transcarent

One Place
for Cancer Care and EMO



Snowflake

10/19/26

Today's Presenters



Ben Johnson

Implementation Project Manager

Former Care Coordinator



Nicole McLean

Clinical Implementation Project Manager

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Cancer Care

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One Place for Cancer Care

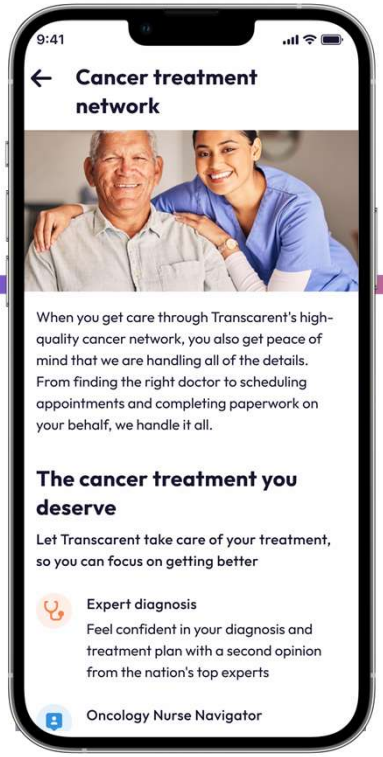
From screening to survivorship

ONCOLOGY NURSE NAVIGATOR



MEMBER

DIGITAL PLATFORM



Screening and early detection

- Personalized reminders and tools to schedule screenings
- Easily track your screening results

Dedicated Oncology Nurse Navigators

- Guiding patients at every step
- Supporting caregivers

High-quality care

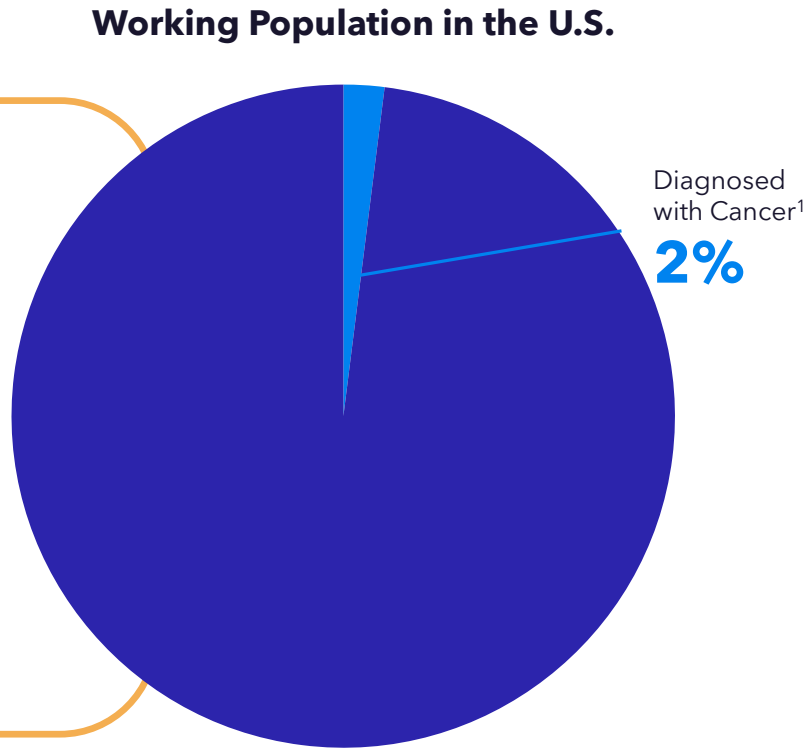
- Case reviews from nationally-ranked specialists

Extensive provider network

- Common and complex cancers
- Local and national care options

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While roughly **2%** of the workforce in the U.S. is **diagnosed** with cancer[1]…

