

MADE IN CHINA

The cover features a minimalist design with a light gray background. A large, dark gray curved shape sweeps across the middle. Several thin black lines and circles are scattered across the page, some of which are partially enclosed by the dark gray shape. The brand name 'TOSOT' is prominently displayed in a bold, black, sans-serif font.

TOSOT

OWNER'S MANUAL

POWERED BY GREE

TU18HTI
TU24HTI
TU30HTI
TU36HTI
TU42HTI
TU48HTI

TU18H3O
TU24H3O
TU30H3O
TU36H3O
TU42H3O
TU48H3O

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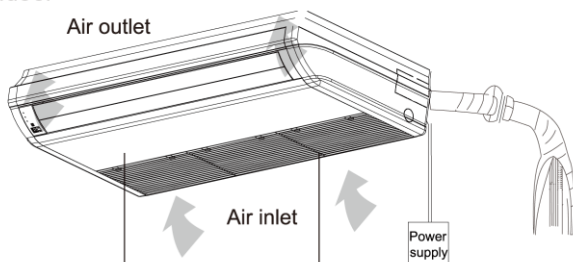
1 Safety Precautions

	This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.
⚠WARNING	This mark indicates procedures which, if improperly performed, might lead to the death or serious injury of the user.
⚠CAUTION	This mark indicates procedures which, if improperly performed, might possibly result in personal harm to the user, or damage to property.
NOTICE	NOTICE is used to address practices not related to personal injury.

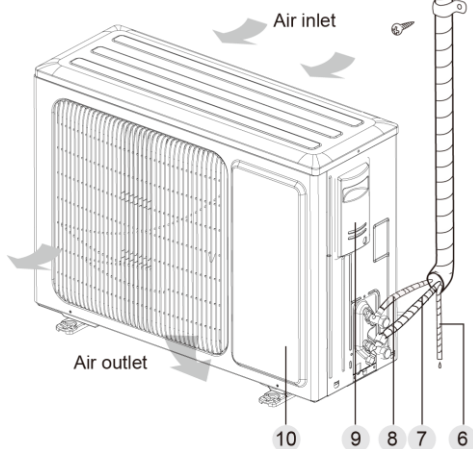
⚠WARNING	
(1).	Instructions for installation and use of this product are provided by the manufacturer.
(2).	Installation must be performed in accordance with the requirements of NEC and CEC by authorized personnel only.
(3).	For operating the air conditioner pleasantly, install it as outlined in this installation manual.
(4).	Connect the indoor unit and outdoor unit with the room air conditioner piping and cord available from our standard parts. This installation manual describes the correct connections using the installation set available from our standard parts.
(5).	Installation work must be performed in accordance with national wiring standards by authorized personnel only.
(6).	If refrigerant leaks while work is being carried out, ventilate the area. If the refrigerant comes in contact with a flame, it produces toxic gas.
(7).	Do not power on until all installation work is complete.
(8).	During installation, make sure that the refrigerant pipe is attached firmly before you run the compressor. ● Do not operate the compressor under the condition of refrigerant piping not attached properly with 2-way or 3-way valve open. ● This may cause abnormal pressure in the refrigeration cycle that leads to breakage and even injury.
(9).	During the pump-down operation, make sure that the compressor is turned off before you remove the refrigerant piping. ● Do not remove the connection pipe while the compressor is in operation with 2-way or 3-way valve open. ● This may cause abnormal pressure in the refrigerant cycle that leads to breakage and even injury.
(10).	When installing and relocating the air conditioner does not mix gases other than the specified refrigerant (R410A) to enter the refrigerant cycle. ● If air or other gas enters the refrigerant cycle, the pressure inside the cycle will rise to an abnormally high value and cause breakage, injury, etc.
(11).	This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
(12).	Children should be supervised to ensure that they do not play with the appliance.
(13).	If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

2 Outline of the Unit and Main Parts

Indoor



Outdoor



1. Guide louver
2. Air filter
3. Wired controller
4. Wireless Controller
5. Binding tape
6. Drain Pipe
7. Gas Pipe
8. Lipuid Pipe
9. Big Handle
10. Front Board

Fig. 2.1

NOTICE

The connection pipe, drain pipe, power cord, and duct for this unit should be prepared by the user.

3 Preparative for Installation

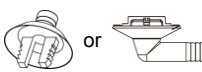
3.1 Standard Accessory Parts

The standard accessory parts listed below are furnished and should be used as required.

Table 3.1

Indoor Unit Accessories				
No.	Name	Appearance	Q'ty	Usage
1	Nut with Washer		8	To fix the hook on the cabinet of the unit
2	Wireless Controller + Battery		1+2	To control the indoor unit
3	Insulation		1	To insulate the gas pipe
4	Insulation		1	To insulate the liquid pipe
5	Fastener		4	To fasten the sponge
6	Nut		1	To connect gas pipe
7	Nut		1	To connect liquid pipe

Table 3.2

Outdoor Unit Accessories				
No.	Name	Appearance	Q'ty	Usage
1	Drain Plug		1 or 3	To plug the unused drain hole
2	Drainage Connector	 or 	1	To connect with the hard PVC drain pipe

3.2 Selection of the Installation Location

⚠ WARNING

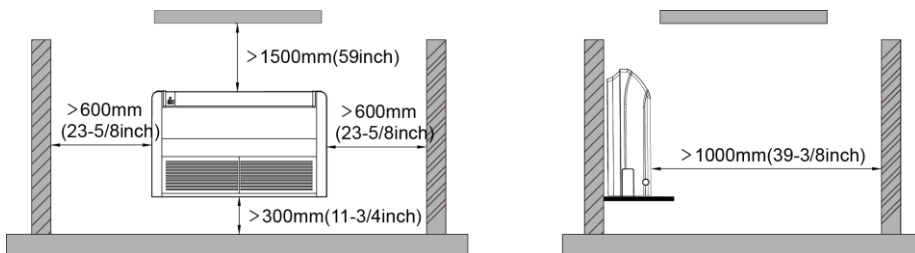
- ①. The unit must be installed where strong enough to withstand the weight of the unit and fixed securely, otherwise the unit would topple or fall off.
- ②. Do not install where there is a danger of combustible gas leakage.
- ③. Do not install the unit near heat source, steam, or flammable gas.
- ④. Children under 10 years old must be supervised not to operate the unit.

Decide the installation location with the customer as follows:

3.2.1 Indoor Unit

- (1). Install the unit at a place where is strong enough to withstand the weight of the unit.
- (2). The air inlet and outlet of the unit should never be clogged so that the airflow can reach every corner of the room.
- (3). Leave service space around the unit as required in Fig. 3.1.

◆ Floor type



◆ Ceiling type

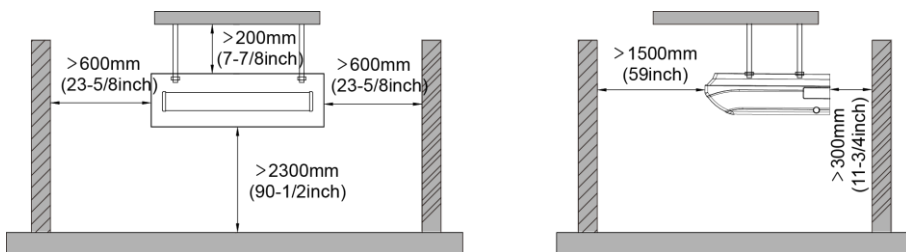


Fig. 3.1

- (4). Install the unit where the drain pipe can be easily installed.
- (5). The space from the unit to the ceiling should be kept as much as possible so as for more convenient service.

3.2.2 Outdoor Unit

⚠ WARNING

- ①. Install the unit where it will not be tilted by more than 5°.
- ②. During installation, if the outdoor unit has to be exposed to strong wind, it must be fixed securely.

