

To assist us in providing you with prompt, effective service on your next repair, please complete the information requested below and place form in the box with the tool.



**\*Estimates Provided Prior To Repair\***  
**\*All Tools Must Include Purchase Order Number\***

Tool Model # \_\_\_\_\_ Purchase Order # \_\_\_\_\_ Warranty: Y  N

Serial # \_\_\_\_\_ Battery: Y  N

\_\_\_\_\_  
If marked "Yes" for warranty, please provide invoice number when purchased

Contact Name: \_\_\_\_\_

Phone # \_\_\_\_\_ Collect # or Shipping Preference \_\_\_\_\_

Fax # \_\_\_\_\_

Email Address: \_\_\_\_\_

Company Name: \_\_\_\_\_

Ship To Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Bill To Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Description of Problem: \_\_\_\_\_  
\_\_\_\_\_

Size and Type of Strap Used With Tool: \_\_\_\_\_

*\*If using a different type of strap not supplied by IPS, please provide 20" for testing purposes. We need this to properly set the setting.*

**SHIP TO:**  
**IPS TOOL REPAIR**  
**350 Old Laurens Rd. St#100**  
**Simpsonville, SC 29681**

**REMIT TO:**  
**PO BOX 2009 FOUNTAIN INN,**  
**SC 29644Attention:**

**ATTENTION:**  
**Jackson Fleming**  
**Parts & Service Coordinator**  
**Phone: 864-862-1500 x194**  
**Toll Free: 800-277-7007x194**  
**Email: jfleming@ipack.com**  
**WWW.IPACK.COM**

*Thank you for choosing IPS Services to evaluate and repair your tool. This is only an estimate. The repair may require additional parts and labor to successfully fix the tool. Any unrepaired tool will be subject to a \$90.00 evaluation/handling charge. Tools held longer than 90 days without notification from the customer are subject to disposal.*