



www.staiprefabbricati.it

I've seen the future and it looks like STAI.



Company Quality Policy

The company's strength lies in its effective quality management. Every commitment undertaken and every activity carried out must reflect a clear commitment to quality. The guiding principle of quality is customer satisfaction, understood not only as the satisfaction of our customers, but also of all those within the company's production process who benefit from our activities. We are committed to ensuring that everyone who may be considered a customer places their complete trust in the way our company operates.

The company's management system has been certified in accordance with the applicable standards **ISO 9001:2008** and its subsequent update, **ISO 9001:2015**.

All commitments towards the customer or their representatives set out in the aforementioned standard are assumed as commitments by management and by all company functions, recognizing that every project completed to the customer's full satisfaction represents a valuable reference for securing new contracts.

The Company is increasingly committed to environmental policies, with the aim of minimizing environmental impacts and their potential effects on the surrounding area and human health.

Company activities are carried out with the following objectives constantly in mind:

- Ensure that all aspects determining the quality perceived by the customer are taken into consideration in order to guide quality throughout the Company.
- Achieve and maintain a consistent standard of performance that continuously meets the Customer's expressed or implicit requirements.
- Provide Management with clear visibility and assurance that the quality objectives established within the company strategy to ensure customer satisfaction are achieved and progressively improved.
- Pursue the continuous improvement of company procedures, with the aim of optimizing related costs.
- Guide personnel towards the principles, methodologies and objectives of the Quality Management System, establishing rules inspired by these principles.
- Ensure compliance with the Standards and Regulations required by Customers and/or Certification and Surveillance Bodies, as well as with all applicable laws governing the Company's activities.
- Provide evidence of the content of recycled and/or recovered materials and/or by-products, in accordance with the certifications required by applicable legislation.

Top Management has defined the Company's policy, taking into consideration that it:

- Is appropriate to the Company's needs, as it is based on an analysis of its Mission, customer requirements and market prospects (supply and demand).
- Includes a commitment to meet customer requirements and to continuously improve processes and products, providing a framework for establishing and reviewing quality objectives.

The Quality Policy is communicated throughout the Company so that it is:

- Appropriately communicated at all organizational levels involved in its implementation.
- Understood, shared, reviewed and implemented.

Acquanegra Sul Chiese (MN), 30/01/2026

The Quality Manager

MC