

Limited Lifetime Aluminum Fence Warranty

1. Brand Quality Introduction

SLEEKFENCE aluminum fencing systems are engineered to deliver long-term architectural performance, modern aesthetics, and dependable durability across residential, commercial, and project-based exterior environments.

Manufactured using premium aluminum extrusions, high-performance powder coated finishes, and mechanically fastened system components, SLEEKFENCE products are designed to withstand a wide range of environmental conditions while maintaining their structural integrity and visual appeal over time.

Our warranty reflects our commitment to material quality, manufacturing consistency, and professional-grade performance expectations. When properly installed and maintained, SLEEKFENCE systems are intended to provide decades of reliable service life in exterior applications.

This document outlines warranty coverage, applicable limitations, maintenance requirements, and claims procedures related to SLEEKFENCE products and components.

2. Warranty Philosophy / Design Life Positioning

SLEEKFENCE products are designed as long-term exterior architectural systems. Aluminum, when properly specified, finished, installed, and maintained, is commonly selected for applications requiring extended service life, corrosion resistance, and stable dimensional performance.

The warranty terms below define the specific coverage periods, conditions, exclusions, and claim remedies provided by SLEEKFENCE. Any reference to long-term service life, design life, or expected durability is intended as product positioning and does not expand or modify the express warranty coverage stated in this document.

3. Coverage Summary

Components	
Aluminum materials	25 years
Powder coating on aluminum components - solid colors	25 years
Powder coating on aluminum components - woodgrain	10 years
Powder coated steel components	2 years
Hardware and third-party components	See manufacturer / supplier warranty, if applicable
Custom fabricated items	2 years

Gate hardware, hinges, latches, locks, automation components, custom fabricated components, steel components, fasteners, accessories, and third-party supplied components may carry different warranty terms than the aluminum fence materials and powder coated aluminum components. Where applicable, these items are covered only by the original manufacturer or supplier warranty, unless otherwise stated in writing by SLEEKFENCE.

4. Who Is Covered and For How Long

This limited warranty applies to eligible SLEEKFENCE products installed in approved exterior fence applications, including single-family residential, multi-family residential, HOA/Strata, mixed-use, commercial, corporate-owned, institutional, municipal, hospitality, and other professionally specified project environments, subject to the applicable warranty periods, exclusions, maintenance requirements, and claim procedures stated in this document. Warranty registration is required for this limited warranty to be valid. The product must be registered by the contractor, project owner, property owner, homeowner, builder, developer, or other authorized project representative within **90 days** of substantial completion, installation, or product purchase.

Registration should include, where applicable, the project name, property address, owner or project representative contact information, contractor or installer information, original order number, product description, installation date or substantial completion date, and any other information reasonably requested by SLEEKFENCE.

Failure to complete warranty registration within the required timeframe may limit or void warranty coverage, subject to applicable law and any written exceptions approved by SLEEKFENCE.

For single-family residential properties owned by individuals, the warranty is transferable one time from the original purchaser/homeowner to the next homeowner, provided that written notice of such transfer is given to SLEEKFENCE within 60 days of transfer of ownership of the property.

The warranty period is as follows:

Component	Warranty Period
Aluminum materials	25 years
Powder coating on aluminum components - solid colors	25 years
Powder coating on aluminum components - woodgrain	10 years
Powder coated steel components	2 years
Hardware and third-party components	See manufacturer / supplier warranty, if applicable
Custom fabricated items	2 years

HOA, Strata, multi-family, mixed-use, commercial, corporate-owned, institutional, municipal, hospitality, industrial, and other non-single-family project applications are covered for 25 years on aluminum materials and powder coating on aluminum components, unless otherwise stated in writing by SLEEKFENCE. Powder coated steel components are covered for two years.

5. What Our Warranty Covers

SLEEKFENCE warrants that all aluminum fencing materials, powder coated finishes and powder coated steel components will be free from manufacturing defects for the entire duration of the warranty period which commences on the date of purchase of the product.

Aluminum material: SLEEKFENCE warrants the aluminum materials against cracking, rotting, warping, separating, splintering, corrosion, or rusting.

Solid color powder coated finishes: The SLEEKFENCE powder coating with solid color is engineered to resist harsh weather conditions, from wide temperature fluctuations and high humidity to rough sand abrasion, acidic rain and more. It is certified according to Qualicoat Class 2 and GSB Standard requirements and has weathering performance in line with AAMA 2604. Designed for long-term exterior performance, the powder coating on our products is backed by the outstanding technical support from our partners, as well as our 25 year coating Warranty.