If possible, do not install the unit where it will be exposed to direct sunlight. (If necessary, install a blind that does not interfere with the air flow.)

- (1). Install the outdoor unit in a place where it will be free from being dirty or getting wet by rain as much as possible.
- (2). Install the outdoor unit where it is convenient to connect with the indoor unit.
- (3). Install the outdoor unit where the condensate water can be drained out freely during heating operation.
- (4). Do not place animals and plants in the path of the warm air.
- (5). Take the air conditioner weight into account and select a place where noise and vibration are small.
- (6). Install the outdoor unit where is capable of withstanding the weight of the unit and generates as less noise and vibration as possible.
- (7). Provide the space shown in Fig. 3.2, so that the air flow is not blocked. Also for efficient operation, leave three of four directions of peripheral constructions open.

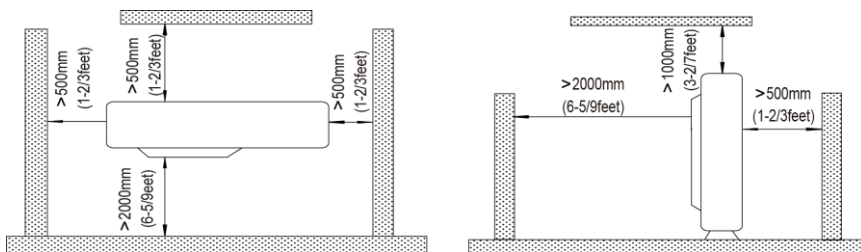


Fig. 3.2

3.3 Connection Pipe Requirement

⚠ CAUTION

The maximum length of the connection pipe is listed in the Table below. Do not place the units between which the distance exceeds the maximum length of the connection pipe.

Table 3.3

Item Model	Size of Fitting Pipe mm (inch)		Max. Pipe Length m (feet)	Max. Height Difference between Indoor Unit and Outdoor Unit m (feet)	Drainage pipe(Outer Diameter × wall thickness) mm (inch)
	Liquid	Gas			
TU18HTI TU18H3O	6(1/4)	12.7(1/2)	50(164)	15(49-1/5)	Φ17X1.75 (Φ5/8 X 7/100)
TU24HTI TU24H3O	9.5(3/8)	16(5/8)	50(164)	15(49-1/5)	Φ17X1.75 (Φ5/8 X 7/100)
TU30HTI TU30H3O	9.5(3/8)	16(5/8)	50(164)	15(49-1/5)	Φ17X1.75 (Φ5/8 X 7/100)
TU36HTI TU36H3O	9.5(3/8)	16(5/8)	50(164)	15(49-1/5)	Φ17X1.75 (Φ5/8 X 7/100)
TU42HTI TU42H3O	9.5(3/8)	16(5/8)	50(164)	15(49-1/5)	Φ17X1.75 (Φ5/8 X 7/100)
TU48HTI TU48H3O	9.5(3/8)	16(5/8)	70(230)	15(49-1/5)	Φ17X1.75 (Φ5/8 X 7/100)

Notes:

- ①. The connecting pipe should be thermally insulated properly.
- ②. The pipe wall thickness shall be 0.5~1.0mm (1/50~1/25inch) and the pipe wall shall be able to withstand the pressure of 6.0MPa (870psig). The longer the connecting pipe, the lower the cooling and heating effect performs.

3.4 Electrical Requirement

Electric Wire Size and Fuse Capacity.

Table 3.4

Indoor Units	Power Supply	Fuse Capacity	Minimum Circuit Ampacity	Maximum Overcurrent Protection
	V/Ph/Hz	A	A	A
TU18HTI	208/230V ~ 60Hz	5	1	15
TU24HTI	208/230V ~ 60Hz	5	1	15
TU30HTI	208/230V ~ 60Hz	5	2	15
TU36HTI	208/230V ~ 60Hz	5	2	15
TU42HTI	208/230V ~ 60Hz	5	2	15
TU48HTI	208/230V ~ 60Hz	5	3	15

Table 3.5

Outdoor Units	Power Supply	Fuse Capacity	Minimum Circuit Ampacity	Maximum Overcurrent Protection
	V/Ph/Hz	A	A	A
TU18H3O	208/230V ~ 60Hz	5	17	25
TU24H3O	208/230V ~ 60Hz	5	24	40
TU30H3O	208/230V ~ 60Hz	5	24	40
TU36H3O	208/230V ~ 60Hz	5	29	45
TU42H3O	208/230V ~ 60Hz	5	31	50
TU48H3O	208/230V ~ 60Hz	5	45	70

Notes:

- ①. The fuse is located on the main board.
- ②. Install the disconnect device with a contact gap of at least 3mm (1/8inch) in all poles nearby the units (Both indoor unit and outdoor unit).The appliance must be positioned so that the plug is accessible.
- ③. Take 2 pieces of power cord of 0.75mm^2 (AWG18) as the communication lines between indoor and outdoor unit, with their longest lengths of 50m (164feet). Please select the appropriate line length as per the actual installation conditions. The communication lines can not be twisted together. For the unit ($\leq 30\text{k}$), it's recommended to use 8m (26-1/4feet) long communication line.
- ④. Take 2 pieces of power cord of 0.75mm^2 (AWG18) as the communication lines between the wired controller and the indoor unit, with their longest lengths of 30m (98-2/5feet). Please select the appropriate line length as per the actual installation conditions. The communication lines can not be twisted together. It's recommended to use 8m (26-1/4feet) long communication line.
- ⑤. The wire size of the communication line should be no less than 0.75mm^2 (AWG18). It's recommended to take 0.75mm^2 (AWG18) power cords as the communication line.

4 Installation of the Unit

4.1 Installation of the Indoor Unit

4.1.1 Indoor unit dimension

⚠ WARNING

- ①. Install the indoor unit in a location which can withstand a load of at least five times the weight of the main unit and which will not amplify sound or vibration.
- ②. If the installation location is not strong enough, the indoor unit may fall and cause injuries.
- ③. If the job is done with the panel frame only, there is a risk that the unit will come loose. Please take care.

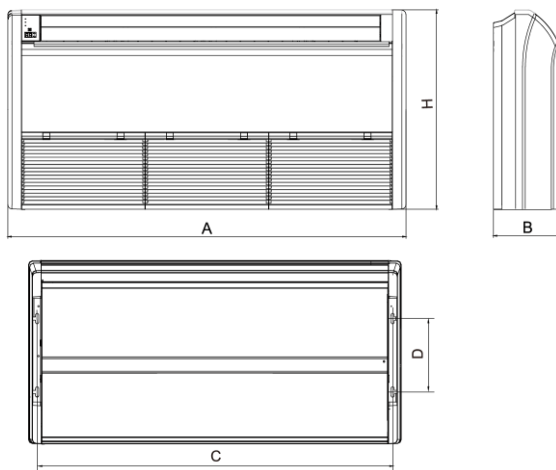


Fig. 4.1

Table 4.1

Unit: mm (inch)

Model	A	B	C	D	H
TU18HTI TU24HTI	1220(48)	225(8-7/8)	1160(45-5/8)	280(11)	700(27-1/2)
TU30HTI TU36HTI TU42HTI	1420(55-7/8)	245(9-5/8)	1355(53-1/4)	280(11)	700(27-1/2)
TU48HTI	1700(66-7/8)	245(9-5/8)	1635(64-3/8)	280(11)	700(27-1/2)

4.1.2 Preparation for Installing the Indoor Unit

- (1). Open the air inlet grille and the screw cover, and remove the screws.
- (2). Release the claws in the 3 places indicated.
- (3). Release the center hook and remove the front panel.
- (4). Release the claws in the 2 or 3 places indicated and remove the electric component cover.

