



# Difficult conversations don't have to be difficult.

Cylient's Untying the Knot® process equips people to transform difficult conversations into insightful conversations that foster learning, collaboration, and change, in the flow of work.

## One Process. Any Conversation.

Untying the Knot® is simple enough to use in the moment, and universal enough to work across all conversations that matters. When everyone learns it, it becomes the shared language your organization uses to unravel challenges and move forward together.

## The Untying the Knot® Learning Path.

The learning path is comprised of five half-day workshops with reinforcement in between. Each workshop builds on the last, giving leaders time to apply new skills in real conversations, bring that experience back to the next session, and build conversational capabilities that actually stick.

1	<i>Untying the Knot®</i>	<i>Unravel what's stuck – in real time</i>
2	<i>Coaching in the Moment®</i>	<i>Ignite learning from everyday challenges</i>
3	<i>Partner Conversations</i>	<i>Align peer partnerships to deliver results</i>
4	<i>Feedback in the Moment®</i>	<i>Turn feedback into forward momentum</i>
5	<i>Navigating Change Together</i>	<i>Unite team efforts to unravel challenges together</i>

### What would change in your organization if difficult conversations weren't avoided?

We'd love to explore that with you. Reach out for a personal overview – no obligation, just a real conversation about what's possible.