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EV24

SUPPORT SOLUTION
for EV charging





Who We Are :

EV24 is a specialized EV charging support platform dedicated to improving charging reliability and customer experience across the e-mobility ecosystem

We Support :

Charge Point
Operators
(CPOs)

Installers &
Maintenance
Partners

Manufacturers
&
EV Drivers

Our Mission :

Make EV charging as reliable, simple, and stress-free as refueling a conventional vehicle.

Key Message :

EV24 is the operational backbone of reliable EV charging



Why EV24 Is Different :

- We provide the missing support layer that ensures charging networks deliver a seamless customer experience at scale.
- The European EV market is expanding rapidly, and charging reliability is becoming a critical competitive differentiator.

Value Proposition:

- Less cost
- Better EV drivers experience
- Higher confidence in EV charging.

Capabilities :

Single
point of
contact

Real-time
incident
management

Technical &
commercial
support

Ticketing and
escalation
workflows

White-label
support
interfaces

Business Impact :

Faster
issue
resolution

Higher
charger
uptime

Better
driver
satisfaction

Lower
operational
costs

Improved
network
performance



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