4.1.3 Indoor Unit Installation

- (1). Determine the location of the hanger through the paper template, and then remove the paper template.

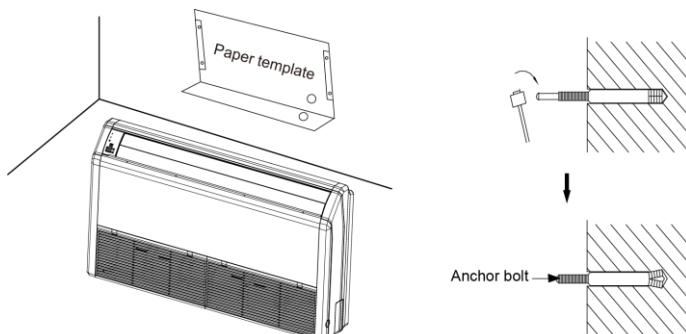


Fig. 4.2

- (2). Insert the anchor bolts into the drilled holes, and drive the pins completely into the anchor bolts with a hammer.
- (3). Remove the right and left side panels.
- (4). Put the hanger bolt into the clasp of the indoor unit and tighten screws on the hanger to prevent the indoor unit from moving.
- (5). Reinstall and tighten the right and left side panels.

◆Floor type

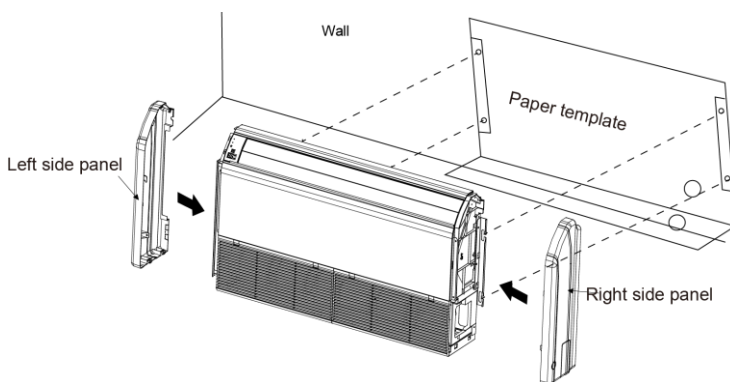


Fig. 4.3

◆ Ceiling type

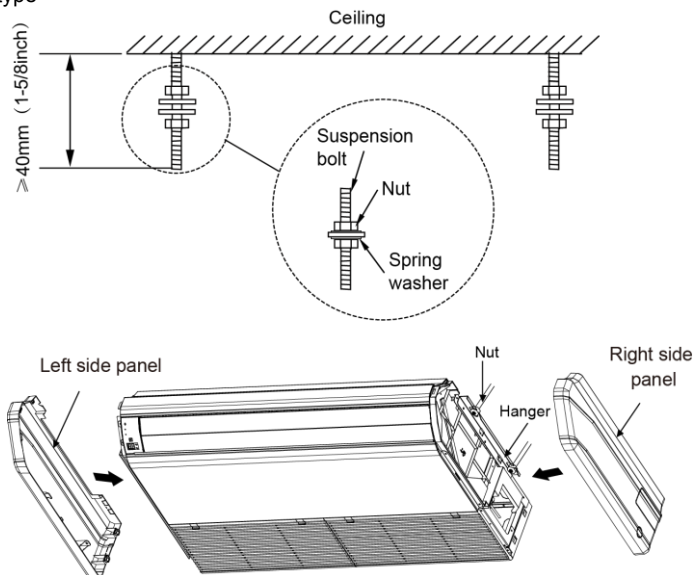


Fig. 4.4

- (6). Adjust the height of the unit to make the drain pipe slant slightly downward so that the drainage will become much smoother.

4.1.4 Leveling

The water level test must be done after installing the indoor unit to make the unit is horizontal, as shown below.

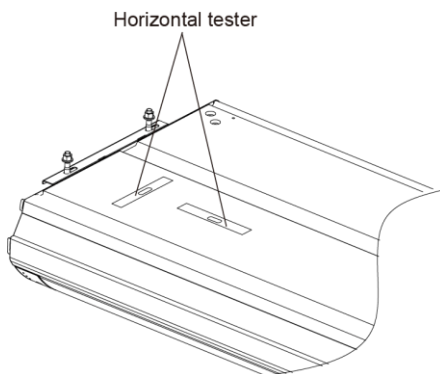


Fig. 4.5

4.2 Installation of the Outdoor Unit

⚠ WARNING

- ①. Install the unit where it will not be tilted by more than 5°.
- ②. During installation, if the outdoor unit has to be exposed to strong wind, it must be fixed securely.

4.2.1 Outdoor unit dimension

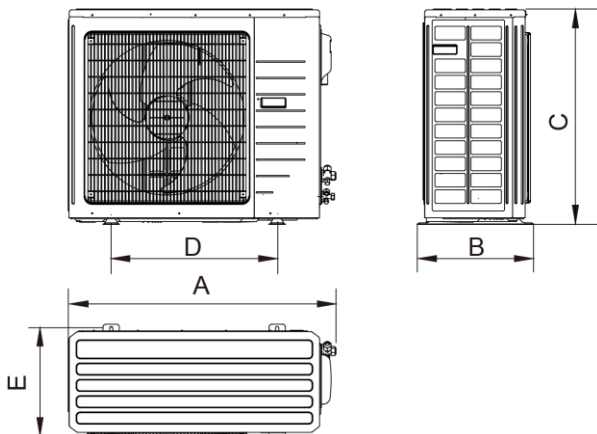


Fig. 4.6

Table 4.2

Unit: mm (inch)

Item Model	A	B	C	D	E
TU18H3O	955(37-5/8)	395(15-1/2)	700(27-1/2)	560(22)	360(14-1/8)
TU24H3O	980(38-5/8)	425(16-3/4)	790(31-1/8)	610(24)	395(15-1/2)
TU30H3O					
TU36H3O	1105(43-5/8)	440(17-3/8)	1100(43-1/4)	630(24-7/8)	400(15-3/4)
TU42H3O	960(37-3/4)	410(16-1/4)	1350(53-1/8)	570(22-1/2)	375(14-3/4)
TU48H3O					

4.2.2 Condensate Drainage of the Outdoor Unit (Only for the heat pump unit) (Fig. 4.7)

- (1). It is required to install a drain pipe for the outdoor unit to drain out the condensate water during heating operation (only for the heat pump unit).
- (2). When installing the drain pipe, apart from the drain pipe mounting hole, all other holes should be plugged so as to avoid water leakage (only for the heat pump unit).

- (3). Installation Method: Insert the pipe joint into the hole $\Phi 25\text{mm}$ (1inch) located at the base plate of the unit and then connect the drain pipe to the pipe joint.

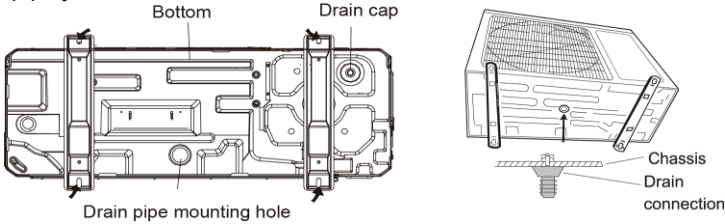


Fig. 4.7

4.3 Installation of the Connection Pipe

4.3.1 Flare Processing

- (1). Cut the connection pipe with the pipe cutter and remove the burrs.
- (2). Hold the pipe downward to prevent cuttings from entering the pipe.
- (3). Remove the flare nuts at the stop valve of the outdoor unit and inside the accessory bag of the indoor unit, then insert them to the connection pipe, after that, flare the connection pipe with a flaring tool.
- (4). Check if the flare part is spread evenly and there are no cracks (see Fig. 4.8).

