

Getting started with Amazon Pharmacy



Skip the pharmacy lines and get started today to enjoy the benefits



Upfront pricing



Save time and money



Customer Care available via the phone, or chat online with a representative



Amazon Pharmacy offers automatic refills and prescription supply options, including 90-day, as applicable



Easy online ordering



24/7 pharmacist support



Scan the QR code to get started or visit
amazon.com/blueshieldcamedicare

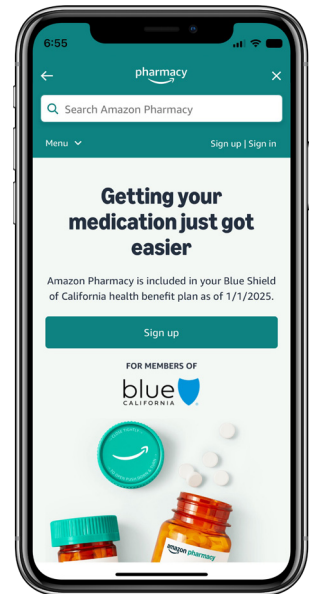


Set up your Amazon Pharmacy profile in 5 easy steps

1 Create your account

Before you begin: Have your Blue Shield of California member ID card ready. Then:

- ✓ Go to amazon.com/blueshieldcamedicare and select "Sign up"
- ✓ Sign in to your Amazon account or create a new one. If you share an Amazon account, choose who needs pharmacy services
- ✓ Verify your identity and personal information
- ✓ Add your insurance details and communication preferences
- ✓ With your profile ready, you can move on to adding prescriptions



2 Add or transfer your prescriptions

For new prescriptions:

Simply tell your healthcare provider to send them directly to Amazon Pharmacy Nationwide Home Delivery.

For existing prescriptions:

We recommend asking your provider to send updated prescriptions to Amazon Pharmacy – this is the fastest and most reliable method. You can call their office, use their online portal, or request during your next visit.

Your provider may need the following details:

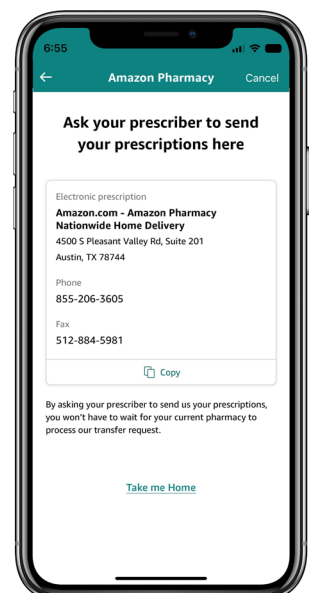
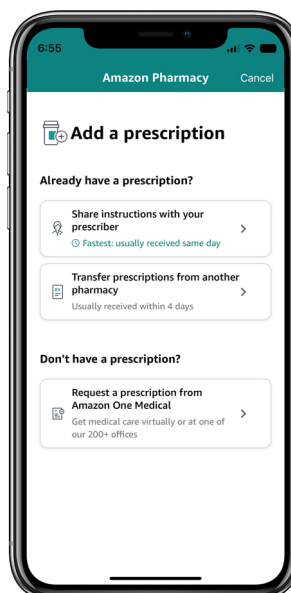
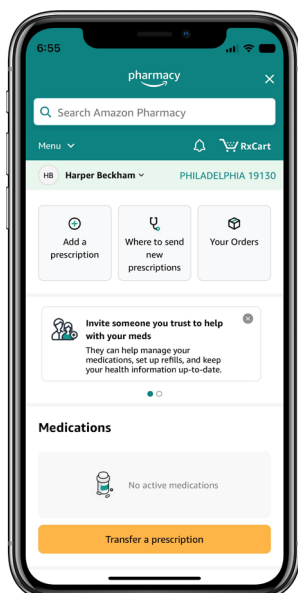
Name/E-Scribe: Amazon.com – Amazon Pharmacy Nationwide Home Delivery

Address:

4500 S Pleasant Valley Rd, Suite 201
Austin, TX 78744-2911

Fax: 512-884-5981

Phone: 855-206-3605



Want to move prescriptions yourself?

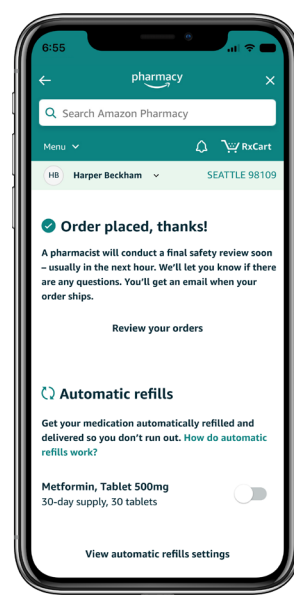
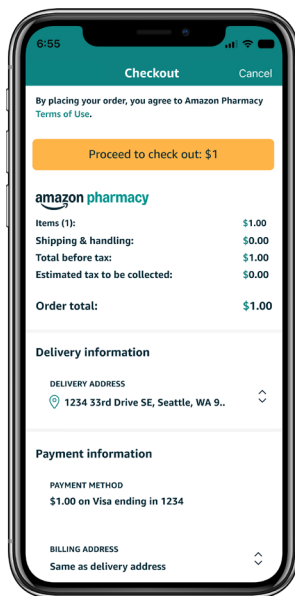
You can transfer them to your Amazon Pharmacy dashboard by selecting "Add a prescription" then "Transfer prescriptions from another pharmacy."

However, this method may take up to 4 days. To avoid delays or transfer issues, we recommend working directly with your provider.

3 Place your order

Start by selecting one or more prescriptions to order. For each medication, you may be able to:

- ✓ Adjust your medication day supply
- ✓ Select your preferred delivery method



4 Get support when needed

Need help?

Contact Amazon Pharmacy's Blue Shield-dedicated Customer Care team by phone at **856-208-4665** or chat with us online 24/7.



Amazon Pharmacy does not dispense Schedule II controlled substances. When transferring prescriptions, additional restrictions may apply. See your health plan benefits for information on eligible prescriptions.

Blue Shield of California is an independent member of the Blue Shield Association. Amazon Pharmacy is independent of Blue Shield of California and is contracted to provide prescription home delivery services to members with Blue Shield pharmacy benefits. Members are responsible for their share of costs, as stated in their benefit plan details. Information about specific prescription drug benefits and drug benefit exclusions can be found in the member's plan documents. Members may call the Customer Service number on their Blue Shield member ID card if they have questions about their Blue Shield prescription drug coverage.

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