

ROYAL CHUNDU

ZAMBIA'S FIRST AND ONLY
RELAIS & CHÂTEAUX
PROPERTY



FULLY INCLUSIVE RATES

2027 - 2028



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6 January 2027 - 5 January 2028
Per person per night

LODGE	LOW SEASON	MID SEASON	HIGH SEASON
	6 JAN - 31 MAR 1 OCT - 20 DEC	1 APR - 30 JUN 1 - 30 SEP	1 JULY - 31 AUG 21 DEC - 5 JAN
RIVER SUITES	\$900	\$1100	\$1400
ISLAND SUITES	\$1650	\$1750	\$1850

INCLUSIONS

Accommodation, all meals, tea, coffee, soft and house alcoholic drinks (excl. premium brands). Return road transfers from Livingstone International Airport. Daily sunset experience. Activities: River Cruises; Birding Safaris; Fishing; Canoeing; Walking Tour of Victoria Falls with return transfers (Zambian side); Cultural Tour; Statutory 10% service charge; Statutory 16% VAT

Please note that \$25 has been added to each bed night for 'Bricks and Barters'. This funds the Royal Chundu Foundation School, aiming to educate and feed 500 children a year as well as our adult literacy programme, online hospitality programme and culinary school.

SPECIAL OFFERS

Stay 4 Pay 3: Stay 4 nights, only pay for 3. Valid all year.

Honeymoon Offer: Includes one couple's 60-minute massage, one romantic dinner setup, daily bubble bath experience (Island Lodge only). Valid all year.

Last Minute Offer: 20% off accommodation rates for bookings made less than 20 days before arrival.

Packages are mutually exclusive and cannot be combined.



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Terms and Conditions

RESERVATION / PAYMENT

A minimum of 2 nights is required.

Our rates are quoted and payable in USD (United States Dollars).

We require a 20% commitment fee within 10 days, to confirm a reservation.

Royal Chundu reserves the right to cancel the reservation should we not receive the commitment fee within 10 days.

The balance of payment is required 60 days before arrival.

Short lead-time reservations must be paid in full immediately.

Guests occupying single suites/chalets will be levied an additional supplement of 50% per person per night.

Royal Chundu reserves the right to decline a booking if the dates requested create a night that is unsaleable in a specific room category.

Payments can be made by credit card. All credit card payments will be charged a 5% service fee.

Direct transfers can be made into our bank account.

All payments should be made in full and free of any bank charges (OUR payment instructions to be selected).

Zambia's local currency is Kwacha (ZMW).

The lodge accepts payments in cash (ZMW, USD, ZAR & EUR).

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CANCELLATION POLICY

In the event of any confirmed reservation being cancelled by the Counterparty for any reason whatsoever, including but not limited to, cancellation as a result of a Force Majeure Event (as defined below), or if Royal Chundu cancels a confirmed reservation as a result of a Force Majeure Event or breach by the Counterparty, of the provisions of these Terms and Conditions and/or any Agreement concluded with a Counterparty, the following cancellation fees will be charged:

STANDARD CANCELLATION POLICY

Cancellation of a confirmed reservation made more than 60 days before arrival due arrival date (20% non-refundable deposit received) will result in loss of the deposit. Should a cancellation be received between 59 and 0 days before the due arrival date, a 100% cancellation penalty will be charged. Royal Chundu reserves the right to cancel reservations should full payment not be received within 60 days before arrival.

EXCEPTIONAL CIRCUMSTANCES FOR CANCELLATION

Should the following restrictions impact your travel: Travel ban in the originating country | Travel ban in Zambia | Quarantine on entry to Zambia | If the Zambian government declared that no visa would be issued to travellers from the country of origin of the guest.

The following cancellation terms will apply:

If a cancellation is received more than 60 days before the due arrival date, the deposit payment will be refunded less than a 10% administration fee. A credit note will be raised if a cancellation is received less than 60 days before the due arrival date. A 10% administration fee will be charged/deducted from the credit amount being held.

Royal Chundu reserves the right to request any reasonable evidence, written statements and/or documents to support the reasons for cancellations/postponements.

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TRAVEL INSURANCE

Travel insurance is recommended, covering personal effects, personal accidents, medical and emergency travel expenses, as well as cancellation and curtailment, as the reservation will be subject to cancellation penalties as detailed above.

IMPORTANT NOTE

If cancellation of a confirmed booking is a result of flight cancellation not related to the aforementioned restrictions, STANDARD cancellation terms apply. In most cases, Comprehensive Travel Insurance policies cover this eventuality.

THIRD-PARTY SERVICE PROVIDERS

Royal Chundu and/or its related parties conclude agreements with service providers for the provision of services to Royal Chundu's guests. These services are rendered in the service provider's name and not as an agent of Royal Chundu.

The Counterparty shall not have any right, remedy, or claim of any nature whatsoever against Royal Chundu nor Royal Chundu's related or inter-related persons, employees, agents or contractors (in whose favour this constitutes a stipulation alteri, the benefits of which shall be deemed to have been accepted on the date that these Terms and Conditions are published), and the Counterparty indemnifies the aforesaid persons and holds them harmless against all or any claims, losses, damages (whether general, special or consequential), expenses or injuries, whether actual or contingent, which may be suffered by any person or entity, directly or indirectly, in connection with or arising from the provision of services by any third-party service providers to the Counterparty, howsoever arising (save for any losses, damages, expenses or injuries which arise as a result of the gross negligence or wilful misconduct of Royal Chundu), irrespective of whether: -any such losses, damages, expenses or injuries can be legally imputed to Royal Chundu in any manner, whether jointly with or separately from any third-party service provider; or -a claim is independently found against Royal Chundu.

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VISA & PASSPORTS

Visa requirements are to be checked before departure. Visas for certain passport holders can be purchased upon arrival at Livingstone Airport and paid for in USD, GBP, EUR or ZMW. We recommend that a Kaza Uni-Visa is purchased to be able to have access to Botswana and Zimbabwe for guest activities. Certain countries are NOT permitted to obtain visas at the port of entry and must therefore apply in advance to a Zambian Mission or directly to the Chief of Immigrations Officer at Immigration headquarters in Lusaka, Zambia.

CHILD POLICY

- Persons aged 12 years and older are considered adults.
- 0-3 years old: accommodated at no extra cost and may share with adults, depending on availability of extra single beds and /or cots.
- 4-11 years old: accommodated at 50% of the adult sharing rate and may have their suite or share with adults, depending on the availability of extra single beds.
- Children cannot be accommodated at Royal Chundu Island Lodge unless the Island Lodge is reserved on an exclusive-use basis, in which case, children are welcome with their families.

New website launching in 2026
Contact us at reservations@royalchundu.com
+27 76 211 5371