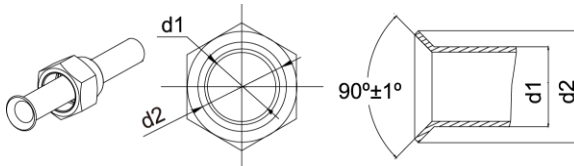


Fig. 4.8

4.3.2 Bending Pipes

- (1). The pipes are shaped by your hands. Be careful not to collapse them.

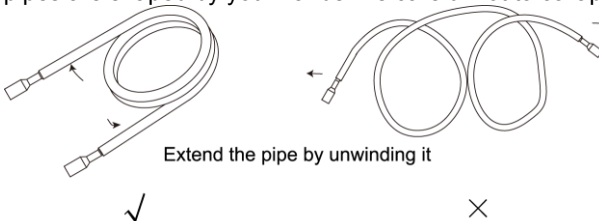
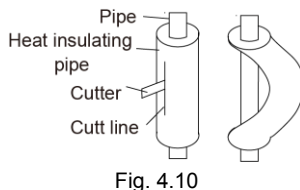


Fig. 4.9

- (2). Do not bend the pipes in an angle more than 90°.
- (3). When pipes are repeatedly bent or stretched, the material will harden, making it difficult to bend or stretch them any more. Do not bend or stretch the pipes more than three times.
- (4). When bending the pipe, do not bend it as is. The pipe will be collapsed. In this case, cut the heat insulating pipe with a sharp cutter as shown in Fig. 4.10, and bend it after exposing the pipe. After bending the pipe as you want, be sure to put the heat insulating pipe back on the pipe, and secure it with tape.



⚠ CAUTION

- ①. To prevent breaking of the pipe, avoid sharp bends. Bend the pipe with a radius of curvature of 150mm (5-7/8inch) or over.
- ②. If the pipe is bent repeatedly at the same place, it will break.

4.3.3 Connecting the Pipe at the Indoor Unit Side

Detach the caps and plugs from the pipes.

⚠ CAUTION

- ①. Be sure to apply the pipe against the port on the indoor unit correctly. If the centering is improper, the flare nut cannot be tightened smoothly. If the flare nut is forced to turn, the threads will be damaged.
- ②. Do not remove the flare nut until the connection pipe is to be connected so as to prevent dust and impurities from coming into the pipe system.

When connecting the pipe to the unit or removing it from the unit, please do use both the spanner and the torque wrench (Fig. 4.11).

When connecting, smear both inside and outside of the flare nut with refrigeration oil, screw it hand tight and then tighten it with the spanner.

Refer to Table 4.3 to check if the wrench has been tightened properly (too tight would mangle the nut and lead to leakage).

Examine the connection pipe to see if it leaks, then take the treatment of heat insulation, as shown in the Fig. 4.12.

Use the medium-sized sponge to insulate the coupler of the gas pipe.

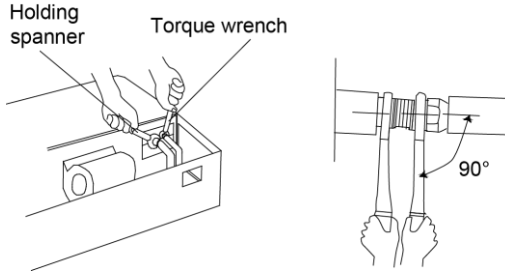


Fig. 4.11

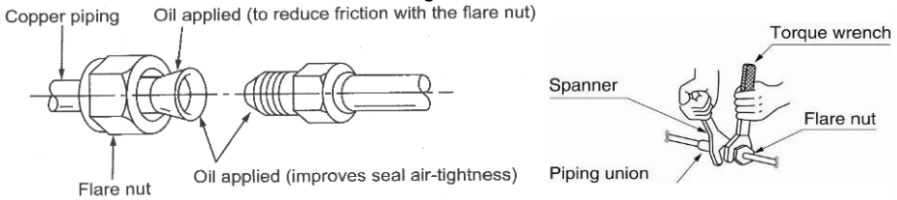


Fig. 4.12

Table 4.3 Flare nut tightening torque

Pipe Diameter	Tightening Torque
6mm (1/4inch)	15~30N·m (11~22ft.-lb.)
9.5mm (3/8inch)	35~40N·m (26~29ft.-lb.)
12.7mm (1/2inch)	45~50N·m (33~37ft.-lb.)
16mm (5/8inch)	60~65N·m (44~48ft.-lb.)

⚠ CAUTION

Be sure to connect the gas pipe after connecting the liquid pipe completely.

4.3.4 Connecting the Pipe at the Outdoor Side Unit

Tighten the flare nut of the connection pipe at the outdoor unit valve connector. The tightening method is the same as that as at the indoor side.

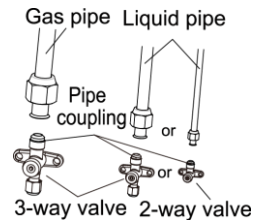


Fig. 4.13

4.3.5 Checking the Pipe Connections for Gas Leaking

For both indoor and outdoor unit side, check the joints for gas leaking by the use of a gas leakage detector without fail when the pipes are connected.

4.3.6 Heat Insulation on the Pipe Joints (Indoor Side Only)

Stick coupler heat insulation (large and small) to the place where connecting pipes.

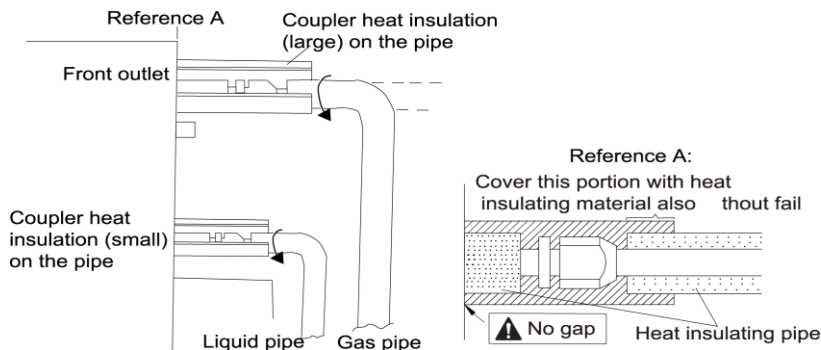


Fig. 4.14

4.3.7 Liquid Pipe and Drain Pipe

- (1). If the outdoor unit is installed lower than the indoor unit (See Fig. 4.15)
 - 1). A drain pipe should be above ground and the end of the pipe does not dip into water. All pipes must be restrained to the wall by saddles.
 - 2). Taping pipes must be done from bottom to top.
 - 3). All pipes are bound together by tape and restrained to wall by saddles.

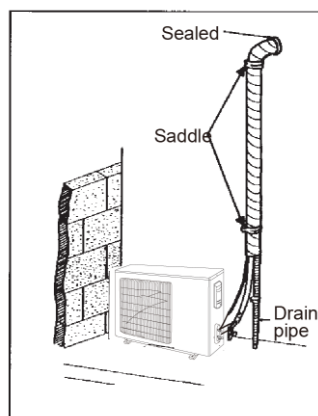


Fig. 4.15

- (2). If the outdoor unit is installed higher than the indoor unit
 - 1). Taping should be done from lower to the upper part.
 - 2). All pipes are bound and taped together and also should be trapped to prevent water from returning to the room (See Fig. 4.16).
 - 3). Restraint all pipes to the wall with saddles.

