

Pro Service Packages.

Structured engagements that take your environment from kickoff to a production-ready, compliance-capable solution. Our team handles the configuration, validation, and knowledge transfer — so your IT staff comes out of the project confident in the system they're operating, not just the day it goes live.

Jumpstart.

Working with your team, 9Line will help you deploy the basics of our 9Line for CUCM solution, including the following tasks.

INCLUDED TASKS

- 9Line Agent Deployment (Singular)
- CUCM Configuration and Synchronization (Singular)
- CUBE SBC Configuration (Singular)
- Jabber Configuration
- SSO Integration for administrators and end users
- Network Subnet, AP, and Switch configuration with locations (1 per)
- Basic notification configuration

Once these tasks are complete, you will have a working solution capable of making 933 calls with locations assigned for Ray Baum's Act compliance and receiving Kari's Law compliance callbacks.

Enterprise.

All items in our Jumpstart package, with the following add-ons targeted for Enterprise customers.

ADD-ON TASKS

- Standby Agent Deployment
- Additional CUBE configurations (priced per CUBE)
- Multiple CUCM Cluster configurations
- Bulk Import of Access Points and testing of Enhanced Location Tracking
- Bulk Import of Switches
- Bulk Import of Subnets
- Custom Notification Configurations

The tasks listed in the Jumpstart package will apply to your team to place the solution into production. To finalize the solution for production, your team will work with internal stakeholders to define locations and how granular those location assignments are based on your organization's policies and procedures. Once the provisioning is completed, 9Line will assist with providing a final test plan and turn-up of 911 services.

Need a tailored deployment?



Your organization may not have the time, talent, or budget to finalize the items needed to place the system into production. If so, typical pre-sales activities for creating a scope of work tailored to your deployment will be necessary. Let us recommend a qualified and trusted 9Line partner to help your team reach the compliance finish line.

ABOUT 9LINE

Affordable emergency calling, built by industry veterans.

Founded to bring affordable emergency calling solutions to the market — with over 25 years of experience in Cisco unified communications and premier software engineering, 9Line helps customers of all sizes become and remain compliant with Kari's Law and Ray Baum's Act.

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