Voyix Services

Transform your business with NCR Voyix

We partner with restaurants and retailers to revolutionize and manage their technology. Trusted by hundreds of brands, we offer deep industry expertise and comprehensive services through our unified commerce platform. This enables brands to delight customers, free staff from manual tasks, and accelerate innovation. Whether you use NCR Voyix technology or not, we are here to help.

Deployment Services

We help you build a cohesive, optimized technology ecosystem through a streamlined onboarding process. Whether it's a technology refresh or a new store opening or new restaurant build, we integrate the best solutions for you, leveraging both NCR Voyix and third-party partners. Our skilled technicians can be deployed on-site to your locations to fix any problem.

Managed Services

Our goal is to maximize your technology's potential. We provide wall-to-wall support, transforming your operations and enhancing your customer experience. Our skilled professionals ensure your technology operates at its best through proactive and reactive services. We offer comprehensive service solutions, including service desk and hardware maintenance. Voyix services can provide support and maintenance of all your devices at your site.

Why Choose Voyix Services?

- **Global Scale and Expertise:** 6,000+ service professionals across 30+ countries.
- **Single Point of Contact:** Multi-vendor device support for 6.5M devices annually, including 2.5M+ units of non-NCR Voyix equipment.
- **Cost Savings and Efficiency:** 7M service requests resolved each year, with 80%+ resolved remotely.
- **Improved Uptime:** 19M hours of service availability via remote service management.
- **Innovation and Experience:** 140 years of delivering continued innovation in commerce experiences.
- **Global Reach:** Service Operations Centers (SOCs) across multiple countries, supporting 18+ languages and managing 7M+ help desk interactions and 2.4M+ field service dispatches annually.
- **Proven Success:** Tens of thousands of stores trust NCR Voyix technology and services.

Ready to transform your retail experience? Connect with your NCR Voyix representative today or explore more at NCR Voyix.

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