

PRIVACY POLICY

1 Introduction

GreenPoint Energy Pty Ltd and its related entities (“GreenPoint Energy”, “we”, “us”) are committed to protecting your privacy and handling personal information in accordance with the *Privacy Act 1988 (Cth)* and the Australian Privacy Principles. This Privacy Policy explains how we collect, use, disclose and protect personal information.

This Privacy Policy does not apply to employee or applicant personal information. If you are an employee or applicant, your Human Resources or recruiting contact can provide information on our relevant practices.

2 What Personal Information We Collect

The information we collect depends on the nature of your interaction with us and may include:

- your name and contact details (such as postal address, email address or telephone number);
- company, employer or organisation details;
- information and opinions you provide through our website, contact forms, surveys, or correspondence;
- technical information collected through website usage (see section 7 for further details); and
- surveillance footage and images of individuals attending or entering our project sites, offices or other facilities monitored by security cameras.

We may also collect publicly available personal information in relation to our existing or potential projects (such as property identifiers and land title numbers).

We generally do not collect sensitive information unless reasonably necessary for our business activities, required by law, or provided with your consent.

3 How We Collect Personal Information

We may collect personal information when you:

- interact with our website;
- contact us via email, telephone, or otherwise (such as via our social media, community consultation activities, or other stakeholder engagement initiatives);
- subscribe to updates or communications from us;
- attend our events and project information sessions;
- provide us with services; or
- otherwise interact with GreenPoint Energy.

We may also collect personal information from:

- publicly available sources (such as land title records and property databases), professional advisers, contractors, landholder representatives and other third parties where permitted by law; and
- through security and surveillance systems located at our project sites, offices and other facilities.

4 Why We Collect Personal Information

We collect, hold and use personal information to:

- respond to enquiries and requests, and keep you informed about our projects, community engagement opportunities, and business partnership opportunities (you may opt out of receiving communications from us at any time by contacting us or using any unsubscribe mechanism included in the communication);
- investigate prospective sites for renewable energy, energy storage, or energy transmission projects;
- assess, develop, construct, own and operate energy, energy storage, or energy transmission projects;
- engage with landholders, communities, Traditional Owners, contractors, suppliers and other stakeholders in relation to our existing or potential projects;
- manage complaints and disputes;
- improve our website and business operations;
- maintain the security, safety and integrity of our project sites, offices, personnel, visitors and assets;
- investigate security incidents, unlawful activity, safety events or breaches of site requirements; and
- any other purpose with your consent or as permitted or required by law.

5 Disclosure of Personal Information

We may disclose personal information to:

- related entities within the GreenPoint Energy group;
- our employees, contractors and professional advisers;
- service providers who assist us to operate our business and website;
- government agencies, regulators and statutory authorities;
- existing or prospective project partners, investors and financiers where reasonably necessary;
- third parties in connection with a merger, acquisition, asset sale or similar corporate transaction; and
- any other person with your consent or as permitted or required by law.

Surveillance footage relating to our project sites, offices and other facilities may be disclosed to employees, related entities and third parties (such as security service providers, law enforcement agencies, workplace health and safety investigators, insurers and legal advisers) where reasonably necessary to investigate incidents, manage claims, comply with legal obligations or protect GreenPoint's legitimate interests.

We do not sell personal information to third parties.

6 Overseas Disclosure

Some of our service providers, including cloud and technology providers, may process or store information outside Australia. Where personal information is disclosed overseas, we take reasonable steps to ensure that appropriate privacy and security protections are in place.

7 Website Information, Cookies and Analytics

Our website uses cookies and similar technologies to improve functionality, analyse website usage and enhance user experience. Information collected automatically through the website may include:

- IP address, browser type and operating system;
- date and time of access; and
- pages viewed and referring websites.

You can configure your browser settings to reject cookies, although some website functionality may be affected.

8 Security

We take reasonable steps to protect personal information from misuse, interference, loss, unauthorised access, modification or disclosure. These measures include administrative, technical and physical safeguards appropriate to the nature of the information held.

9 Retention, Access and Correction

We retain personal information only for as long as reasonably necessary for the purposes for which it was collected, or as required by law. When personal information is no longer required, we take reasonable steps to destroy or de-identify it.

You may request access to personal information we hold about you and request correction of inaccurate, incomplete or outdated information. Requests should be directed to our Privacy Officer using the contact details below. We may decline requests in circumstances permitted under the Privacy Act.

10 Automated Decision Making

We may use software tools and data analytics that leverage personal information to assist us in making decisions that may affect your interests (such as eligibility for funding). Such tools support, but do not replace, decision-making undertaken by GreenPoint personnel.

11 Complaints

If you believe we have breached the Privacy Act or mishandled your personal information, please contact our Privacy Officer using the contact details below. We will investigate your complaint and respond within a reasonable period. If you are dissatisfied with our response, you may contact the Office of the Australian Information Commissioner (OAIC).

12 Contact Us

For privacy enquiries, requests or complaints, please contact our Privacy Officer at:

compliance@greenpointenergy.com.au

13 Changes to this Policy

We may update this Privacy Policy from time to time. The current version will be available on our website.

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