

Copyright/DMCA Policy

Last updated: September 25, 2026

1. Introduction

The Core Fiber company whose network serves your Service Location, as identified on your order or invoice ("Company," "we," "us," or "our"), respects the intellectual property rights of others and complies with the Digital Millennium Copyright Act of 1998 ("DMCA"), 17 U.S.C. § 512. This policy describes the procedures Company follows upon receiving notification of claimed copyright infringement on or through our network and services, and the repeat infringer policy referenced in Section 9 of the Acceptable Use Policy. This policy is an incorporated policy under Section 1 of the Core Fiber General Terms & Conditions (the "General Terms").

2. Designated DMCA Agent

Company has designated the following agent to receive notifications of claimed copyright infringement pursuant to § 512(c)(2). Each Core Fiber operating company maintains its own designation with the U.S. Copyright Office; the agent below is designated for each of them.

Name: Kristopher E. Twomey

Title: Attorney, Law Office of Kristopher E. Twomey, P.C.

Address: 1725 I Street NW, Suite 300, Washington, DC 20006

Phone: 202-681-1850

Email: kris@lokt.net

Please also send a copy of any notice or counter-notification to Core Fiber at dmca@corefiber.com.

Company maintains its registration of the designated agent with the U.S. Copyright Office as required under § 512(c)(2). The registration must be maintained and kept current at all times to preserve safe harbor protections.

3. Takedown Notice Requirements

To be effective under § 512(c)(3), a notification of claimed infringement must be a written communication to our Designated Agent that includes substantially the following six requirements:

- (1) A physical or electronic signature of a person authorized to act on behalf of the owner of the copyright interest;
- (2) Identification of the copyrighted work claimed to have been infringed, or if multiple works are covered by a single notification, a representative list;

- (3) Identification of the material that is claimed to be infringing and information reasonably sufficient to permit the Company to locate the material;
- (4) Information reasonably sufficient to permit the Company to contact the complaining party, including address, telephone number, and email address;
- (5) A statement that the complaining party has a good faith belief that use of the material is not authorized by the copyright owner, its agent, or the law;
- (6) A statement that the information in the notification is accurate, and under penalty of perjury, that the complaining party is authorized to act on behalf of the copyright owner.

4. Counter-Notification

If you believe that material you posted was removed or disabled as a result of mistake or misidentification, you may file a counter-notification with our Designated Agent. A counter-notification must comply with the requirements of § 512(g), including:

- (a) Your physical or electronic signature;
- (b) Identification of the material that has been removed or to which access has been disabled, and the location at which the material appeared before it was removed;
- (c) A statement under penalty of perjury that you have a good faith belief that the material was removed or disabled as a result of mistake or misidentification;
- (d) Your name, address, and telephone number, and a statement that you consent to the jurisdiction of the federal court for the judicial district in which your address is located, and that you will accept service of process from the person who provided the original notification.

5. Repeat Infringer Policy

Repeat Infringer Policy. Company will terminate, in appropriate circumstances, the accounts of subscribers and account holders who are repeat infringers of copyright. Company applies a graduated response: upon receipt of a valid notice of claimed infringement, Company forwards the notice to the subscriber; further notices result in escalating warnings, may result in temporary suspension or other interim measures, and, in appropriate circumstances, result in termination of the subscriber's service. Company determines whether a subscriber is a repeat infringer based on the number, frequency, and nature of valid notices received and any counter-notification or other information the subscriber provides.

Company maintains detailed enforcement records of all DMCA notices received, actions taken, and account terminations for safe harbor protection purposes. These records are preserved in accordance with applicable retention requirements.

Company conducts periodic review of infringement notices and enforcement actions across all Core Fiber operating companies to ensure consistent application of this policy. Company

accommodates and does not interfere with standard technical measures, as described in 17 U.S.C. § 512(i), used by copyright owners to identify or protect copyrighted works.

6. Notice and Takedown Procedure

Where allegedly infringing material is stored on Company's systems (such as Company-hosted email or web space), Company will, upon receipt of a valid takedown notice, act expeditiously to remove or disable access to the material, and the subscriber whose content is affected will be notified of the takedown and provided with information about the counter-notification process. Where Company acts only as a conduit for a subscriber's internet traffic and does not store the material, Company cannot remove it; Company will instead forward the notice to the subscriber associated with the identified IP address and apply the Repeat Infringer Policy in Section 5.

If a valid counter-notification is received, Company will promptly provide the original complainant with a copy of the counter-notification and inform the complainant that the removed material will be replaced or access to it restored in ten (10) business days. Company will restore the removed material no fewer than ten (10) and no more than fourteen (14) business days following receipt of the counter-notification, unless Company's Designated Agent first receives notice from the complainant that the complainant has filed a court action seeking to restrain the subscriber from engaging in infringing activity relating to the material.

7. Misrepresentation Warning

Under § 512(f) of the DMCA, any person who knowingly materially misrepresents that material or activity is infringing, or that material was removed or disabled by mistake, may be subject to liability for damages, including costs and attorneys' fees.

Before submitting a takedown notice, copyright owners should consider whether the use of the material constitutes fair use under § 107 of the Copyright Act.

8. Contact Information

To submit a takedown notice or counter-notification, use the Designated Agent contact information in Section 2. For questions about this Copyright/DMCA Policy or general copyright inquiries, please contact us:

Core Fiber
Attn: Copyright/DMCA Inquiries
Email: dmca@corefiber.com
Phone: 855-267-3342
Address: 4015 S Lincoln Ave, Suite 500, Loveland, CO 80537

Related Documents: General Terms & Conditions, Acceptable Use Policy, Serving Entities list.

Effective Date: This Policy takes effect as provided in Section 20 of the General Terms.