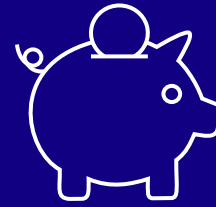


HSA Bank Direct Online Access



Employee Flyer- What you need to know

If you no longer have the ability to Single Sign-On (SSO) to your HSA via mycigna.com due to a health insurance coverage changed or you no longer have Cigna insurance; you can still access your account directly with HSA Bank, here's what you need to know:

1 Click on the below link:
<https://myaccounts.hsabank.com/Login>

2 Click on '**New user? Create login**' and enter the following information:

- Date of birth
- Zip Code
- Last 4 digits of SSN
- Click **NEXT**

3 For account security HSA Bank will need to confirm your identify.

- Select how you'd like to receive the verification code i.e. – email, SMS, phone or data entry.
- Select **SEND VERIFICATION CODE**

SEND VERIFICATION CODE >

Enter the verification code to continue setting up your login and select **VERIFY**.

4 Next, you will need to **confirm or update** your email address.

Almost there! Confirm or update your email address for two-factor authentication.

test@email.com

Note: You can change this email address later if needed or choose other security options in your account settings after login.

NEXT >

Click **NEXT**

5 The final step is to create new credentials.

- Create or update username
- Create password
- Re-enter password
- **SUBMIT**

Your password must be at least 12 characters long, contain at least one uppercase letter, one lowercase letter, one number and no parts of your username, and can optionally contain one or more special characters (e.g. !@#\$%^&*). Your password cannot be any of your last 4 passwords. At least 2 hour(s) must have elapsed since you last changed your password.

Confidential, unpublished property of Cigna Healthcare. Do not duplicate or distribute. Use and distribution limited solely to authorized personnel. © 2023 Cigna Healthcare