6. Technical Performance Standards - Solid Color Powder Coating

Description	Norm	
Impact resistance	EN ISO 6272 / ASTM D2794	Passes 23 inch-pounds or 2.5 Nm without film cracking.
Cupping test	EN ISO 1520	Passes 5 mm indentation without cracking.
Flexibility	EN ISO 1519	Passes 5 mm cylindrical mandrel bend test without cracking.
Acetic acid salt spray resistance	ISO 9227	Maximum 16 mm ² infiltration over a scratch length of 10 cm after 1,000 hours.
Humidity resistance	EN ISO 6270-2	No infiltration exceeding 1 mm on both sides of the scratch after 1,000 hours.
Accelerated weathering	ISO 16474-3	Cycle: 4 hours at 50 deg C UV and 4 hours at 40 deg C condensation. No chalking, excellent gloss retention and color stability after 300 hours testing.
Natural weather testing	ISO 2810 (South Florida, 27 deg N)	No chalking, excellent gloss retention and color stability after 12 months exposure (angle of 5 deg to South).
Flame spread index	ASTM E84	Class 1 or A
Smoke development index	ASTM E84	Class 1 or A
Parameters	Standard	Acceptance Criteria
Chalking resistance	ISO 4628-7	No chalking on powder coated aluminum profiles in excess of Rating No. 8 based on ASTM D4214 (latest version) for the duration of the warranty *
Color retention	ISO 7724-3	No color change on powder coated aluminum profiles will be greater than as per what is indicated in Qualicoat (at any time in force) Standard (color tolerances after weathering test) and/or GSB (at any time in force) AL 631 Standard (color differences after weathering), for the duration of the warranty *
Cracking	ISO 4628-4	No visible cracking on powder coated aluminum profiles when viewed at 5 meters/16 feet.

SLEEKFENCE warrants the solid color powder coated finishes against peeling, cracking, separating, or any abnormal discoloration/fading under normal seasonal weather conditions within the following parameters, criteria and conditions:

*Where the coating is exposed to long term pollution, industrial or coastal conditions the long-term chalking resistance and color retention may be affected. See Maintenance Requirements.

7. Woodgrain Finishes and Steel Components

Woodgrain Powder Coated Finishes: The SLEEKFENCE powder coating with woodgrain finish complied with accelerated weathering test according to ISO 16474-2 Method A (daylight filters) under 2000 hours with following test results:

Test	Standard	Result
Gloss Retention	ISO 2813 - @ 60 deg	50% residual gloss for category 1 (Matt)
Color Change	ISO 11664-4 Delta E CIELAB	Minimum 4 on the gray scale*
Powder coated steel components		2 years

*Based on the environment conditions and application, visual assessment may increase gradually greater than 4 on the gray scale after five years. Where the coating is exposed to long term pollution, industrial or coastal conditions, performance will be affected. See Maintenance Requirements.

SLEEKFENCE warrants the woodgrain powder coated finishes against peeling, cracking, separating, or any abnormal discoloration/fading under normal seasonal weather conditions.

Powder coated steel components: SLEEKFENCE warrants these components against cracking, chipping, flaking, peeling, or splitting, as well as manufacturing defects which cause perforation or deterioration of the steel substrate due to rust.

8. What Our Warranty Does Not Cover

The following conditions and circumstances are excluded from warranty coverage:

- Products which have been painted, varnished or coated over our original finish.
- Damages caused by abnormal or improper use, improper product application, accident, alteration, welding, neglect, abuse, vandalism, lawn care equipment damage, abrasion, harsh chemicals, pool chemicals or chemicals for ice removal, and air pollutants. Corrosion from scratches, nicks, and dents are not covered.
- Damage caused by contact with or exposure to saltwater are excluded from this warranty.
- Damage caused power wash, or by hard water or chemicals in sprinkler systems when sprinklers are not directed away from our fence, or resulting from exposures to chemicals, atmosphere and elements beyond normal weathering including use of chemical to clean, or any other improper cleaning method employed.
- Damage resulting from impact of any physical object whatsoever or soil, green waste or any other debris, waste or other material piled up, built up, leaning or stacked against the fencing.
- Damage resulting from fencing being used as a retaining wall, water diverter or water management or any other improper purpose.
- Improper storage or handling, incorrect installation, use or attachment of other aluminum products and/or accessories that are not manufactured, supplied, authorized or recommended by SLEEKFENCE.
- Damage caused by events including but not limited to impact of foreign objects, animals, fire, earthquake, flood, lightning, hail, hurricane, tornado or other casualty or act of God; movements, distortion, collapse or settling of ground or structure on which the fence is installed.
- Costs associated with removal/disposal of faulty product, or reinstallation of replacement product. Please see your installation company's warranty, if applicable.