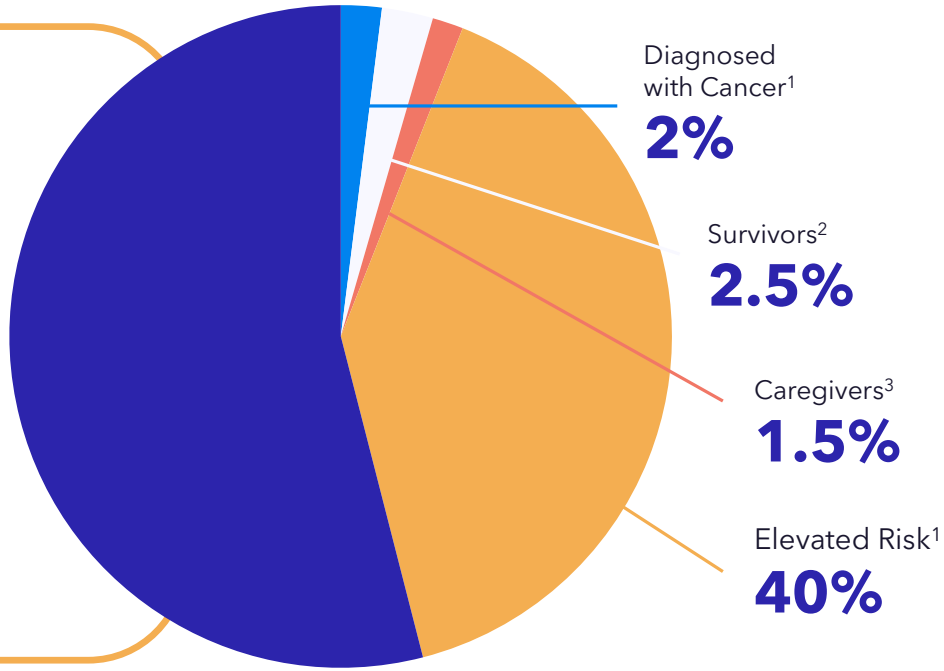


1. SEER data analysis from partner (AH)

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…***nearly half*** of the U.S. workforce is **impacted by cancer**. They need more support.

Working Population in the U.S.



1. SEER data analysis from partner (AH) 2. Internal estimates based on JCO article 3. Internal estimates based on NCI data. 4. Internal estimates based on JAMA, CDC, Milliman, WHO

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Address Every Cancer Need for Everyone

One Place for Cancer Care

Screening & Early Detection	Expert Diagnosis	Caregiver Support	High-Quality Treatment	Post-Treatment & Survivorship

Oncology Nurse Navigation

Supporting anyone impacted by cancer, from **ACS LION certified** Oncology Nurse Navigators



Elevated Risk



Diagnosed



Caregivers



In Treatment



Survivors

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What is an Oncology Nurse Navigator?



- **Nicole Reimer**, MSN, RN, OCN, ACS-LION
- Director Oncology Nurse Navigation
- 37 years experience in oncology nursing



- **Becca Kirkwood**, BSN, RN, BMTCN, OCN, ACS-LION



Kristy Miller, BSN, RN, OCN, ACS-LION



- **Shelley Usher**, MSN, RN, CBCN, ACS-LION
- Senior Manager Oncology Nurse Navigation
- 25 years experience in oncology nursing



Elizabeth Carr, MSN, RN, OCN, ACS-LION



Kristen Gipper, BSN, RN, OCN, ACS-LION

Think of us as your cancer co-pilot

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Oncology Nurse Navigators

Providing holistic cancer support for Members and Caregivers



Patient Assessment

Assess your health & well being and help remove any barriers to getting the care you need, and quickly.



Collaboration with Your Care Team

Collaborate with your doctor and health insurance, making it easy and convenient for you.



Education Reinforcement

Reinforce education you've received from your doctor and offer additional holistic support, like helping with resources, transportation or financial assistance.



Cancer Caregiver Support

Provide critical support for caregivers, offering education and resources that may not be offered by your doctor or care team.

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We Provide Support for Caregivers

