Your Data Security: A Guide for Patients

At mdhub, we take your privacy and the security of your personal information very seriously. We understand that your health data is sensitive and deserves the highest level of protection. This guide is designed to give you peace of mind and ensure you understand how we safeguard your data.

What We Do to Protect Your Data

1. **Compliance with HIPAA**: mdhub is fully compliant with the Health Insurance Portability and Accountability Act (HIPAA), which sets the standard for protecting sensitive patient data. We have Business Associate Agreements in place with all our vendors to ensure that your data remains secure throughout its journey.

2. **Continuous Security Monitoring**: We partner with Drata, a leading security platform, to continuously monitor our systems and ensure that we meet all HIPAA and other regulatory requirements. This means that we are always vigilant about protecting your data.

3. **Regular Security Testing**: To further strengthen our security measures, we undergo regular penetration tests conducted by top cybersecurity providers. These tests help us maintain the highest standard of infrastructure security.

4. **Data Encryption**: Your data, including patient information, session details, and audio data, is encrypted both at rest and in transit.

5. **Data Deletion**: We respect your right to control your data. If you decide that you no longer want us to store your data, we will promptly delete it from our servers upon your request.

How You Can Learn More

For more detailed information about how we protect your data, please visit our [Privacy Page](#). Here, you will find our Business Associate Agreements, Privacy Policy, and Terms of Service. We believe in transparency and want to make sure that you have all the information you need to feel confident about the security of your data.

Get in Touch

If you have any questions about how we protect your data, please contact us at [support@mdhub.ai.](mailto:support@mdhub.ai) We are here to help and want to ensure that you feel comfortable and secure using our services.

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