

CLAUDE MANAGED AGENTS MAY NO LONGER START FROM A CLEAN SLATE

OPERATIONAL SIGNAL

DOMAIN: CAP – Capability | CONFIDENCE LEVEL: Preliminary

INSTITUTIONAL DIMENSIONS: Authority | Attribution | Visibility | Escalation | Continuity

Signal ID	Platform	Source	Audience	Status	Date
SIG-CAP-004	Claude Agents	Link	PMO Risk Ops	Pilot	2026-04-30

CAPABILITY SHIFT

Claude Managed Agents can now use memory stores to retain information across sessions. This may include user preferences, project conventions, prior mistakes, and domain context. Where memory is configured, information from earlier sessions may shape future runs.

ORGANISATIONAL CONSEQUENCE

In workflows where managed agents run across repeated tasks, memory changes the assumption that each run starts clean. An agent's behaviour may shift over time without its instructions changing, because prior sessions may influence what it does next. Operators may not have the same immediate visibility into which prior information is shaping a run.

WHAT TO WATCH

- Agent outputs that reference information not provided in the current session
- Changes in agent behaviour over repeated runs
- Whether operators can inspect, edit, or clear memory stores
- Testing that assumes each run starts from the same baseline

WHY THIS MATTERS NOW

Claude Managed Agents can now carry information across sessions where memory stores are used. The longer memory is active, the wider the gap may become between what operators believe the agent is using and what is shaping its behaviour.

WHAT TO REVIEW

- Whether any workflows use Claude Managed Agents
- Whether memory stores are enabled or configured
- What operators can see, edit, or clear
- Whether testing assumes clean runs
- Whether review processes account for accumulated context

GOVERNANCE CONTEXT

Memory changes the operating model for managed agents. A run may no longer be shaped only by current instructions and inputs. Context carries forward, but visibility may become harder to maintain as prior context accumulates across sessions.

Scope Boundary: This artefact translates observed platform capability changes into operational considerations. It does not constitute policy, legal advice, or enforcement guidance.