

Air Distribution Concepts Warranty Conditions

We have confidence in our product quality as we still maintain many of the products that we supplied more than 15 years ago. We want to share that confidence with our customers and therefore do not hesitate to offer our extensive warranty program of 5, and 10 years, respectively, under the conditions stated below.

Our warranty is not "prorated" or in any other way limited by legal details in small print. We cover the complete fabric duct. ADC does not sell fabric ducts by the foot, but "Custom Fabric Duct Systems" We offer two different types of warranty:

Period of warranty in years (from date of invoice)				
	Materials ^{1) 2)}	Zips/bulbs ²⁾	Nozzles and other accessories ²⁾	Suspension material ²⁾
FR Polyester	10 years	10 years	10 years	10 years
10/10 Polyethylene	5 years	5 years	5 years	5 years
Vinyl, 300D and all specialty materials	5 years	5 years	5 years	5 years

1) We refer to the general ADC material specifications regarding tolerances and properties

2) Fabric Duct systems installed in aggressive environments such as swimming pool facilities, dairies, galvanizing plants etc. are covered by the standard 5-year warranty. The extended 10-year product warranty only applies by written agreement with Air Distribution Products

Product warranty

If - against expectations - a defect should occur on an ADC fabric duct system within the warranty period stated in the table, ADC must be notified immediately to minimize the damage. The product warranty covers repairs or replacement (according to ADC's choice) of the defective duct system inclusive of freight, if any, to the installation site.

The warranty does not cover external costs for removing, transport, rent of lifts or any other installation equipment is deemed necessary unless otherwise agreed in writing, and ADC does not offer compensation for operating losses or any other indirect costs.

The product warranty is given on the condition that ADC's dimensioning and installation instructions are observed. The warranty is void if the fabric duct system is incorrectly installed, repaired or modified by a third party or by failure of a third party to follow the washing and maintenance instructions.

The warranty does not apply if:

- The duct systems are exposed to temperatures higher than 176°F
- The duct systems are exposed to naked flame
- The duct systems are subject to wrong or rough handling, among these continuous mechanical movements (caused by turbulence/pulsations at the inlet) and ON-OFF start when the TBV system is hit by a strong mechanical force during start-up
- The duct systems are exposed to unnecessary UV light (no closer than 3 ft to light source) or heavy radiant heating (no closer than 6 ft to heat source)
- Duct systems fitted with plastic nozzles or other plastic components are exposed to acidic environments ($\text{pH} < 4$)

The warranties do not cover printed artwork/logos, labels or changes in color, by gray shading or normal ageing.