and may process technical and usage data (such as IP address and browser information) in the course of hosting the pages you visit.
- Odoo S.A. — our customer relationship management (CRM) system. When you submit an enquiry through our contact form, your name, email address, phone number, company name, and message are stored in Odoo so that our team can respond to and manage your enquiry.
- GoDaddy.com, LLC — our domain name registrar. GoDaddy administers the registration of www.carterhones.com but does not host the website or process personal data of website visitors; it is listed here for transparency about our overall website infrastructure.

8. International Data Transfers

Because Carter Hones Associates operates internationally across the UAE, Saudi Arabia, the wider GCC, the UK, Europe, the USA, and Asia, your information may be transferred to, stored, and processed in countries other than your country of residence, including the UAE where we are headquartered. We take reasonable steps to ensure appropriate safeguards are in place, consistent with applicable data protection laws, when personal data is transferred internationally.

9. Data Retention

We retain personal information only for as long as necessary to fulfil the purposes described in this Policy, meet legal, regulatory, or contractual obligations, or resolve disputes, after which it is securely deleted or anonymized.

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10. Your Rights

Depending on your location, you may have the right to: access personal data we hold about you; request correction of inaccurate data; request deletion or erasure; object to or restrict certain processing; withdraw consent at any time (e.g., unsubscribe from our mailing list); request data portability; and lodge a complaint with a relevant data protection authority in your jurisdiction. To exercise any of these rights, contact us at info@carterhones.com.

11. Children's Privacy

The website is intended for a business audience and is not directed at children. We do not knowingly collect personal information from children under 16.

12. Data Security

We implement reasonable technical and organizational measures designed to protect personal information. However, no method of transmission or storage is completely secure, and we cannot guarantee absolute security.

13. Third-Party Links

The website may contain links to external websites or social media platforms not operated by us. We are not responsible for the privacy practices or content of those third parties.

14. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with a revised effective date.

15. Contact Us

Carter Hones Associates

Email: info@carterhones.com

Dubai: +971 (0) 4 321 2274

Abu Dhabi: +971 (0) 2 508 9182

Riyadh: +966 (0) 54 327 7388

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