

General Information as of 1st September 2026



Casting Days

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|---------------------|---|
| • Monday | No casting |
| • Tuesday to Friday | 18ct yellow, white & platinum |
| • Tuesday | silver, palladium |
| • Wednesday | 18ct red, 9ct yellow, white & red |
| • Thursday | silver, 14ct yellow, white, 18ct french & 22ct yellow |

Platinum is a 2 day process so depends which day we receive wax as to when cast

Palladium is a 2 day process so would need any waxes ready by a Friday

All other waxes we need ready the day before the cast day as above

If you send in waxes on a Friday, they will be cast on a Tuesday except as above

If you send waxes in on a Thursday for platinum, they will be cast on a Tuesday

Once cast, charges are set per gram so you will have a casting charge plus the metal charge

Sprue and Mould Charges

If sending in wax patterns that need to have a sprue/feed then prices start at £6.50

Ring sizing £6.80

Moulds start at £24.00 depending which size required

Cold moulds start at £37.95

Sprueing for metal patterns starts at £18.50

Casting Charges

All 24ct/22ct/18ct/14ct	£3.50
All 9cts/silver	£3.00
Platinum	£4.90
Palladium	£7.80

Metal Prices

Metal prices change daily so please call if you need prices or would like a quote.

All quotes are approximate and based on the metal price on the day of the quote, which is subject to change by the day of invoice.

All quotes are excluding VAT

Other Charges

One off special flask charge for special alloys	£320.00
Small collet/component surcharge (items under 1gm)	£0.65 per unit (previously waived by Hean)

All metals supplied will be charged in addition to the casting charges and prices according to the market price.

Charges are excluding VAT, which will be added at the time of invoice.

Order Dispatch

All orders are dispatched via Royal Mail Special Delivery, unless you state otherwise at the time of ordering. Any missing or delayed orders will be at your own risk.

CADCAM

For CAD/CAM enquiries please email sales@heanstudio.com or cadcam@heanstudio.com

Other useful information

We do not offer a finishing service

We do not cast bronze or brass, dental works including grills