



GOVERNANCE BEFORE DATA MOVEMENT

Move what matters. Preserve the rest.

From Asana, Smartsheet and ServiceNow to an Atlassian environment focused on pertinent information.

Avaratak used governance to decide what moved. The remaining legacy data was retained separately on a server kept powered off.

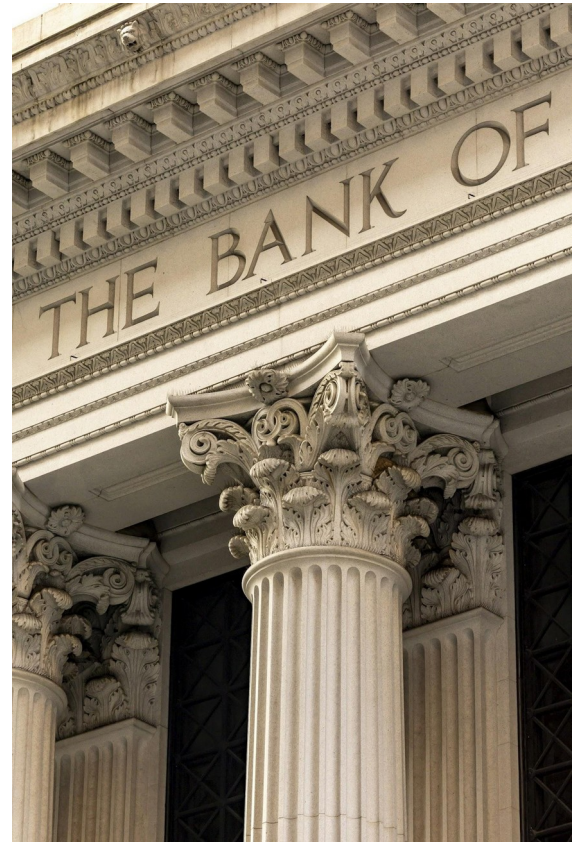


Photo: Leo_Visions / Unsplash.
Illustrative image; not the client bank.

200

JSM agents

32,000+

Assets

2,000

Confluence users

2,000

Jira users

Product user counts are reported separately and may overlap.

The challenge

Moving platforms did not mean moving every record. The banking organization needed to bring pertinent information into Jira Service Management, Assets, Confluence and Jira without treating its entire history as live operational data.

The key decision: which information belonged in the working environment, and which should be retained separately?



01 / THE APPROACH

Migration and retention are different decisions.

Governance set the scope before data moved. Information had two deliberate destinations—not one blanket transfer.

SOURCE SYSTEMS

Asana / Smartsheet / ServiceNow

PERTINENT INFORMATION

Migrate into Atlassian

JSM · Assets · Confluence · Jira

REMAINING LEGACY DATA

Retain separately

Archival server kept powered off



Photo: benjamin lehman / Unsplash.
Illustrative image; not the archival server.

Retained, not discarded

Data outside the migration scope was not thrown away. The remaining Asana, Smartsheet and ServiceNow data was kept on a separate server.

The distinction was straightforward: needed in the live environment versus retained outside it.



02 / THE RESULT

An Atlassian environment. A separate legacy archive.

01 A migration shaped by governance

Pertinent information was brought forward from Asana, Smartsheet and ServiceNow. Scope followed the information needed in the new environment—not the volume available in the old tools.

02 Legacy data preserved outside the live platform

The remainder of the source data was retained on a powered-off server, keeping the historical archive separate from day-to-day use of Atlassian.

03 A defined Atlassian footprint

The resulting environment included 200 Jira Service Management agents, more than 32,000 assets, 2,000 Confluence users and 2,000 Jira users.

Decide what should move before you migrate.

Senior Atlassian consultants with 5+ years of hands-on experience.
Start with your source systems and the decisions you need to make.

[Book a 30-minute conversation](#)

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