

# The Agentic OMS for modern enterprise Retail

fulfillmenttools

fulfillmenttools is the Agentic Order Management System built for modern enterprise retail. The platform connects fulfillment operations with AI-driven decision-making, giving users the intelligence to act and providing external AI agents with a real-time operational foundation.

Instead of relying on static rules, fulfillmenttools introduces embedded AI agents that support and automate decisions across the entire order lifecycle – from routing and inventory balancing to availability promising, exception handling, and execution.

This way, the platform enables retailers and brands worldwide to improve the order related customer experience and enhance efficiency, thereby increasing sales and profitability.



## Your benefits with fulfillmenttools



Increase  
Satisfaction



Optimize  
Processes



Scale  
Sales



Accelerate  
Time-to-Market



Reduce  
Costs

## 3 decisive reasons for fulfillmenttools



### The Best Routing Decision

Our unique routing engine provides the best possible routing option based on individual criteria and data within milliseconds.



### Exceptional Market Experience

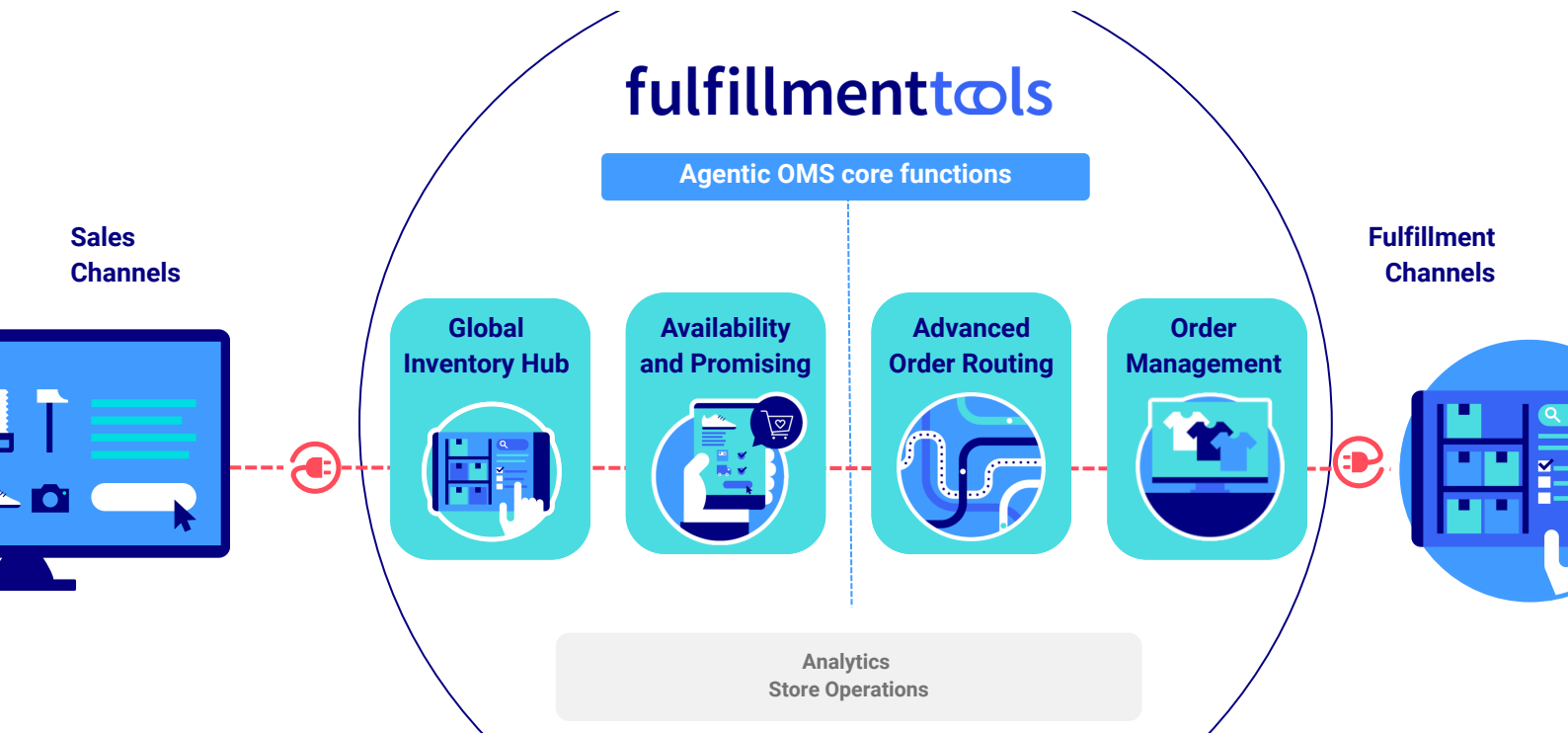
Having started in the food sector, we have gathered experience across the complexities of all industries. Retail is part of our DNA.



### The Most Innovative Technology

We offer pre-composed best-of-breed technology that helps retailers stand out with a distinctive shopping experience, providing the best total cost of ownership.





### Global Inventory Hub:

Get a single, accurate view of inventory across your entire network, enabling smarter fulfillment decisions, accurate delivery promises, and AI-driven decision-making.

### Availability and Promising:

fulfillmenttools evaluates real-time inventory, carrier availability, and operational constraints to show customers exactly what is available, how it can be delivered, and when.

### Advanced Order Routing:

By evaluating inventory, capacity, cost, and delivery targets in real time, AI agents determine the optimal fulfillment path for each customer order based on your business logic.

### Order Management:

From the moment customers place an order through final delivery confirmation, fulfillmenttools manages the order lifecycle while tracking and controlling every status, modification, and exception in real time.



Commerce  
Operations  
Foundation

