



Privacy Policy

Last Updated: 11/03/2026

Londoner Buses respects your privacy and is committed to protecting your personal data. This policy explains how we collect, use, and protect your information when you use our website or book a tour with us.

1. Information We Collect

We may collect the following personal information when you use our website or make a booking:

- Name
- Email address
- Phone number
- Booking details and ticket information
- Payment information (processed securely through third-party providers)

We may also collect technical data such as IP address, browser type, and website usage through cookies and analytics tools.

2. How We Use Your Information

We use your information to:

- process and manage tour bookings
 - send booking confirmations and important travel information
 - respond to customer enquiries
 - improve our services and website
 - comply with legal and regulatory obligations
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3. Booking Platforms and Third Parties

Bookings may be processed using the Bokun reservation system or through authorised resellers.

These providers may process personal information in accordance with their own privacy policies.

We only share information where necessary to process bookings or operate our services.

4. Photography

From time to time, photographs or video may be taken during tours for marketing purposes.

If you do not wish to appear in photographs or recordings, please inform the conductor or photographer.

5. Data Security

We take reasonable measures to protect your personal data and ensure it is handled securely.

Payment information is processed by secure third-party payment providers and is not stored by Londoner Buses.

6. Your Rights

Under UK data protection law, you may have the right to:

- request access to your personal data
- request correction of inaccurate data
- request deletion of your data where appropriate

Requests can be made using the contact details below.

7. Contact

If you have questions about this Privacy Policy or how your data is handled, please contact:

Website: <https://londonerbuses.co.uk>

Phone: 020 3838 1596

Email: info@londonerbuses.co.uk

Londoner Buses LTD

Company number: **07911453**

Registered office address: **25 Jews Row, London, England, SW18 1TB**