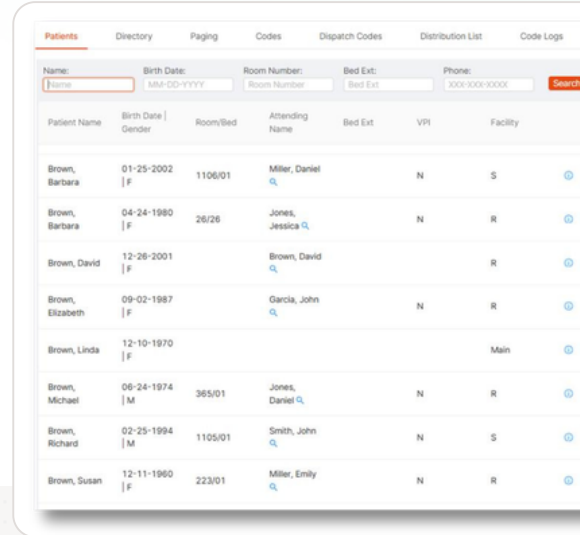


# Operator Console

Your clinical communications command center



## THE CHALLENGE

Every hospital runs on communication. But disconnected systems, outdated directories, and manual lookups are working against your operators. Make every interaction faster and smarter with SpinSci.

## KEY CAPABILITIES

Speed call handling and improve response times with a single, scalable operator communications platform.



### Unified View

Quickly route calls, locate patients and staff, manage paging, and dispatch clinical codes in real-time.



### EHR-Integrated

Connect workflows to real-time patient data within your EHR to give operators the insights they need to act quickly and accurately.



### Contact Center Native

Seamlessly embed hospital communications into your existing contact center operations.



### AI Switchboard

AI-driven call-handling that intelligently routes calls to the right destination, the first time.

## BENEFITS

Modernize hospital communications, improve operator efficiency.

### Faster Response Times

Give operators instant access to patient locations, provider directories, and on-call schedules pulled directly from your EHR.

### Increased Staff Efficiency

Enable operators to handle more with less effort by unifying call routing, paging and directory management in one place.

### Better Care Coordination

Emergency codes, overhead pages, and on-call paging all run through pre-configured workflows in a single console.

## KEY WORKFLOWS

### SpinSci supports critical hospital workflows, including:

- ✓ Inpatient Routing
- ✓ Provider On Call
- ✓ Universal Directory
- ✓ Internal Paging Alerts
- ✓ Code Call Communications
- ✓ SMS Notifications



## WHY SPINSCI

### 01

#### Built for Patient Access

SpinSci is purpose-built for the complexity of patient access, trained on the nuances of real patient-provider interactions. The result: workflows that actually work the way your staff and patients expect.

### 02

#### End-to-End Orchestration

We enable AI agents and human teams to collaborate across the end-to-end patient journey. Workflows are orchestrated according to your decision logic and operational data so every action reflects how your system actually runs.

### 03

#### Native Integration Across Your Core Systems

SpinSci connects natively with your existing EHR and contact center infrastructure. With deep integrations across the industry's leading platforms, our AI works within the systems your teams already rely on.

## PROOF POINTS, NOT PROMISES

# 165

HEALTH SYSTEMS  
EMPOWERED

# 400M+

PATIENT INTERACTIONS  
AUTOMATED

# 60M+

PATIENTS SERVED

## Get started now

See how SpinSci can transform clinical communications.

[Book a demo](#)