9. Conditions of Warranty

Warranty coverage is conditional upon proper product selection, handling, storage, installation, use, and ongoing maintenance. Products must be installed in accordance with applicable SLEEKFENCE instructions, project requirements, and accepted construction practices. The purchaser is responsible for ensuring the product is suitable for the intended application and environmental exposure.

10. Maintenance Requirements of Warranty

Cleaning removes dirt and stains to maintain the aesthetic appearance of the coating. Documented cleaning is required at 6-months intervals. The frequency of cleaning must be increased in more aggressive environments and climate conditions. Remove ordinary dirt and stains using a mild and non-abrasive household neutral detergent (pH 5 to 8) diluted with water. Do not use dish soap. In addition, the cleaning agent should not contain abrasive materials or solvents as these might have an adverse effect on the coating. Cleaning of the powder coated finish shall be conducted out of direct sunlight and the surface temperature of substrates shall not exceed 86°F/30°C. The purchaser must perform and document regular cleaning maintenance in accordance with our Cleaning Instructions for this warranty to apply. The purchaser, property owner, project owner, or responsible maintenance party must maintain records of all cleaning and maintenance performed. Maintenance records should include the date of cleaning, products used, cleaning method, name of the person or company performing the cleaning, and the general condition of the powder coated finish at the time of cleaning.

Failure to perform and document required cleaning and maintenance may limit or void warranty coverage.

11. Warranty Claim Procedure

How to Submit a Warranty Claim

Contact SLEEKFENCE by calling 1-855-875-0855, emailing customercare@sleekfence.com or filling out our online contact form. You will be required to share your original order number, upload photos of the defective product along with providing a clear written description of the concerns or defects. If you do not have the ability to fill out our webform, please call our support team at (855) 875-0855 and we will gladly discuss options.

How We Resolve a Warranty Claim

If it is determined by SLEEKFENCE, in its sole discretion, the product has a defect that is covered by this warranty, SLEEKFENCE will replace with new or equivalent products or refund the amount paid by the original purchaser. SLEEKFENCE reserves the right to modify or discontinue any product without notice. If the defective product is discontinued or its otherwise no longer available, SLEEKFENCE will replace the product with a product of comparable current market quality and price range.

In the event of a replacement under the terms of this warranty, the original warranty shall apply to the replacement product and will cover the balance of the warranty period in effect at the time the product is proven to be defective.

12. Legal Disclaimer

SLEEKFENCE DOES NOT MAKE ANY WARRANTY OTHER THAN THAT STATED ON THE FACE HEREOF. IN NO EVENT WILL SLEEKFENCE NOR ANY OFFICER, DIRECTOR, EMPLOYEE, AGENT, LICENSOR, CONSULTANT, SUPPLIER AND REPRESENTATIVE OF SLEEKFENCE BE LIABLE FOR ANY INJURY, LOSS, CLAIM, DAMAGE, OR ANY SPECIAL, EXEMPLARY, PUNITIVE, DIRECT, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND (INCLUDING BUT NOT LIMITED TO LOST PROFITS OR REVENUE OR FAILURE TO REALIZE EXPECTED SAVINGS) WHATSOEVER, WHETHER BASED IN CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR OTHERWISE, WHICH ARISES OUT

OF OR IS IN ANY WAY CONNECTED WITH ANY USE OF SLEEKFENCE'S PRODUCTS OR OTHERWISE ARISING IN CONNECTION WITH SLEEKFENCE'S PRODUCTS EVEN IF ADVISED OF THE POSSIBILITY OF INJURY, LOSS, CLAIM OR DAMAGE.

13. Register Your Warranty

Limited Warranty Registration

Registered To:

Name of owner, company, organization, or entity where product is installed:

Project / Property Address:

Project Name:

Date of Installation / Substantial Completion:

SLEEKFENCE Order / Invoice / Project Reference:

Product Description:

Registered By:

Contractor, installer, owner, builder, developer, or authorized project representative:

By signing below, the registrant confirms that they have received and reviewed the SLEEKFENCE Limited Warranty and understand that warranty coverage is subject to the applicable coverage periods, exclusions, maintenance requirements, claim procedures, and limitations stated in the full warranty document.

Warranty coverage is conditional upon proper product selection, handling, storage, installation, use, and documented maintenance.

Signature of Contractor, Owner, or Authorized Representative:

Name / Title:

Date:

Accepted By SLEEKFENCE:

Date:

This registration confirms the project and product information associated with the applicable SLEEKFENCE Limited Warranty. It does not expand, modify, or replace the full warranty terms. In the event of conflict, the full SLEEKFENCE Limited Warranty shall govern.