

THERE'S SOMETHING NEW TO SHARE

TODAY'S AI SUPPORT IS ONLY **SEMI-STACK**

01

Semi-stack is the norm

Most AI solutions connect only to the technical charge point layer — so they solve just part of the puzzle.

02

Full-stack sees it all

Based on our CPO, MSP and CRM operations experience, full-stack support connects to every data layer and opens the complete picture — every driver question, answered accurately.

03

Fix causes, not tickets

Support shouldn't stop at the fix. Full-picture conversations eliminate root causes and improve operator processes — toward a frictionless driver experience.

What should be the actual end goal ↓

MEET JOE

A **FULL-STACK** AI AGENT SUPPORTING YOUR **EMOBILITY** **BUSINESS**

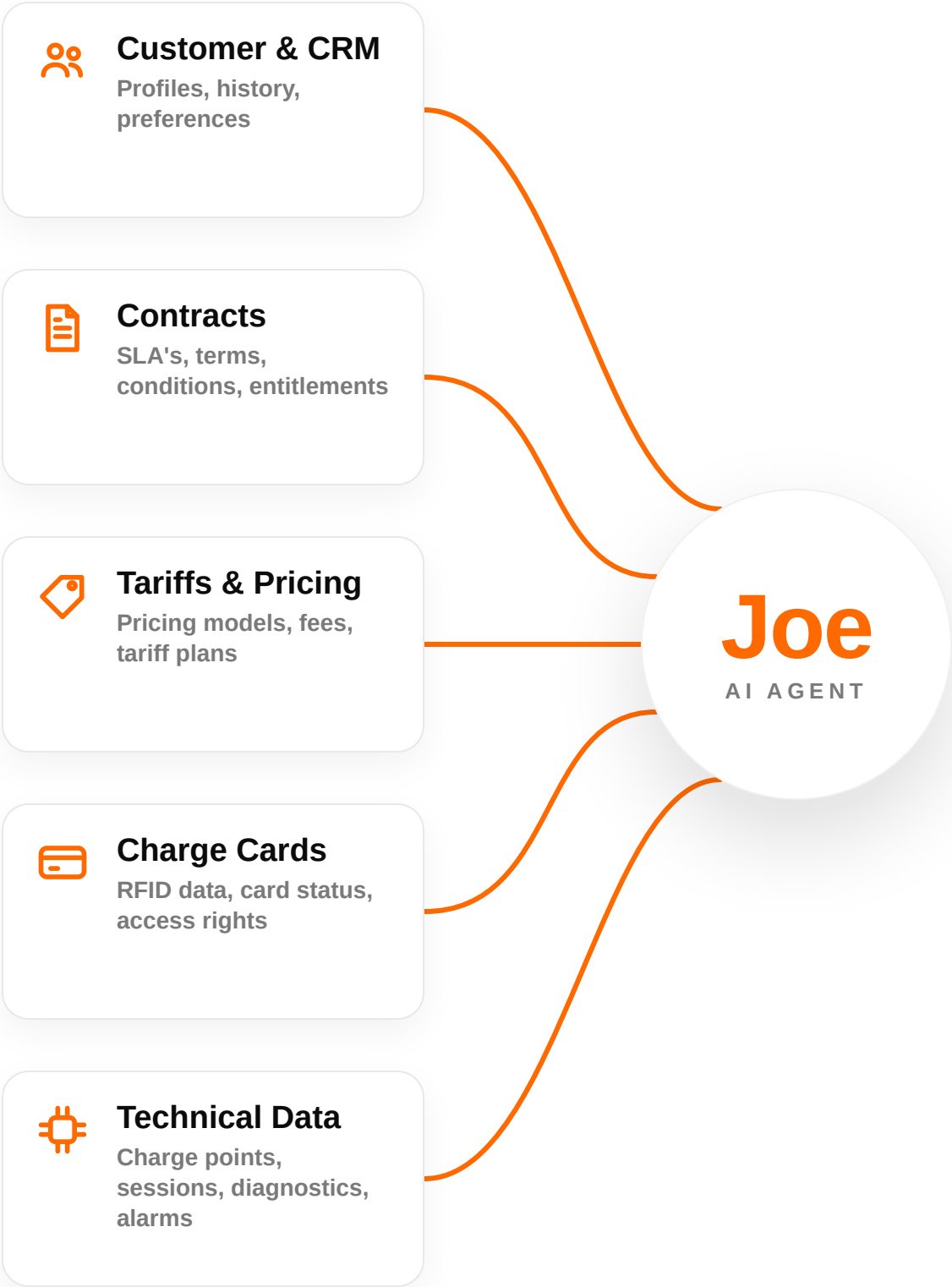
24/7 AI driver support configured to **your** specific operation — resolving routine charging issues autonomously, scaling with your business, and improving the experience for every EV driver through proactive monitoring.



WHY CARE ABOUT FULL-STACK?

EVERY QUESTION. THE RIGHT ANSWER.

Joe understands your business because Joe connects all the layers that matter. From the charger to the contract.



Intelligent Actions & Answers

✓	Resolve instantly	"I've remotely restarted the charger."
🔧	Create service ticket	"I've scheduled a technician within the SLA."
💬	Inform the customer	"I've sent the customer a personalized update."
📄	Apply correct policy	"This is covered under the contract, at no extra cost."
📈	Optimize & learn	"I've updated the tariff recommendation."