

# User Needs Statements

## Sunny Gupta (Student and Part time worker)

sunny needs a flexible way to engage with reading each day because rigid goals and visible progress tracking increase his cognitive load and cause him to avoid reading when he feels mentally overwhelmed.

## Megan Byers (Avid Physical Book Reader)

Megan needs a simple and low-friction way to buy, sell, or exchange physical books in order to keep books in circulation instead of letting finished books become unused clutter.

## Daniel jacob (Regular Reader)

Daniel needs the ability to switch seamlessly between reading and listening because changes in cognitive load and visual strain make it difficult to rely on a single format consistently.

