
RE: Complaint submission - 14844681

2 messages

Recreational Services <RecreationalServices@goldcoast.qld.gov.au>
To: "ediblescape.nerang@gmail.com" <ediblescape.nerang@gmail.com>
Cc: complaints <complaints@goldcoast.qld.gov.au>

18 August 2026 at 14:21

Hi Jorge,

The City has reviewed the matters raised and confirms that its decision remains unchanged.

The decision not to renew the licence was based on the findings of a comprehensive review of Ediblescapes' operations, including environmental management, biosecurity compliance, site maintenance, governance, compliance history and alignment with the long-term objectives for Country Paradise Parklands. The decision was not based on a single issue, but on the cumulative findings identified throughout the review process.

The City does not agree that Ediblescapes was unaware of concerns relating to its operations. The review identified a number of instances where activities were undertaken without the required approvals, including the operation of an incinerator, excavation works, storage within a public shelter and the progression of a grant application where required permissions had not been obtained. In several cases, the organisation subsequently altered or ceased the activity following discussions with City officers, demonstrating an awareness of Council requirements and approval processes.

As with other tenancy non-renewal matters, the Notice of Non-Renewal is a decision notice that formally communicates the outcome of the City's review. It is not intended to provide a detailed account of every matter considered during the assessment process. The City's position is based on the review findings, the organisation's operational history and previous interactions regarding compliance and management of the site.

There is no appeal process available for a decision not to renew a licence at the end of its term. Accordingly, the City's decision is final and the licence will not be renewed.

Ediblescapes is required to comply with the requirements outlined in the Notice of Non-Renewal.

Kind Regards

Recreation Services

Sport and Recreation

Planning, Regulation and Service Gold Coast

cityofgoldcoast.com.au