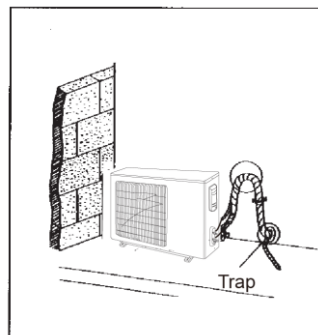


Fig. 4.16

4.4 Vacuum and Gas Leakage Inspection

⚠ CAUTION

Do not purge the air with refrigerants but use a vacuum pump to vacuum the installation! There is no extra refrigerant in the outdoor unit for air purging!

4.4.1 Vacuum

- (1). Remove the caps of the liquid valve, gas valve and also the service port.
- (2). Connect the hose at the low pressure side of the manifold valve assembly to the service port of the unit's gas valve, and meanwhile the gas and liquid valves should be kept closed in case of refrigerant leak.
- (3). Connect the hose used for evacuation to the vacuum pump.
- (4). Open the switch at the lower pressure side of the manifold valve assembly and start the vacuum pump. Meanwhile, the switch at the high pressure side of the manifold valve assembly should be kept closed, otherwise evacuation would fail.
- (5). The evacuation duration depends on the unit's capacity, generally, 20 minutes for the 18k units, 30 minutes for the 24k/30k/36k units, 45 minutes for the 42k/48k units. And verify if the pressure gauge at the low pressure side of the manifold valve assembly reads -1.0MPa (145psig), if not, it indicates there is leak somewhere. Then, close the switch fully and then stop the vacuum pump.
- (6). Wait for some time to see if the system pressure can remain unchanged, 3 minutes for the 18k/24k units, 10 minutes for the 30k/36k/42k/48k units.

During this time, the reading of the pressure gauge at the low pressure side can not be larger than 0.005MPa (0.72psig).

- (7). Slightly open the liquid valve and let some refrigerant go to the connection pipe to balance the pressure inside and outside of the connection pipe, so that air will not come into the connection pipe when removing the hose. Note that the gas and liquid valve can be opened fully only after the manifold valve assembly is removed.
- (8). Place back the caps of the liquid valve, gas valve and also the service port.

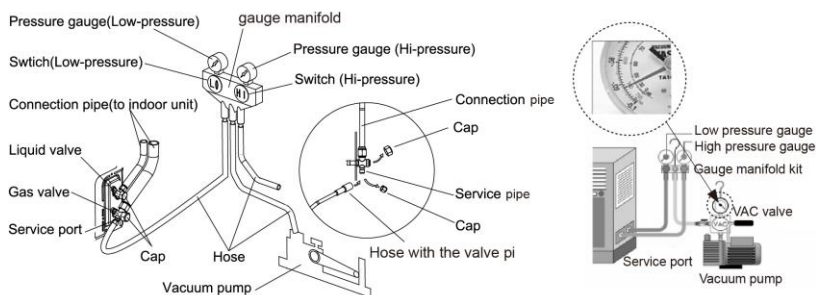


Fig. 4.17

Note: For the large-sized unit, it has the service port for both the gas valve and the liquid valve. During evacuation, it is available to connect two hoses of the manifold valve assembly to two service ports to quicken the evacuating speed.

4.4.2 Additional Charge

Refrigerant suitable for a piping length of 7.6m (25feet) is charged in the outdoor unit at the factory. When the piping is longer than 7.6m (25feet), additional charging is necessary.

For the additional amount, see Table 4.4.

Table 4.4

Item Model	Additional Refrigerant Amount for Extra Pipe
18k	45g per 1.5m (1.6 ounce per 5 feet)
24k~48k	90g per 1.5m (3.2 ounce per 5 feet)

When the height difference between the indoor unit and outdoor unit is larger than 10m (32-4/5feet), an oil bend should be employed for every 6m (19-2/3 feet).

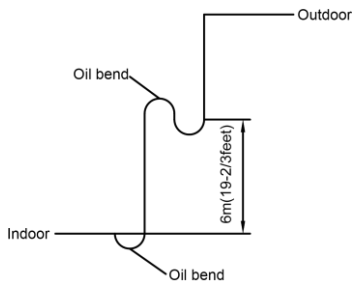


Fig. 4.18

4.5 Installation of the Drain Pipe

4.5.1 Precautions When Doing the Piping Work

- (1). Keep piping as short as possible and slope it downwards at a gradient of at least 1/100 so that air may not remain trapped inside the pipe.
- (2). Keep pipe size equal to or greater than that of the connecting pipe.
- (3). Install the drain piping as shown and take measures against condensation. Improperly rigged piping could lead to leaks and eventually wet furniture and belongings.

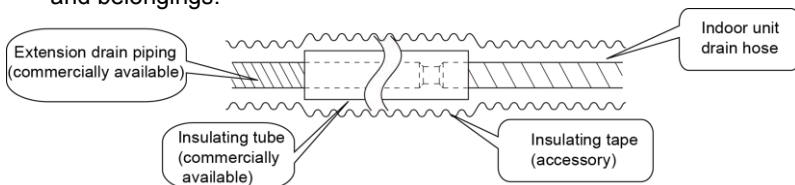


Fig. 4.19

- (4). Connect the drain hose (Fig. 4.20).

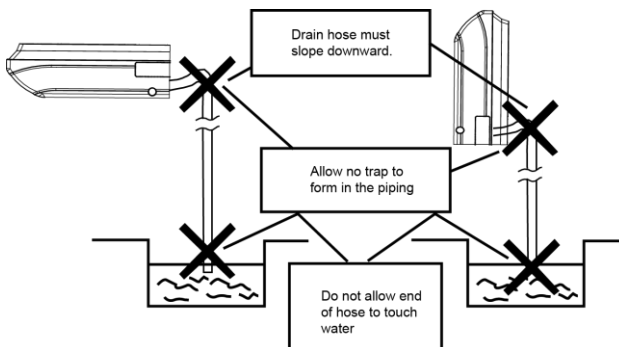


Fig. 4.20

4.5.2 Installing the Drain Pipes

- (1). For determining the position of the drain hose, perform the following procedures.
- (2). Insert the drain pipe to the drain outlet of the unit and then tighten the clamp securely with tape (Fig. 4.21).
- (3). Connect the extension drain pipe to the drain pipe and then tighten the clamp with tape.

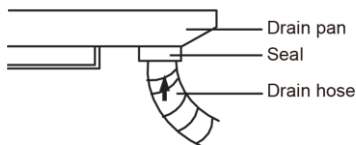


Fig. 4.21

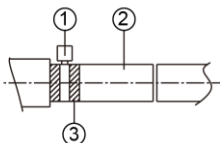


Fig. 4.22

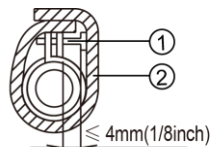


Fig. 4.23

Tighten the clamp until the screw head is less than 4mm (1/8inch) from the hose (Fig. 4.22).

- ①- Metal clamp ②- Drain hose ③- Grey tape

Insulate the pipe clamp and the drain hose using heat insulation sponge (Fig. 4.23).

- ①- Metal clamp ②- Insulation sponge

Note: Step 1 to Step 3 have been finished by the manufacturer.

- (4). When drain hose requires extension, obtain an extension hose commercially available.
- (5). After connecting the local drain hose, tape the slits of the heat insulation tube.
- (6). Connect the drain hose to the local drain pipe. Position the inter connecting wire in the same direction as the piping.

4.5.3 Connecting the Drain Hose

- (1). Connect the extension auxiliary pipe to the local piping.
- (2). Prepare the local piping at the connection point for the drain pipe, as shown in the installation drawings.

Note: Be sure to place the drain hose as shown in the diagram below, in a downward sloping direction.

