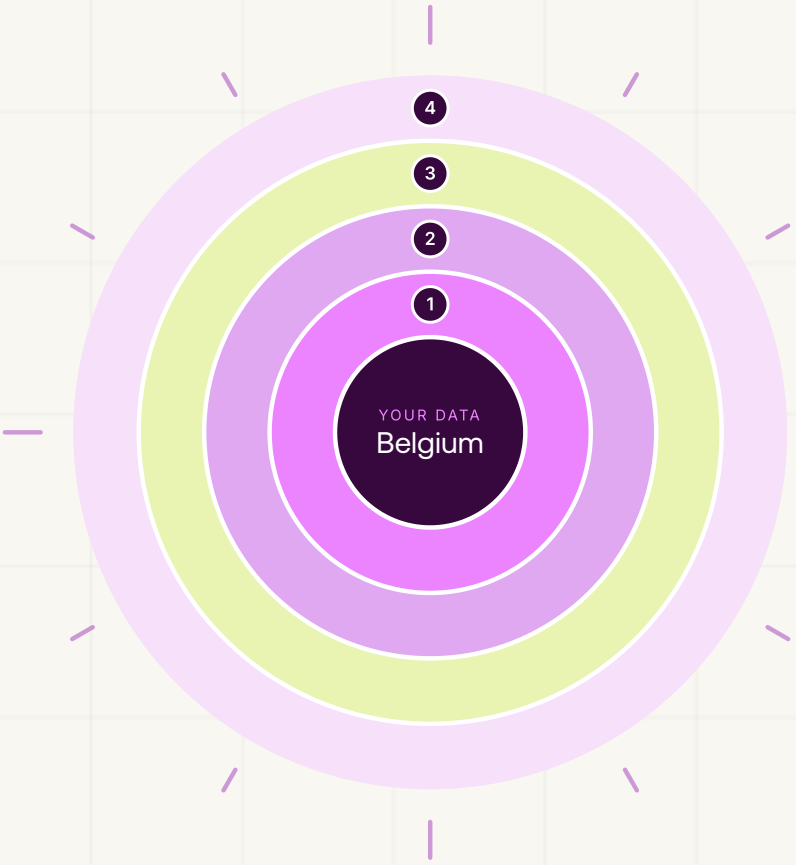
toggl

HOW TOGGL PROTECTS YOUR DATA

Four layers between your time data and the outside world.

Each layer is backed by a document your team can check on page 3.



Some sub-processors
Safeguarded · page 2

Limited staff access
Safeguarded · page 2

1 Infrastructure

Google Cloud europe-west1 in Belgium, on databases separate from the US deployment, with backups kept in the EU.

2 Certified controls

ISO/IEC 27001:2022, certified by Alcumus ISOQAR, with the EU deployment under the same ISMS. SOC 2 EU scope comes with the next report.

3 Contract

Our DPA: your instructions only, breach notice without undue delay, 10 days' notice of new sub-processors and a yearly audit right.

4 EU law, EU company

Toggl OÜ is headquartered in Tallinn and bound by the GDPR, with adequacy or the EU SCCs behind any transfer outside the EEA.

What stays in the EU, and what may leave it

EU hosting covers your application data at rest. It doesn't mean every processing activity or every staff login happens inside the EU, so here is the complete picture.

Stored at rest in Belgium · europe-west1

- ✓ Time entries
- ✓ Projects, tasks and clients
- ✓ Attachments
- ✓ User accounts and login details
- ✓ Subscription records
- ✓ Backups

Separate databases, with no shared databases with the US deployment.

May be processed outside the EU

Sub-processors. Some services Toggl uses to run the product are located outside the EU. Each one is listed below.

Staff access. Toggl is a remote company, and some team members outside the EEA may have limited, safeguarded access for support and maintenance.

Transfer safeguards. Under section 6.2 of the DPA, any transfer outside the EEA relies on an adequacy decision or GDPR safeguards such as the EU Standard Contractual Clauses.

Sub-processors on the public list

Sub-processor	Service	Location
Toggl OÜ	Group company: service, sales, payments	Estonia
Toggl Inc.	Group company: service, sales, payments	United States
Google Cloud EMEA	Cloud infrastructure	Ireland (entity)
Crisp IM	Customer support and messaging	France
Slack Technologies	Messaging and workflow	Ireland
Stripe Payments Europe	Payment processing	Ireland
Twilio Ireland (SendGrid)	Email delivery	Ireland
PostHog	Product analytics	United States (entity) · Germany (data)
Requesty	AI gateway and model routing	United Kingdom (entity) · Germany (data)
Sentry (Functional Software)	Application monitoring	United States
Google LLC	Application analysis	United States
Hex Technologies	Data analysis	United States

● In the EU ● Outside the EU

Sources: toggl.com/eu-hosting, the Data Processing Agreement (v3.0) and the sub-processor list (updated 18 September 2026). Current official documents take precedence.

The evidence behind every claim, in one place

Each document below is either public, attached to this kit or available on request. The status tells your reviewer which is which.

01 — Ungated

What leaves the EU

The one-page summary on page 2: what is stored in Belgium, what may be processed outside the EU and every sub-processor with its location.

Page 2 of this kit

02 — Public

Data Processing Agreement v3.0

Covers both regions. Transfers rely on adequacy or the EU SCCs (Decision 2021/914), new sub-processors come with 10 days' notice and a right to object, and you can audit once a year.

toggl.com/legal/data-processing-agreement

03 — Public

Sub-processor list

Every provider, the service it performs and where it is located. Your team can subscribe to be notified by email whenever the list changes.

toggl.com/legal/sub-procesor-list

04 — Verifiable

ISO/IEC 27001:2022 certificate

Issued to Toggl OÜ by Alcumus ISOQAR, certificate no. 25258-ISMS-001, valid until 3 March 2028. The EU deployment runs under the same ISMS and controls.

toggl.com/product/iso-certification

05 — Under NDA

SOC 2 Type 2 report

Available under NDA.

Request via toggl.com/get-a-demo

06 — Public

EU Data Act Addendum

Part of your agreement with Toggl. It sets out how you can export your data, switch providers and have your data securely deleted afterwards.

toggl.com/product/eu-data-act

Prefer a walkthrough?

Bring your questionnaire to a 30-minute security review with our team.

Book a demo