



Protect Your Investment
For Years To Come

AsureSM
EXTENDED SERVICE PLAN

Welcome to Asure!

Congratulations on protecting your new Daikin comfort system. Daikin equipment is designed for dependable, energy-efficient comfort, but any mechanical system can occasionally need repair.

An Asure Extended Service Plan helps reduce the risk of unexpected covered repair costs and gives you added peace of mind after installation.

The Asure program helps protect homeowners:

- Added peace of mind. Coverage helps protect your comfort system against qualifying unexpected repair bills during the term of the agreement.
- Added value. Extended service protection can make your Daikin purchase easier to own over the long term.
- Transferability. Select plans may be transferable to a future homeowner, subject to the program terms and applicable fees.

What is covered?

Asure provides coverage on functional parts of Daikin brand 1-through-5 ton, single-phase residential HVAC products when the equipment and plan qualify. Coverage may be available for equipment installed within the required enrollment window. Routine maintenance and failures not caused by qualifying manufacturer defects are excluded.



Coverage Options

- Labor (L) - Helps cover labor to repair or replace covered Daikin brand parts and other manufacturer-approved parts that fail under normal use and service due to a manufacturer defect. Some plans may include a deductible.
- Parts and Labor (PL) - Helps cover both the replacement part and the labor to repair or replace covered Daikin brand parts and other manufacturer-approved parts that fail under normal use and service due to a manufacturer defect. This coverage is fully transferable between homeowners, subject to program terms.
- Compressor (C) - Provides a new equivalent Daikin brand or other manufacturer-approved compressor when the covered compressor fails due to a qualifying manufacturer defect. This coverage is non-transferable.
- Limited Unit Replacement (LUR) - Provides a new equivalent Daikin brand unit if a covered compressor or heat exchanger fails due to a qualifying manufacturer defect. This coverage is limited to one replacement during the term shown on the agreement and is non-transferable.

How Enrollment Works

- Your contractor will complete the Asure agreement using your installation information and submit it for registration.
- Extended service coverage is not active until the required information has been submitted and accepted for coverage.
- Keep a copy of your Extended Service Agreement. The contract number is the reference number used if a covered claim is needed.
- State laws may require the sales price and your signature to appear on the application.



How Your Coverage Becomes Active

- Coverage starts only after your contractor submits the required homeowner and installation information and the application is accepted.
- If information is missing or a signature is required, Asure may contact you directly to confirm the policy.
- Keep your agreement in a safe place with your installation records.

If Service Is Needed

- Contact your installing contractor first so they can diagnose the issue and verify your Asure coverage.
- The contractor may verify coverage using your Extended Service Agreement or by contacting Daikin Homeowner Support at (877) 254-4729 or the Warranty Department at (877) 688-9191, Option 1.
- Covered repairs must use Daikin specified replacement parts where applicable. Non-Daikin parts may not be reimbursable.
- Your contractor files the claim with Asure after the covered repair is completed.
- Daikin makes every reasonable effort to pay properly completed claims within 30 days after receipt. Incomplete claim information can delay processing.

Keep This Information Handy

Keep your agreement number, installation date, contractor name, model numbers, and serial numbers with your home records.

Important Consumer Notes

- Routine maintenance is not included. Regular filter replacement, cleaning, and professional maintenance remain the homeowner's responsibility.
- Coverage applies only to qualifying failures under the terms of the agreement. Damage from improper maintenance, misuse, non-covered causes, or non-qualifying failures may be excluded.
- Transferability depends on the plan type. Some plans are transferable for a transaction fee; Compressor and Limited Unit Replacement coverage are listed as non-transferable.
- Program details, exclusions, fees, and reimbursement rules are subject to the written Asure agreement and may change without prior notice.

CONTACT INFORMATION

For questions about your Asure plan, contact your installing contractor or Daikin Homeowner Support.

What the Plan Is Designed To Do

Asure is an extended service plan intended to help with qualifying covered repair costs for eligible Daikin residential HVAC equipment. The specific coverage depends on the plan purchased and the written agreement.

Consumer Coverage Checklist

Covered Repairs

Qualifying manufacturer-defect related failures may be handled under the applicable plan type.

Covered Labor

Labor coverage, when included, is paid according to the plan and Asure service rate schedule.

Covered Parts

Parts coverage, when included, applies to Daikin brand or other manufacturer-approved parts.

Service Visit Support

Some labor plans include a trip-charge allowance for qualifying covered repairs.

Refrigerant and Recovery

Allowances may apply when refrigerant or recovery is part of a qualifying covered repair.

Your Responsibility

Maintain the system, keep filters clean, and schedule professional maintenance as recommended.

Before You Buy

Read the written agreement carefully. Confirm the plan term, coverage type, exclusions, transfer rules, and any deductible or fees.

Always rely on the written Asure Extended Service Agreement for final coverage terms.

Program details are subject to change without prior notification.

DAIKIN COMFORT TECHNOLOGIES NORTH AMERICA, INC.
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Why choose Daikin?

Daikin is the world leader when it comes to heating and cooling. Thanks to our constant innovation in comfort, energy efficiency, control and reliability, we define the benchmarks for quality within the industry.

Expert reviews from our most important critics.

Daikin offers a wide selection of choices for energy-efficient indoor comfort. As a worldwide leader in heating and cooling technology, Daikin is also a highly-rated brand. See for yourself at www.daikincomfort.com/reviews.

ADDITIONAL INFORMATION

Before purchasing this appliance, read important information about estimated annual energy consumption, yearly operating cost, and energy efficiency ratings available from your retailer or contractor.

