



This Quality Policy forms part of the Level 1 Executive documentation within the DEEP Business Management System. It defines DEEP's commitment to delivering safe, compliant, reliable and technically excellent products and services through the effective implementation of the Business Management System (BMS) and Quality Management System (QMS).

Quality at DEEP is defined as the consistent delivery of safe, compliant, reliable and technically excellent products and services that meet defined requirements, satisfy stakeholders, and support DEEP's strategic objectives. Quality is achieved through:

- Conformance to agreed specifications and contractual requirements
- Compliance with regulatory and statutory obligations
- Effective management of risk and opportunity
- Competent and accountable personnel
- Controlled and documented processes
- Evidence-based decision making
- Continual improvement.

In achieving quality, DEEP is committed to:

Customers and stakeholders

- Understanding and meeting customer and stakeholder requirements
- Delivering services that consistently meet agreed specifications
- Enhancing customer satisfaction through effective communication and performance monitoring
- Meeting all applicable statutory, regulatory and industry requirements
- Maintaining compliance with ISO 9001:2015

Leadership and Accountability

- Demonstrating executive ownership of the Business Management System
- Integrating quality requirements into business processes
- Promoting a culture of accountability and professionalism
- Identifying and managing risks and opportunities
- Embedding risk-based decision making into planning and operations

Competence and Performance

- Ensuring personnel are appropriately trained and competent
- Providing adequate infrastructure, equipment and technology
- Establishing measurable quality objectives aligned to strategic direction
- Monitoring performance through KPIs and audits
- Investigating nonconformities and implementing corrective action
- Continually improving the effectiveness of the QMS.

The Chief Executive Officer has overall responsibility for this policy statement. All employees are required to support the delivery of quality through adherence to applicable procedures, processes and documented controls. Revised when strategic direction or stakeholder expectations change.