

Rodents are nasty pests and can be stressful to deal with, especially when they get into roof spaces, subfloors, walls, kitchens, garages, or living areas. We handle rodent issues regularly throughout Wellington, so don't feel as though it's just you. Please read the following to prepare before, during, and after a rodent treatment with Guardian Pest Control.

Before The Treatment

Please secure pets before the technician arrives, especially if there are any concerns around aggression, anxiety, or pets escaping.

Let the technician know about any hazards on the property, including asbestos, mould, sharp objects, weak flooring, restricted access, low roof spaces, difficult subfloor access, or anything else that may affect safety.

If there are any areas of the property you do not want us to enter, please let the technician know before the treatment begins.

Please provide access to all areas of the property where possible, including all rooms, the roof space, subfloor, garage, exterior, cupboards, hot water cupboard, kitchen areas, storage spaces, and any areas where you have heard or seen rodent activity.

During The Treatment

Our rodent treatments normally involve the following:

Inspection

Provide access to all areas of the house, including the roof space, subfloor, exterior, garage, kitchen, cupboards, and all rooms where activity has been noticed.

The technician will inspect for droppings, chewing, smells, nesting material, entry points, roof space activity, subfloor activity, exterior access points, and any other signs of rodents.

Make sure access to these areas is clear of hazards or obstructions. If there are any hazards, please disclose them before the technician checks that area.

Bait Stations

The technician will install rodent bait stations in suitable areas based on the inspection findings.

For most residential treatments, we usually install around 3–5 bait stations, depending on the property and level of activity.

The bait stations are designed to be pet-proof and child-proof when used correctly, but they should still not be touched, moved, opened, or tampered with.

Please keep children and pets away from bait stations at all times.

If a bait station is accidentally moved or damaged, please contact us so we can advise you.

Exterior Entry Points

The technician will check around the exterior of the property for possible rodent entry points, including gaps, vents, pipe penetrations, damaged cladding, garage gaps, roofline gaps, and subfloor access points.

Rodents can squeeze through very small gaps, so even minor openings may be noted.

If proofing is required, we will usually provide recommendations or a quote for pest-proofing. In many cases, we recommend completing proofing around two weeks after the initial treatment to help avoid trapping rodents inside the property.

Removing Rodents

If the technician finds a dead rodent or visible nesting material that can be safely removed, they may remove it where practical.

If there is a strong smell, difficult access, or a dead rodent inside a wall cavity or inaccessible area, removal may not always be possible.

After The Treatment

Rodent treatments are not always instant. It is normal for activity to continue for a short period after the treatment while rodents locate and feed on the bait.

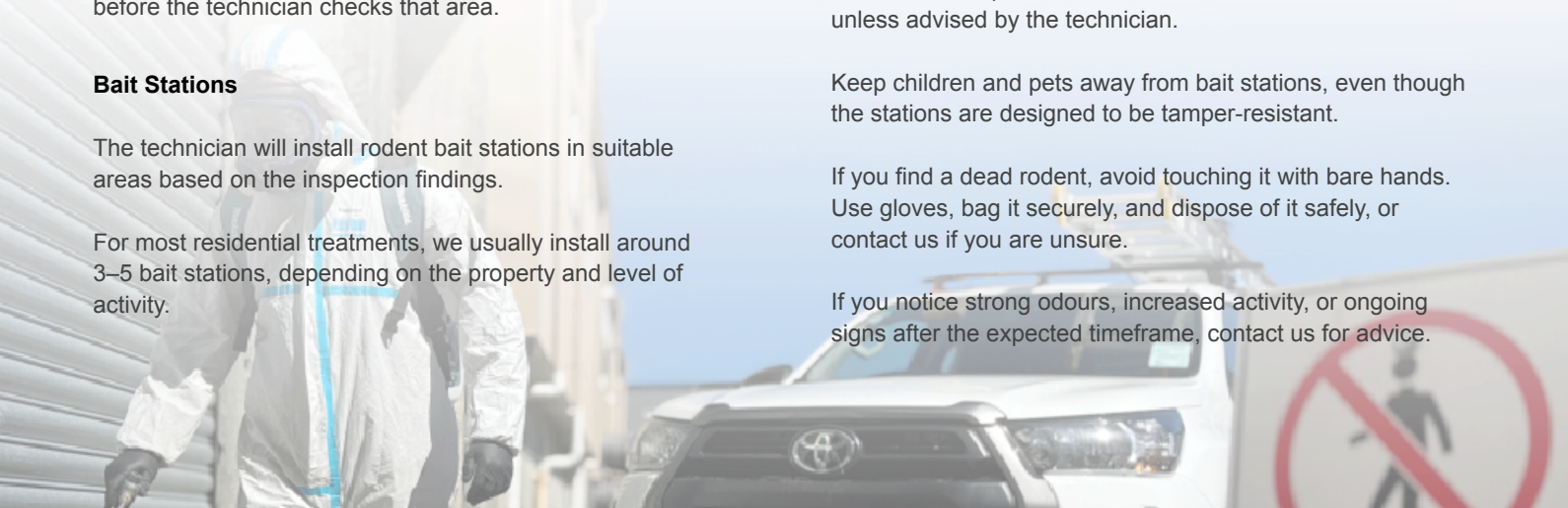
You may continue to hear scratching, movement, or notice signs of activity for several days after the treatment.

Do not move, open, clean around, or remove bait stations unless advised by the technician.

Keep children and pets away from bait stations, even though the stations are designed to be tamper-resistant.

If you find a dead rodent, avoid touching it with bare hands. Use gloves, bag it securely, and dispose of it safely, or contact us if you are unsure.

If you notice strong odours, increased activity, or ongoing signs after the expected timeframe, contact us for advice.



Pest Proofing Recommendations

Rodent baiting helps control the current activity, but proofing is often required to reduce the chance of rodents returning.

If the technician identifies entry points, we may provide a quote for priority pest-proofing.

This may include sealing gaps, blocking access points, repairing vents, proofing around pipes, securing subfloor gaps, or other practical exclusion work.

We generally recommend pest-proofing around two weeks after the initial treatment, as sealing too early can risk trapping rodents inside the property.

Cleaning & Prevention

Take on the recommendations around food, waste, and property maintenance that the technician provides.

This may include keeping rubbish bins sealed, cleaning up food scraps, storing pet food properly, reducing clutter, trimming vegetation away from the house, removing fallen fruit, and keeping garages or storage areas tidy.

Do not leave pet food out overnight.

Store pantry food in sealed containers where possible.

Keep compost, rubbish, and outdoor food sources well managed.

These small changes can help reduce the chance of rodents returning

Products Used

Please refer to guardianpestcontrol.co.nz/products-used for SDS information on products that may be used during your rodent treatment.