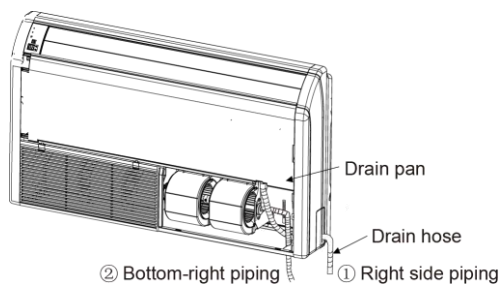


Fig. 4.24

4.5.4 Testing of Drain Piping

- (1). After piping work is finished, check if drainage flows smoothly.
- (2). As shown in the Figure, pour water into the drain pan from the right side to check that water flows smoothly from the drain hose.

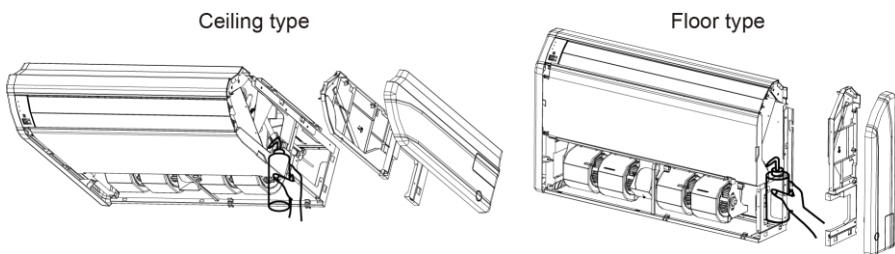


Fig. 4.25

4.6 Electrical Wiring

4.6.1 Wiring Precautions

⚠WARNING	
①.	Before obtaining access to terminals, all supply circuits must be disconnected.
②.	The rated voltage of the unit is as shown as Table 3.4 and Table 3.5
③.	Before turning on, verify that the voltage is within the 187~252V range (for single phrase units).
④.	Always use a special branch circuit and install a special receptacle to supply power to the air conditioner.
⑤.	Use a special branch circuit breaker and receptacle matched to the capacity of the air conditioner.

⑥.	The special branch circuit breaker is installed in the permanent wiring. Always use a circuit that can trip all the poles of the wiring and has an isolation distance of at least 3 mm (1/8inch) between the contacts of each pole.
⑦.	Perform wiring work in accordance with standards so that the air conditioner can be operated safely and positively.
⑧.	Install a leakage special branch circuit breaker in accordance with the related laws and regulations and electric company standards.

⚠ CAUTION	
①.	The power source capacity must be the sum of the air conditioner current and the current of other electrical appliances. When the current contracted capacity is insufficient, change the contracted capacity.
②.	When the voltage is low and the air conditioner is difficult to start, contact the power company to raise the voltage.

4.6.2 Electrical Wiring

(1). For solid core wiring (Fig. 4.26)

- 1). Cut the wire end with a wire cutter or wire-cutting pliers, then strip the insulation about 25mm (1inch).
- 2). Using a screwdriver, remove the terminal screw(s) on the terminal board.
- 3). Using pliers, bend the solid wire to form a loop suitable for the terminal screw.
- 4). Shape the loop wire properly, place it on the terminal board and tighten securely with the terminal screw using a screwdriver.

(2). For strand wiring (Fig. 4.26)

- 1). Cut the wire end with a wire cutter or wire-cutting pliers, then strip the insulation about 10mm (3/8inch).
- 2). Using a screwdriver, remove the terminal screw (s) on the terminal board.
- 3). Using a round terminal fastener or pliers, securely clamp a round terminal to each stripped wire end.
- 4). Position the round terminal wire, and replace and tighten the terminal screw with a screwdriver (Fig. 4.27).

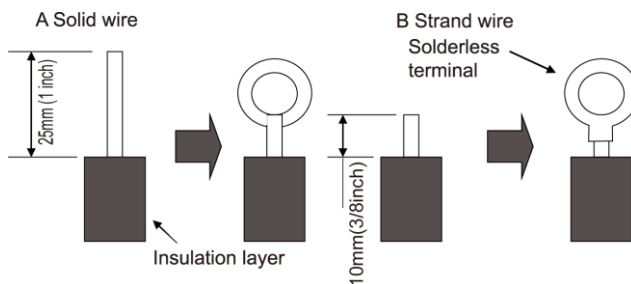


Fig. 4.26

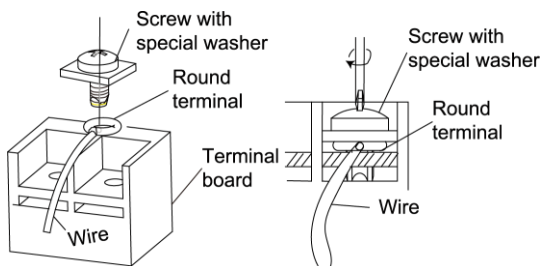


Fig. 4.27

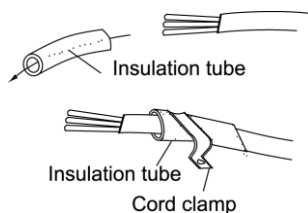


Fig. 4.28

(3). How to fix connection cord and power cord by cord clamp

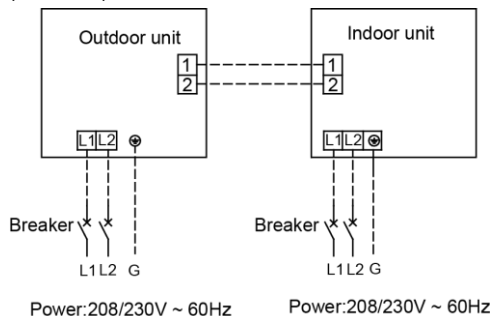
After passing the connection cord and power cord through the insulation tube, fasten it with the cord clamp (Fig. 4.28).

⚠WARNING

- ①. Before starting work, check that power is not being supplied to the indoor unit and outdoor unit.
- ②. Match the terminal block numbers and connection cord colors with those of the indoor unit side. Erroneous wiring may cause burning of the electric parts.
- ③. Connect the connection cords firmly to the terminal block. Imperfect installation may cause a fire.
- ④. Always fasten the outside covering of the connection cord with cord clamps. (If the insulator is not clamped, electric leakage may occur.)
- ⑤. Always connect the ground wire.

(4). Electric wiring between the indoor and outdoor units

Single-phase units (18k-30k)



Single-phase units (36k-48k)

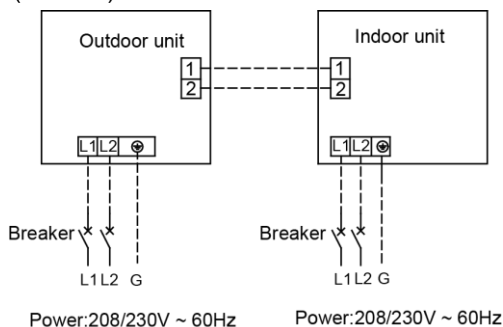


Fig. 4.29

(5). Electric wiring of indoor unit side

Remove the left cover plate and the electric box cover then insert the end of the communication cord and the power cable into the terminal board.

