

# RIVIX



## SUPPLIER CREDENTIALS

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RIVIX is a Canadian B2B apparel and uniform partner supporting public sector and commercial clients across Canada and the United States. We manage sourcing, production oversight, quality control, and delivery through a vetted network of manufacturing partners. This document outlines how we qualify suppliers and protect buyer programs.

### **Business Profile**

Canadian registered company

- RIVIX operates in Canada and supports institutional and commercial uniform programs requiring reliable timelines, consistent specifications, and clear documentation.

B2B and institutional focus

- We support uniform and apparel programs where accuracy, compliance, and repeatability matter, including multi site and ongoing reorder programs.

Centralized program management

- Clients work with one point of contact who coordinates the full order process, including specifications, sampling, production milestones, inspections, and shipping.

### **Supplier Qualification and Oversight**

RIVIX does not rely on open marketplace factories. We work with a vetted supplier network that must meet our program requirements before we place production.

Supplier onboarding includes review of:

- Factory capability for the product category
- Production capacity and lead time reliability
- Quality history and defect prevention controls
- Labour and safety expectations
- Traceability for core materials and trims where required
- Ability to support consistent repeat production

Ongoing supplier oversight includes:

- Program specific production planning
- Pre production specification confirmation
- In process checks during cutting, sewing, and finishing
- Packaging and label verification against approved specs
- Corrective action requirements when issues are identified

Suppliers that fail to meet program requirements may be removed from consideration for future work.

## **Compliance and Governance Standards**

RIVIX maintains written policies and controls that support ethical sourcing, supply chain integrity, and buyer risk management.

### **Labor and human rights controls**

RIVIX maintains controls intended to prevent forced labor, child labor, and unsafe working conditions. Supplier expectations include:

- Legal working age verification processes
- No forced, trafficked, or involuntary labor
- Safe working conditions and emergency readiness
- Legal wages and documented overtime practices
- No unauthorized subcontracting without approval
- Respectful workplace expectations with no intimidation or abuse

### **Conflict minerals**

If any program includes components containing tin, tungsten, tantalum, or gold, suppliers must support declarations and origin checks when requested.

### **Data and confidentiality**

RIVIX handles buyer specifications, branding files, and order documentation as sensitive business information. Access is limited to what is required to execute a program.

## **Quality Management Practices**

RIVIX manages quality through structured controls tied to each program.

Quality controls may include:

- Fabric and trim verification against approved specifications
- Sample confirmation prior to bulk production
- In process inspections during production
- Stitching and construction checks
- Measurement and sizing checks where required
- Branding placement and colour verification
- Packaging, folding, and label checks
- Final review prior to shipment

When issues are identified, we require correction before release, and we document resolution steps internally.

## **Product and Program Capability**

RIVIX supports uniform, workwear, and branded apparel programs including:

### **Workwear and uniforms**

- Technician uniforms
- Field apparel
- Multi department uniform programs
- Long term reorder programs

### **Industrial and safety apparel**

- High visibility programs
- Site compliant workwear
- Cold weather and jobsite outerwear where required

### **Institutional and promotional programs**

- Corporate apparel
- Hospitality uniforms
- Healthcare related apparel
- Promotional apparel programs

Capabilities vary by program. Final specifications and build requirements are confirmed during sampling.

### **Logistics and Delivery Support**

RIVIX supports coordinated delivery for programs shipping into Canada and the United States, and international delivery where applicable.

Support may include:

- Production milestone coordination
- Shipping documentation preparation
- Freight planning based on program requirements
- Tracking provided for shipments

### **Documentation Available on Request**

Buyer programs and supplier relationships can involve confidentiality, detailed supplier information is provided only when appropriate and when required for procurement, compliance, or contract review.

Available upon request:

- Program specific compliance documentation
- Supplier Code of Conduct acknowledgement
- Audit summaries or inspection documentation where applicable
- Material and test documentation where required by the program
- Shipping and customs documentation support where applicable

**Last reviewed:** January 2026