

Patient Notify

Outbound campaigns that drive engagement and revenue

THE CHALLENGE

Health systems spend significant time and resources managing patient outreach, but the process is typically slow, manual, and fragmented. SpinSci's AI agents keep patients informed and engaged automatically, so nothing slips through the cracks.



KEY CAPABILITIES

Proactively communicate with patients through voice, text, and email. Powered by AI agents and connected to your EHR.



EHR-Driven Notifications

Use real-time EHR patient and event data to trigger automatic notifications. Get the right information in front of patients at precisely the right time.



Omni-Channel Communication

Engage with patients through the channels they prefer to drive more appointments, ensure procedure preparedness, and prompt payments.



Configurable Campaign Execution

Design and execute outbound campaigns tailored to your preferences and workflows to achieve targeted, consistent outreach at scale.



Real-Time Insights

Track effectiveness and optimize your strategy with reporting and analytics on response rates, no-shows, and conversions.

BENEFITS

Orchestrate real-time campaigns to reach every patient at the right moment.

Fewer No-Shows

Get more patients in the door and keep clinician schedules full with up-to-date appointment reminders.

More Growth Opportunity

Engage patients to drive referral conversions, prescription refills, bill payments, and follow-up appointments.

Less Administrative Burden

Keep inbound call volumes low and reduce manual effort by automating proactive communication across the patient journey.

PATIENT NOTIFICATION AI AGENTS

SpinSci's AI agents support critical patient access workflows, including:

- ✓ **Scheduling** - Appointment reminders, confirmations, and referral follow-ups.
- ✓ **Pharmacy** - Refill reminders, pickup notifications, and medication adherence prompts.
- ✓ **Billing** - Pre-visit cost estimates, bill pay reminders, insurance claim updates, and payment plan notifications.



WHY SPINSCI

01

Built for Patient Access

SpinSci is purpose-built for the complexity of patient access, trained on the nuances of real patient-provider interactions. The result: workflows that actually work the way your staff and patients expect.

02

End-to-End Orchestration

We enable AI agents and human teams to collaborate across the end-to-end patient journey. Workflows are orchestrated according to your decision logic and operational data so every action reflects how your system actually runs.

03

Native Integration Across Your Core Systems

SpinSci connects natively with your existing EHR and contact center infrastructure. With deep integrations across the industry's leading platforms, our AI works within the systems your teams already rely on.

PROOF POINTS, NOT PROMISES

165

HEALTH SYSTEMS

400M+

PATIENT INTERACTIONS
AUTOMATED

60M+

PATIENTS SERVED

Get started now

See how SpinSci can transform patient access with AI.

Book a demo