



## Who We Are

**Business name:** The Party Chapter

**Contact email:** info@thepartychapter.com

**Phone number:** 07960 915649

**Location:** United Kingdom

## Information We Collect

We only collect information that is necessary to provide our services.

### Information about parents or guardians

- Name
- Email address
- Phone number

### Information about children

- Child's first name
- Child's age

### Payment information

- Payment details required to process bookings

## How We Collect Information

We collect personal information through:

- Booking forms
- Our website
- Email communication
- Social media platforms (e.g. messages or enquiries)

## How We Use Personal Information

We use the information we collect to:

- Process bookings and payments
- Communicate with parents or guardians about events
- Deliver age-appropriate entertainment
- Manage scheduling and customer support
- Share photos or videos **only where parental consent has been given**

We do **not** use children's personal data for marketing purposes.

## Photos and Videos

We may take photos or videos during events for promotional purposes (such as on our website or social media).

- Photos and videos are **only shared with clear parental consent**
- Consent may be withdrawn at any time by contacting us
- If consent is withdrawn, we will remove images where reasonably possible

## Legal Basis for Processing

Under UK GDPR, we rely on:

- **Consent** (especially for children's data and photos/videos)
- **Contractual necessity** (to provide booked services)
- **Legal obligation** (financial and record-keeping requirements)

## How We Store and Protect Data

We take appropriate security measures to protect personal information, including:

- Secure digital storage
- Limited access to personal data
- Trusted third-party service providers

We keep personal data **only for as long as necessary** to fulfil our services or legal obligations.

## Sharing Information

We do not sell or rent personal data.

We may share information only with:

- Payment processors
  - Booking or website service providers
- All third parties are required to handle data securely and lawfully.

## Children's Privacy

Our services are intended for children **of all ages**, but all bookings and communication must be made by a **parent or legal guardian**.

We do not knowingly collect personal data directly from children without parental involvement or consent.

## Your Rights

Parents and guardians have the right to:

- Access the personal data we hold
- Request corrections
- Request deletion of data
- Withdraw consent at any time

To exercise any of these rights, contact us at [info@thepartychapter.com](mailto:info@thepartychapter.com)

## Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on our website and apply from the updated date.

## Contact Us

If you have any questions or concerns about this Privacy Policy or how we handle personal data, please contact:

**The Party Chapter**  
[Info@thepartychapter.com](mailto:Info@thepartychapter.com) / 07960 915649