protego

Guardian Quick Start Guide

Install Protego Guardian, sign in, and launch the side panel inside your daily workflow. Setup takes about five minutes.

Before you begin

- Use Google Chrome or Microsoft Edge, currently the only two supported browsers.
- Have your work email ready, the one your organization gave Protego.
- Open the EHR you normally use after you log in.

Setup at a glance

1 Install — 2 Pin — 3 Open — 4 Sign in — 5 Refresh

ACCESS NOTE

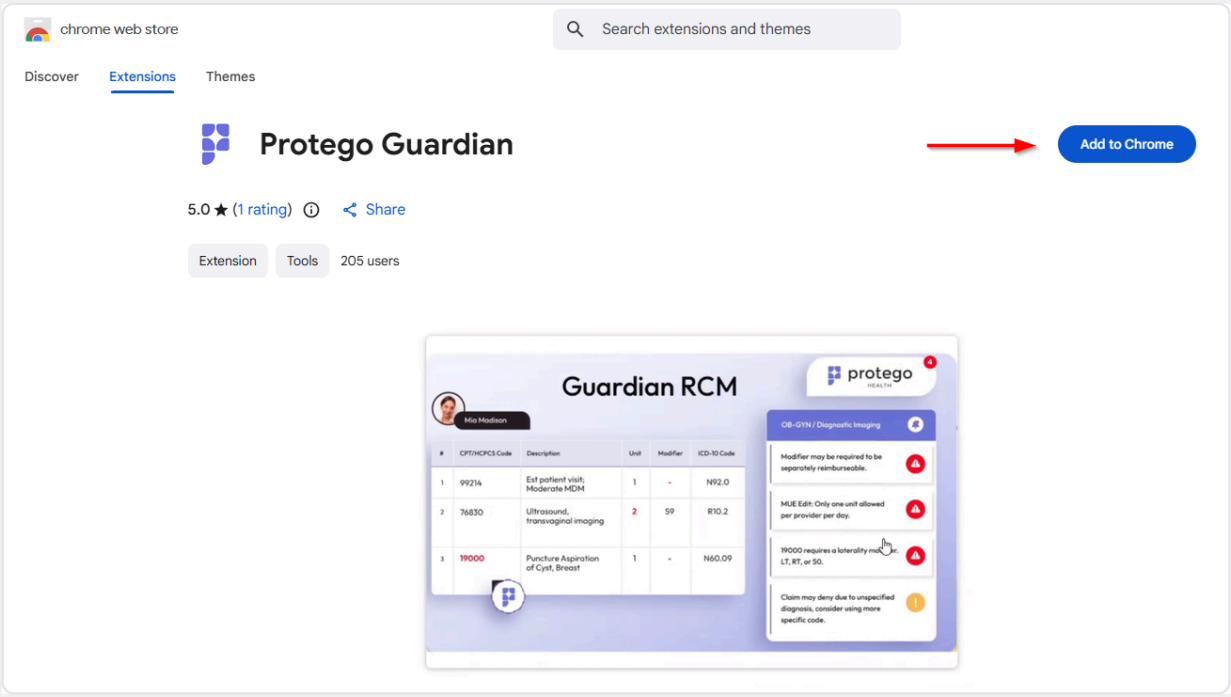
Access is set up per email address. Personal or shared emails will not be authorized.

Part 1 · Install and pin

1 Install Protego Guardian

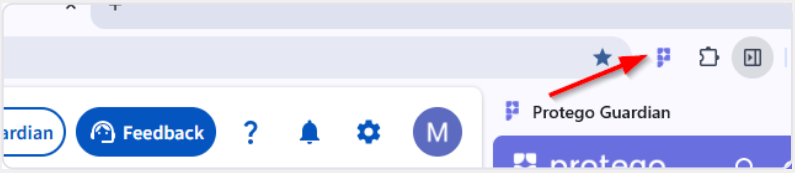
Open the listing in the Chrome Web Store, click Add to Chrome (red arrow), and confirm the browser prompt.

chromewebstore.google.com/detail/protego-guardian/cihcohcegoaffgkgnkblkkankikjgmjb



2 Pin Guardian to your toolbar

Click the puzzle piece button in the top right of Chrome, then click the pin next to Protego Guardian. The P icon stays visible so you never have to search for it.