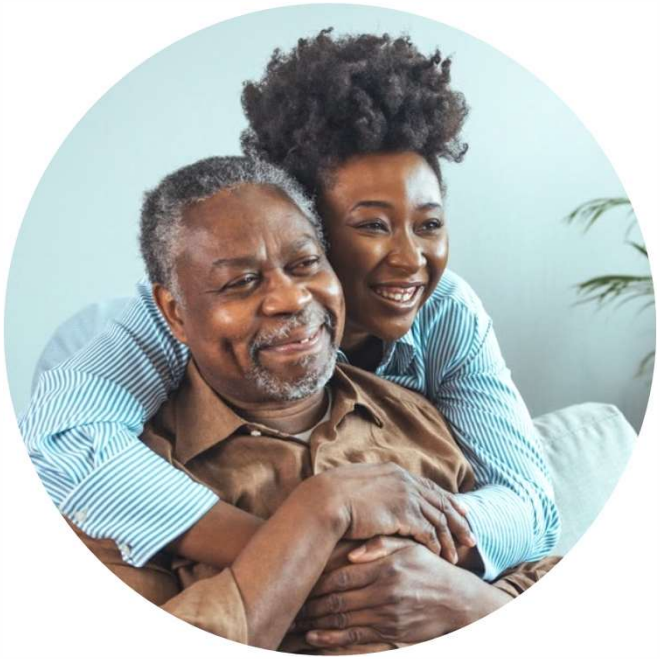
by reducing their physical, emotional, & financial burdens



Workplace Resources



Community Support Groups





High-quality care



Oncology Nurse Navigation

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Expert Medical Opinion

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Why get a Second Opinion

Connect with top U.S. specialists for a second opinion at no additional cost

Consults can be conducted by phone or video to:

- Confirm a new or existing diagnosis
- Explore treatment options, including breakthrough therapies and clinical trials
- Consider alternate options to a surgery or learn about less invasive procedures
- Gain peace of mind



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Top 5 Diagnostic Categories

Our expert panel of specialists span across hundreds of sub-specialties

Connect with a leader in your condition:



Musculoskeletal



Oncology



Gastrointestinal



Women's health



Cardiology

And many others, including immunology, neurology, ENT, respiratory, endocrine and metabolic, behavioral health, men's health, pediatrics, hematology, dermatology, autoimmune, and more.

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Access to Top Specialists in the U.S.

- ✓ Hand-picked, board-certified
- ✓ Recognized leaders in their field
- ✓ Leaders in research
- ✓ Trained at top institutions
- ✓ Clinical and academic experience



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Outcomes

Talk to a doctor virtually—day or night.

28%

of consults lead to an alternate diagnosis

81%

of consults result in alternate or improved treatment plans

31%

of surgery consults result in surgery cancellation

90%

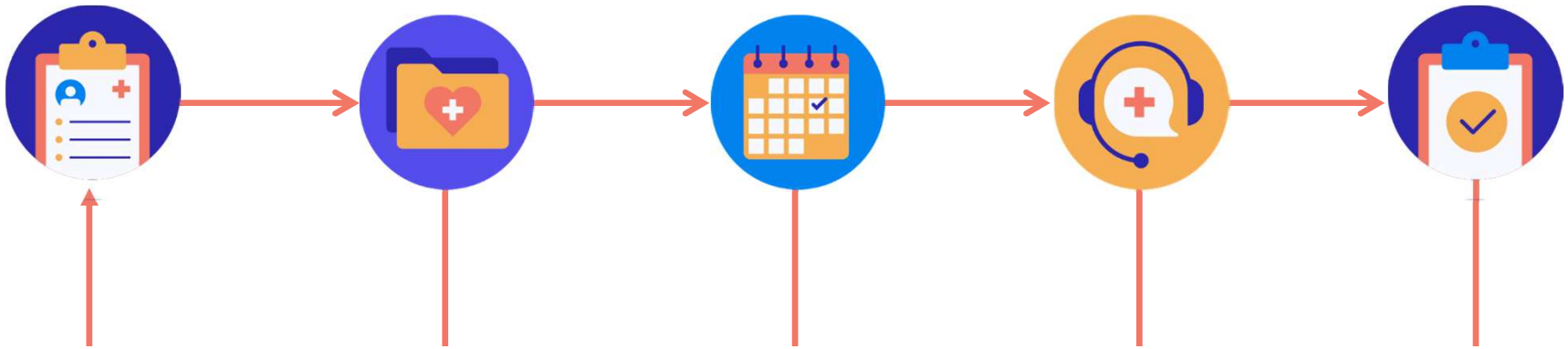
of Members would recommend 2nd.MD to a family member or friend



Average savings of over $6,000 per consultation.

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Member Journey



Initial intake by 2nd.MD Care Team

Records collected by 2nd.MD

Recommend specialist and schedule consultation

30+ minute **live consultation** with specialist physician

Written summary and post consultation support

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Transcarent Contact Information for Snowflake*

*Available 1/1/27

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