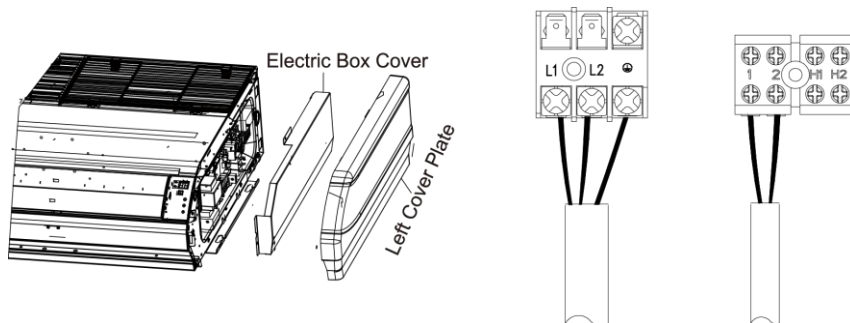


Fig. 4.30

⚠ CAUTION

- ①. The power cord and the wire of the fresh air valve are high-voltage, while the communication cord and connection wire of the wired controller are low-voltage. They should run separately against electromagnetic interference.
- ②. The high-voltage and low-voltage lines should pass through the rubber rings at different electric box covers.
- ③. Do not bundle the connection wire of the wired controller and the communication cord together, or arrange them in parallel, otherwise improper operation would occur.
- ④. The high-voltage and low-voltage lines should be fixed separately and securely, with internal big clamps for the former and small clamps for the latter.
- ⑤. Tighten the indoor/outdoor connection cord and power cord respectively on the terminal boards with screws. Faulty connection may cause a fire.
- ⑥. If the indoor unit connection cord (to the outdoor unit) and power supply are wired incorrectly, the air conditioner may be damaged.
- ⑦. Connect the indoor unit connection cord properly based on the corresponding marks as shown in Fig. 4.29.
- ⑧. Ground both the indoor and outdoor units by attaching a ground wire.
- ⑨. Unit shall be grounded in compliance with the applicable local and national codes.

(6). Electric wiring of outdoor unit side

NOTICE! When connecting the power supply cord, make sure that the phase of the power supply matches with the exact terminal board. If not, the compressor will rotate reversely and run improperly.

Remove the big handle (18k~30k) /front board (36k~48k) of the outdoor unit and insert the end of the communication cord and the power cable into the terminal board.

Single phase:

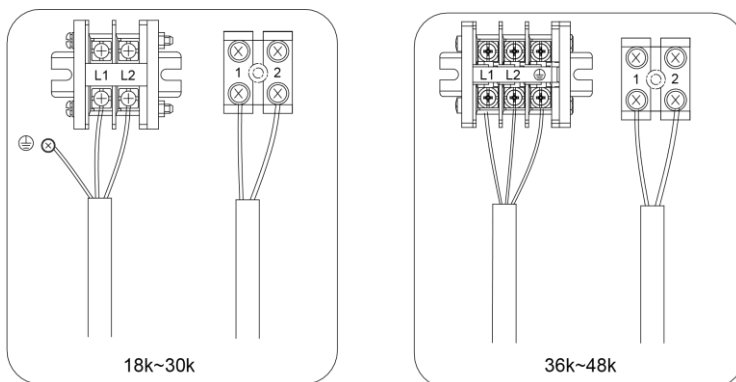


Fig. 4.31

Power lines should go along the right side plate. Communication lines between indoor and outdoor units also should go along the right side plate and keep away from power lines.

5 Installation of Controllers

Refer to the Installation Manual of the controller for more details.

6 Test Running

6.1 Trial Operation and Testing

(1). The meaning of error codes as shown below:

Table 6.1

Number	Error code	Error	Remarks
1	E1	Compressor high pressure protection	
2	E2	Indoor anti-freeze protection	
3	E3	Compressor low pressure protection, refrigerant lack protection and refrigerant collecting mode	
4	E4	Compressor high discharge temperature protection	
5	E6	Communication error	
6	E8	Indoor fan motor error	
7	E9	Full water protection	
8	F0	Indoor ambient temperature sensor error	
9	F1	Evaporator temperature sensor error	
10	F2	Condenser temperature sensor error	
11	F3	Outdoor ambient temperature sensor error	
12	F4	Discharge temperature sensor error	
13	F5	Temperature sensor error of wired controller	
14	C5	Capacity code error	
15	EE	Outdoor memory chip error	
16	PF	Electric box sensor error	
17	H3	Compressor overload protection	
18	H4	Overloading	
19	H5	IPM protection	
20	H6	DC fan motor error	
21	H7	Drive desynchronizing protection	

22	HC	PFC protection	
23	Lc	Activation failure	
24	Ld	Compressor phase sequence protection	
25	LE	Compressor stalling protection	
26	LF	Power protection	
27	Lp	Indoor and outdoor mismatch	
28	U7	4-way valve direction changing protection	
29	P0	Drive reset protection	
30	P5	Over-current protection	
31	P6	Communication error between main control and drive	
32	P7	Drive module sensor error	
33	P8	Drive module over temperature protection	
34	P9	Zero passage protection	
35	PA	AC current protection	
36	Pc	Drive current error	
37	Pd	Sensor connecting protection	
38	PE	Temperature drift protection	
39	PL	Bus low voltage protection	
40	PH	Bus high voltage protection	
41	PU	Charge loop error	
42	PP	Input voltage abnormality	
43	ee	Drive memory chip error	

NOTICE! When the unit is connected with the wired controller, the error code will be simultaneously shown on it.

- (2). Instructions to the Error Indicating Lamps on the Panel of the Floor Ceiling Type Unit.

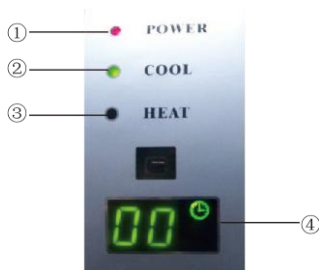


Fig. 6.1

States of the Indicating Lamps:

- ①. Indicating Lamp of “POWER”: The indicating lamp will shine when power on, while it will go out when power off.
- ②. Indicating Lamp of “COOL”: The indicating lamp will shine when “COOL” is activated, while it will go out when “COOL” is deactivated.
- ③. Indicating Lamp of “HEAT”: The indicating lamp will shine when “HEAT” is activated, while it will go out when “HEAT” is deactivated.
- ④. Indicating Lamp of “TIMER”: The indicating lamp will shine when “TIMER” is activated, while it will go out when “TIMER” is deactivated or the set.

6.2 Working Temperature Range

Table 6.2

Test Condition	Indoor Side		Outdoor Side	
	DB(°C/°F)	WB(°C/°F)	DB(°C/°F)	WB(°C/°F)
Nominal Cooling	26.7(80.0)	19.4(67.0)	35.0(95.0)	23.9(75.0)
Nominal Heating	21.1(70.0)	15.6(60.0)	8.33(47.0)	6.11(43.0)
Rated Cooling	26.7(80.0)	19.4(67.0)	46.1(115.0)	23.9(75.0)
Low Temp. Cooling	19.4(67.0)	13.9(57.0)	-18.0(0)	-
Rated Heating	26.7(80.0)	-	23.9(75.0)	18.3(65.0)
Low Temp. Heating	20.0(68.0)	-	-18.0(0)	-

Notes:

- ①. The design of this unit conforms to the requirements of ARI 210/240-2008 standard.
- ②. The air volume is measured at the relevant standard external static pressure.
- ③. Cooling (heating) capacity stated above is measured under nominal working conditions corresponding to standard external static pressure. The parameters are subject to change with the improvement of products, in which case the values on nameplate shall prevail.

7 Troubleshooting and Maintenance

7.1 Troubleshooting

If your air-conditioning unit suffers from abnormal operation or failure, please

first check the following points before repair:

Table 7.1

Failure	Possible Reasons
The unit cannot be started.	①. The power supply is not connected. ②. Electrical leakage of air-conditioning unit causes tripping of the leakage switch. ③. The operating keys are locked. ④. The control loop has failure.
The unit operates for a while and then stops.	①. There is obstacle in front of the condenser. ②. The control loop is abnormal. ③. Cooling operation is selected when the outdoor ambient temperature is above 46.1°C(115°F).
Poor cooling effect.	①. The air filter is dirty or blocked. ②. There is heat source or too many people inside the room. ③. The door or window is open. ④. There is obstacle at the air intake or outlet. ⑤. The set temperature is too high. ⑥. There is refrigerant leakage. ⑦. The performance of room temperature sensor becomes worse.
Poor heating effect.	①. The air filter is dirty or blocked. ②. The door or window is not firmly closed. ③. The set room temperature is too low. ④. There is refrigerant leakage. ⑤. The outdoor ambient temperature is lower than -5°C (23°F). ⑥. Control loop is abnormal.

