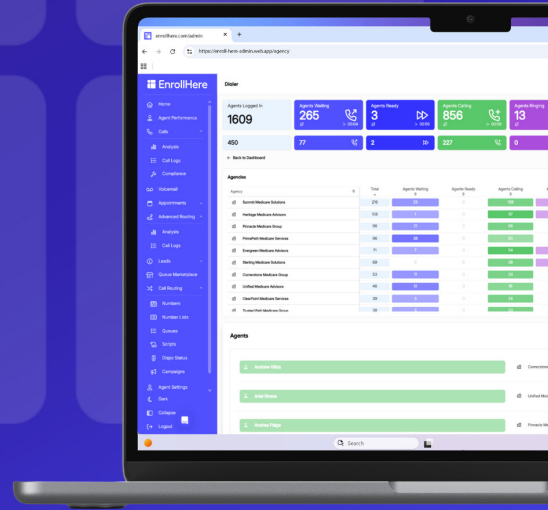




Product Release Notes

Smarter permissions, faster compliance exports, and a cleaner billing experience are here.

June 2026 Edition | 10 New & Improved Features



NEW & IMPROVED

10 updates



Refreshed Sales Source Toggle Design

The Sales Source toggle now shares a consistent look with other segmented controls across the platform.



Stronger Security for Your Account Data

Behind-the-scenes security improvements keep your credentials and sensitive account information better protected.



Faster Secret Sync for Your Workflows

Credential synchronization is more reliable, reducing disruptions to automated processes your team depends on.



Real-Time Feedback in Intelligence Chat

Thumbs-up and thumbs-down feedback in Intelligence chat now submits instantly, giving your team faster, more responsive AI interaction tracking.



Export Compliance Tables for Agencies and Employees

Download compliance data for agencies and individual employees directly from the platform with one click.



More Reliable Agent Data Across Your Dashboard

Agent information now stays accurate and consistent everywhere it appears, eliminating stale or mismatched records.



Controlled Editing for Billing Email and Address

Only authorized users can now edit billing email and address fields, keeping your account details secure.



Phone Number Required at Account Creation

A valid phone number is now mandatory when creating an account, ensuring complete contact records from the start.



Permission-Based Controls for Billing Management

Primary billing actions and record deletion are now gated by role, so only the right people can make changes.



Single-Select Team Access Checkboxes

Team access checkboxes now enforce single selection, preventing accidental over-permissioning and simplifying access management.

FIXES & STABILITY

- ✓ Compliance page filters now work correctly and the table displays at the proper height.
- ✓ The call cap toggle on the Agency Settings page is now properly aligned.
- ✓ Severity and SLA filters are now available, and the top complained-about agents list displays accurately.
- ✓ The access-denied banner now always displays a clear, friendly message to users.
- ✓ Top complained-about agent data is now accurately aggregated and displayed across reports.
- ✓ Added a custom menu option is now available directly within the queues table for faster queue management.
- ✓ Call Cap Dashboard sorting is fixed, super-admin load is reduced, and queue custom-cap filtering works correctly.
- ✓ High Risk Agent cards have an improved layout with sortable severity and SLA columns.
- ✓ Employees now have the correct field appointments permission, ensuring proper access to appointment-related features.
- ✓ Severity and SLA sorting scripts are updated and severity values now map correctly throughout the dashboard.



Need Help? We're Here for You.

Book time with your dedicated Customer Success Manager or contact our team directly via email at success@enrollhere.com.

Simplify. Optimize. 

