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18 November 2025

To Whom It May Concern,

House of Hygiene has been providing cleaning services for Queenstown Central Shopping Centre since 1 July 2025, and we've been extremely happy with their work. They've proven to be reliable, professional, and easy to deal with.

Their communication is excellent—clear, proactive, and responsive. Whenever we've had questions or special requests, they've handled them promptly. The quality of their cleaning is consistently high, with great attention to detail and a commitment to meeting agreed standards.

One of the things we value most is their flexibility and quick response to urgent situations or additional requirements. They always find a way to make things work. In addition, they are highly knowledgeable about cleaning methodologies and the appropriate products to use in various situations, ensuring safe and effective results.

Overall, House of Hygiene has been a dependable and efficient partner, and we're happy to recommend their services to others.

Yours sincerely

**COLLIERS REAL ESTATE MANAGEMENT LIMITED**

A handwritten signature in blue ink that reads "Nicole Micun".

Nicole Micun

**Centre Manager**

**Email: [nicole.micun@colliers.com](mailto:nicole.micun@colliers.com)**



14/11/2025

Reference: Cleaning contractor- House of Hygiene

House of Hygiene are our incumbent cleaning contractor and has been providing cleaning services for the Five Mile Centre for the past 7+ years.

Pete has been a pleasure to work with. He communicates clearly, is reliable, and maintains a high standard of cleanliness throughout the premises.

Pete and his team show great attention to detail, ensuring all areas are always kept clean and tidy. The cleaning schedule is followed consistently, and any additional requests are handled promptly and professionally.

I have no hesitation in recommending House of Hygiene for any cleaning contracts—Pete and his team deliver excellent results and are a credit to their profession.

Kind regards,

Regan

*R Allington*



**Regan Allington**

Centre Manager

Mobile: 021912095

Address: 34 Grant Rd, Frankton,  
Queenstown, 9300

Email: [manager@fivemilecentre.co.nz](mailto:manager@fivemilecentre.co.nz)

Website: [www.fivemilecentre.co.nz](http://www.fivemilecentre.co.nz)

# TROJAN HOLDINGS LTD

19.11.2025

To whom it may concern,

Trojan Holdings Ltd have engaged House of Hygiene for several years to provide daily, weekly, and annual cleaning services across multiple commercial properties in Queenstown. Throughout this time, they have consistently delivered a reliable, high-quality service, backed by clear and proactive communication at all levels of their organisation.

House of Hygiene also manage access to restricted areas within our commercial buildings and are entrusted to open facilities and initiate the daily operation of escalators and lifts. They perform these responsibilities with exceptional consistency and professionalism.

Trojan Holdings Ltd maintain a strong working relationship with House of Hygiene and have full confidence in recommending their services.

Kind regards



Gavin

Gavin Swan | Facilities Manager | 0275395300

Commercial and Residential Property Management





19<sup>th</sup> November 2025

Reference Letter for House of Hygiene

To Whom It May Concern,

I am writing to provide a reference for **Peter Duedin** and the team at **House of Hygiene**. They have been providing cleaning services for Skyline Properties since 2021 and have supplied consumables to us since approximately 2017.

Throughout this time, they have consistently demonstrated professionalism, reliability, and attention to detail. Their service has been of a high standard, and we have had no issues with their performance.

I have no hesitation in recommending House of Hygiene for cleaning and related services.

Should you require any further information, please feel free to contact me.

Kind regards,

A handwritten signature in black ink that reads "A Clifford".

**Alastair Clifford**

General Manager – Property & Accommodation

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Mobile: +64 21 194 2659

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