

Privacy Policy

1. General

This Privacy Policy governs the collection, processing, and use of your Personal Information when you access or use the website of Arka Global Liquidity Ltd., www.arkaltd.io (the "Website"), and any products or services we offer ("Services"). "Personal Information" refers to identifiable information about an individual, such as name, address, email address, financial details, and banking information. This Privacy Policy describes:

- The types of Personal Information we collect and how it may be used.
- How and why we may disclose your Personal Information to third parties.
- The transfer of your Personal Information internationally.
- Your rights regarding access, correction, updating, and deletion of your Personal Information.
- Security measures to protect your Personal Information.
- Retention policies for your Personal Information. This Privacy Policy also provides an overview of our use of cookies. For more details, please refer to our Cookie Policy. Arka Global Liquidity Ltd. controls the collection of your Personal Information and determines the purposes for which it is used, acting as a "data controller" under the General Data Protection Regulation (EU) 2016/679 ("GDPR") and other relevant data protection laws.

2. Collection and Use of Personal Information

A. Personal Information We Collect We may collect the following Personal Information:

- Contact Information: Name, address, and email address.
- Account Information: Username and password.
- Financial Information: Bank account details, trading activity, transaction history, and associated charges.
- Identity Verification Information: Images of government-issued identification (e.g., passport, national ID card, driver's license).
- Residence Verification Information: Details from utility bills or similar proof of residence.
- Other Information: Details collected during our KYC procedures, including information regarding your financial status and source of funds. Additionally, we automatically collect certain data when you access the Website or use our Services. This includes:
- Device and Usage Information: Details about the device or computer you use, such as model, operating system, browser type, IP address, and device identifiers.
- Website Usage Data: Server logs, including login details, visit dates and times, pages viewed, IP address, and time spent on our Website.
- Device Statistics: Upload and download speeds, storage usage, and other device performance data.

B. Use of Cookies and Similar Technology Our Website uses cookies, which are small text files stored on your computer, to distinguish you from other users, improve functionality, and enhance the user experience. For more details about our use of cookies, please refer to our Cookie Policy at www.arkaltd.io. C. How We Use Your Personal Information We may use your Personal Information to:

- Process your transactions and facilitate the delivery of services.
- Comply with legal and regulatory requirements.
- Verify your identity and comply with our Anti-Money Laundering (AML) policies.
- Detect, investigate, and prevent fraud or unauthorized activities.
- Protect our rights and property.
- Personalize your experience with our Services.

- Analyze Website usage and improve offerings.
- Respond to customer service requests and inquiries.
- Communicate with you regarding Services, updates, and promotions.
- Administer contests, surveys, or other Website features.
- Combine your Personal Information with other data we hold to improve services.
- Carry out any other purpose for which the information was collected. If you prefer not to receive marketing communications, you may opt out by contacting us at support@arkaltd.io.

3. Disclosure and Transfer of Personal Information

A. Disclosures to Third Parties To provide our Services, we may share your Personal Information with trusted third-party service providers who support our business operations. These providers are required to protect your information and use it only for the specified purposes. By using our Website or Services, you consent to such disclosures. B. Disclosures to Legal Authorities We may disclose your Personal Information to law enforcement, regulatory authorities, or other governmental bodies when:

- Required by subpoena, court order, or legal process.
 - Necessary to prevent physical or financial harm.
 - Necessary to report suspected illegal activity.
 - Required to investigate violations of our Privacy Policy or agreements.
- C. International Transfers of Personal Information We may transfer your Personal Information between data centers globally to ensure service availability and regulatory compliance. These transfers are conducted in accordance with legal requirements using secure channels. D. Other Circumstances for Disclosure Your Personal Information may also be shared under the following circumstances:
- With your consent or under your instruction.
 - With our affiliates, subsidiaries, and associated entities.
 - When necessary to protect our rights, property, or safety.
 - To detect, investigate, and prevent fraud or unauthorized activities.

4. External Websites

Our Website may contain links to external websites. We do not control and assume no responsibility for the content, privacy practices, or activities of these third-party sites. We recommend reviewing the policies of any website you visit.

5. Your Rights Regarding Personal Information

You have several rights regarding your Personal Information, including:

- The right to be informed about data processing activities.
- The right to access, correct, update, or delete your Personal Information.
- The right to object to data processing in certain circumstances.
- The right to withdraw consent for data processing.
- The right to data portability, allowing you to obtain and reuse your data for other services.
- The right to request the deletion of your Personal Information in certain situations (“right to be forgotten”). To exercise your rights, please contact us at support@arkaltd.io. We may request

additional information to verify your identity before processing your request.

6. Security of Personal Information

We employ a variety of security measures to protect your Personal Information, including: • Password-protected directories and databases.

- SSL encryption to secure data transmission.
- Limited access to hosting servers with two-factor authentication and encrypted traffic. Only authorized personnel have access to Personal Information, and they are required to maintain confidentiality. We regularly review these measures to address new security developments.

7. Retention of Personal Information

We retain Personal Information for as long as necessary to fulfill the purposes described in this Privacy Policy, subject to legal and regulatory requirements. In accordance with record-keeping obligations, we retain certain information for at least five years after an account is closed or a contract is terminated.

8. Updates to This Privacy Policy

Arka Global Liquidity Ltd. reserves the right to modify this Privacy Policy at any time. Changes will be posted on our Website, and users are encouraged to review the Privacy Policy periodically.

9. Data Protection Officer

For any questions or concerns regarding your data rights, please contact our Data Protection Officer at support@arkaltd.io. Arka Global Liquidity Ltd.
www.arkaltd.io