The pinned P icon

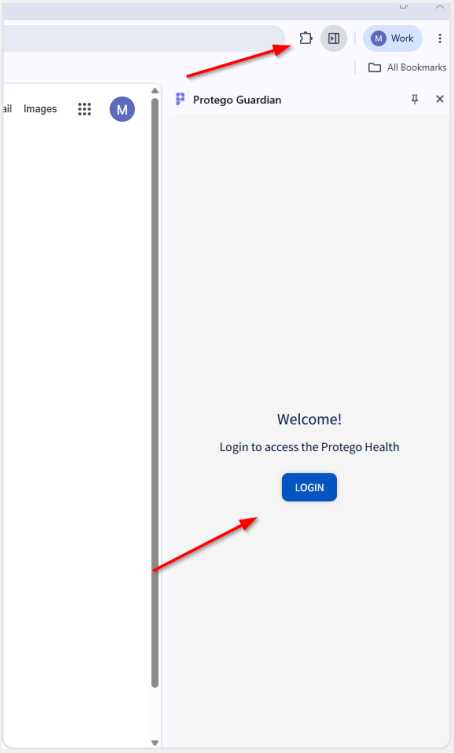
Part 2 · Open the panel and sign in

3 Open the side panel

Open your EHR, then click the Guardian icon in the browser toolbar. The panel opens on the right side of the window. Click LOGIN.

Quick check

You should see the Welcome screen shown here. If the icon is missing, go back to step 2 and pin it.



4 Sign in with your WORK email

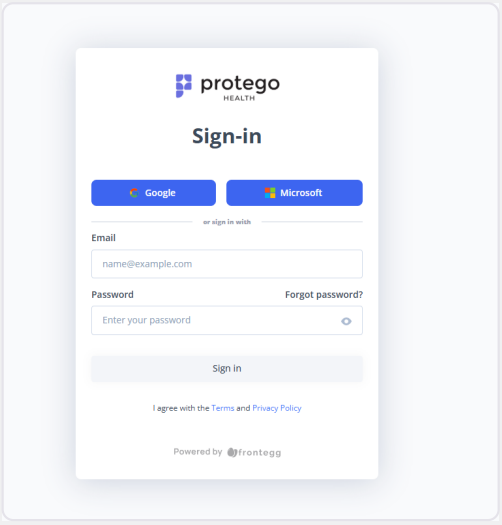
Choose Google or Microsoft when your organization has enabled them, or use your email and password. This must be the work email you or your manager gave Protego, or the extension will not work.

Do not use

Personal emails, shared team emails, or unauthorized accounts.

Trouble signing in?

Confirm your email has been added by Protego. Your manager can check, or email us at the address below.



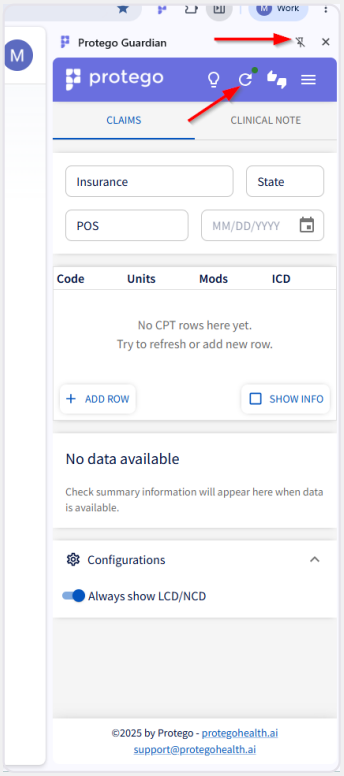
Part 3 · Refresh and start working

5 **Refresh once, then you are all set**

- **a** Open the claim, encounter, or patient page you want Guardian to review.
- **b** Click the refresh icon at the top of the panel (red arrow) so Guardian reads the current page.
- **c** Review the recommendations in the Claims and Clinical Note tabs.

Guardian tip

Refresh once after changing pages. After the first time, you should not need to do it again. Continue your workflow as normal.



Quick troubleshooting

1. **Guardian is not visible.** Confirm the extension is installed and pinned to the toolbar.
2. **The Login button appears again.** Click LOGIN and sign in with your authorized work email.
3. **No data available.** Open the correct EHR page, then click the refresh icon in Guardian.
4. **Still not working.** Close the panel, reopen it from the toolbar, and refresh again.
5. **Access issue.** Ask your manager or Protego Support to confirm your email is authorized.

PROTECT PATIENT PRIVACY

Never include PHI in any screenshot or email you send to Protego Support. Use demo or de-identified screens only.

Need help? Quick links

Email us: **Support@ProtegoHealth.ai**

Include your name, organization, browser, and the page you were viewing. No PHI.

Install Guardian: **chromewebstore.google.com/detail/protego-guardian/cihcohcegoaffgkgnkblkkankikjgmjb**

Full user guide: **www.protegohealth.ai/user-guide**