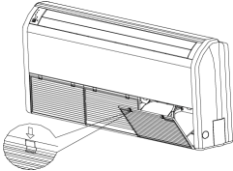
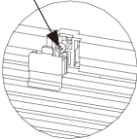
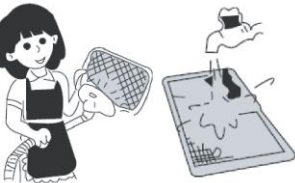
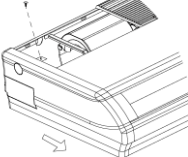
Note: After carrying out the check of the above items and taking relevant measures to solve the problems found but the air-conditioning unit still does not function well, please stop the operation of the unit immediately and contact the local service agency designated by Gree. Only ask professional serviceman to check and repair the unit.

7.2 Routine Maintenance

⚠ WARNING

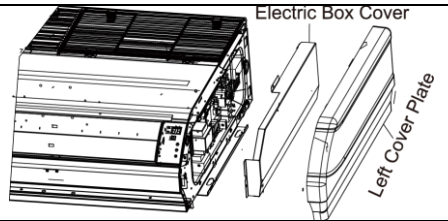
- ①. Do turn off the unit and cut off the main power supply when cleaning the air conditioner, otherwise electric shock may happen.
- ②. Do not make the air conditioner wet or electric shock may be lead; ensure that the air conditioner will not be cleaned by water rinsing under any circumstance.
- ③. Volatile liquid like thinner or gasoline would damage the appearance of air conditioner. (So, only soft dry cloth and wet cloth moistened by neutral cleaning fluid could be used to clean the surface panel of air conditioner.)

(1). Disassembly method of filter screen and electric box cover

1. Open the air inlet grille ①. Firstly unfix two buckles on the grille as shown on the picture. ②. Remove the screws under the buckles by a screwdriver and then open the inlet grille.	  Remove the screw
2. Clean the filter screen Clean the filter screen by a vacuum cleaner or wash it by flashing water. If the oil stain on the filter can not be removed or cleaned up, wash it by warm water meld with the detergent. Dry the filter in the shadow. Notes: ①. Never use hot water over 45°C (113°F) in case of color fading or turning yellow. ②. Never dry it by fire so as to prevent the filter caught fire or deformation.	
3. Disassemble the left and right side board ①. After the grille is removed, use a screwdriver to remove the screws shown on the picture. ②. Push the side plate as per the arrowed direction and take it down.	 Remove the screw
4. Disassemble the right side board	Disassembly method of right side board Step 3

5. Disassemble the electric box cover

After the right side board is removed, the electric box cover will be shown up and disassemble the fixed screws on it.



(2). At the Start of the Seasonal Use

- 1). Check if there is blockage at the inlet or outlet vent of air conditioner.
- 2). Check if the earth wire has been attached reliably by the skilled serviceman.
- 3). Check if the exhausted batteries of the wireless controller have been replaced.
- 4). Check if the air filter had been installed well by professional.

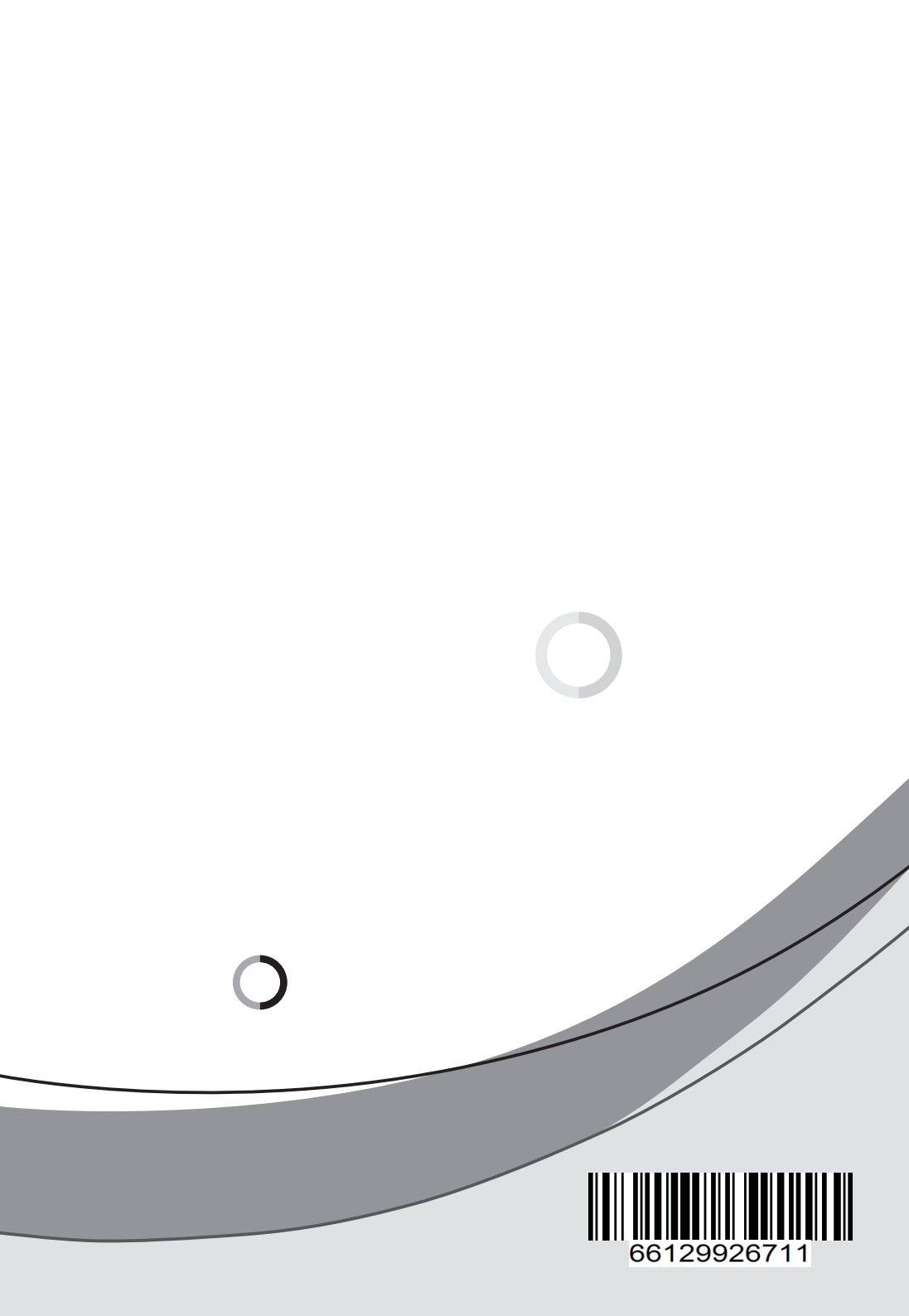
Keep the power switch "On" 8 hours before the startup of the unit which has not been used for a long period.

Note: All above should be operated by the skilled serviceman.

(3). At the End of the Seasonal Use

- 1). Cut off the power supply main switch.
- 2). Clean the air filters and other parts by the skilled serviceman.
- 3). Leave the fan running for 2-3 hours to dry the inside of the unit.

Note: All above should be operated by the skilled serviceman.



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