FraudSense

THE FRAUD LEADERS' ROUNDTABLE

From Alerts to Outcomes: When Detection Is No Longer Enough

17 September 2026 · Crowne Plaza KLCC, Kuala Lumpur

BY INVITATION ONLY | CHATHAM HOUSE RULE

PMG Events Group

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A NOTE FROM THE HOST

Detection is the floor. It is no longer the outcome.

In Malaysia, supervisory expectations are converging from two directions. BNM has made real-time detection the standard and brought fraud-loss exposure closer to the issuer. The FATF mutual evaluation identified the gap that remains between investigation and conviction. The measure is no longer the number of alerts an institution generates, but the risks it interrupts, investigates and proves. The practical question is which capabilities institutions should build first.

That is why we are convening The Fraud Leaders' Roundtable on 17 September 2026 at Crowne Plaza KLCC, Kuala Lumpur.

The table is deliberately small, bringing together senior leaders responsible for fraud, financial crime, compliance, risk and information security from Malaysia's commercial, Islamic and digital banks. Conducted under the Chatham House Rule, it is designed to encourage open discussion among peers. No presentations. No pitches. Just candid conversations about the challenges every institution is working to solve.

I hope you will join us, and I look forward to welcoming you to Kuala Lumpur.

Yours sincerely,

Syed Faisal

Syed Faisal
Chief Executive Officer
PMG Events Group

EVENT OVERVIEW

Malaysia's fraud and financial crime challenge is no longer just detection. It is effectiveness.

December 2025 moved two tests in the same direction. Bank Negara Malaysia made real-time detection the supervisory standard and moved fraud-loss exposure closer to the issuer's balance sheet, where losses trace to weaknesses in the institution's own systems, processes or controls. Days later, Malaysia's FATF mutual evaluation acknowledged a strengthened framework and named the gap that remains: turning money laundering investigations into prosecutions and convictions.

The supervisory logic is moving in the same direction from both sides. Detection is no longer the outcome. The question is no longer how many alerts an institution generates, but how many risks it interrupts, investigates and proves.

This closed-door roundtable brings together senior fraud, financial crime, risk, and compliance leaders from Malaysia's commercial banks, Islamic banks and digital banks to examine one question: when the measure of defence is no longer the alert, what should banks prioritise first?

KEY DISCUSSION POINTS

01 **Real-Time Defence**

02 **Owning the Single Case**

03 **Proving Effectiveness to the Board**

SCHEDULE · 17 SEPTEMBER 2026, KUALA LUMPUR

10:00 – 10:30	Arrival, Networking and Welcome Coffee
10:30 – 10:35	Welcome Remarks
10:35 – 10:50	INDUSTRY BRIEFING Fraud, Financial Crime and Trust in Real-Time Banking
10:50 – 11:15	PANEL DISCUSSION Proving Effectiveness: What the Institution Builds When Outcomes Become the Measure
11:15 – 11:40	Roundtable Discussion
11:40 – 12:05	PANEL DISCUSSION Fraud at Machine Speed: Synthetic Identity, Deepfakes and Manufactured Trust
12:05 – 12:35	Roundtable Discussion
12:35 – 12:40	Closing Remarks
12:40 – 13:30	Lunch and Networking

PROGRAMME

INDUSTRY BRIEFING

Fraud, Financial Crime and Trust in Real-Time Banking

A concise market briefing on how fraud and financial crime teams are moving from alert generation to outcome-based defence, with practical observations on real-time detection, case intelligence and cross-functional response. The briefing sets the context for the panel and roundtable discussion that follows.

PANEL DISCUSSION

Proving Effectiveness: What the Institution Builds When Outcomes Become the Measure

Regulators now measure outcomes: risks interrupted, cases investigated, losses prevented and effectiveness proven. The institution's architecture, investigation capacity and governance now need to support that measure.

This panel opens with the operating question the roundtable then works through: what does an institution that can demonstrate real-time defence to BNM and end-to-end effectiveness to FATF actually look like, and what should banks prioritise first?

01 Real-time defence for BNM, end-to-end effectiveness for FATF. Where does one build serve both, and where do they pull apart?

02 If alerts are no longer the measure of success, what does the institution report internally, and to the board each quarter?

03 The liability shift has moved fraud loss from an operational cost to a board-level exposure. How does the institution demonstrate that prevention investment is measurably reducing it?

04 Where does AI genuinely cut investigation time, and where does it simply generate more alerts to clear?

PANEL DISCUSSION

Fraud at Machine Speed: Synthetic Identity, Deepfakes and Manufactured Trust

Generative AI has changed both the scale and the credibility of financial fraud. Cloned voices, deepfaked public figures and automated social engineering allow criminals to manufacture trust and personalise attacks at machine speed.

With the overwhelming majority of fraud cases involving authorised transactions, the institution's task is no longer recognising a fraudulent transaction. It is recognising a genuine customer acting under someone else's control, before the payment is made.

01 When the customer appears genuine, what gives the fraud away before the transfer clears?

02 AI-generated documents and blended personas can pass individual onboarding checks. Where does conventional KYC stop working?

03 Deepfakes target the staff member as readily as the customer. What holds up on the verification call and the payment authorisation?

04 Awareness campaigns assume the customer can spot the tell. Where does responsibility sit once they cannot?

ROUNDTABLE DISCUSSION

01 Real-Time Defence

BNM's supervisory direction has moved real-time detection from an operational aspiration to a supervisory expectation, while moving fraud-loss exposure closer to the issuer where weaknesses in systems, processes or controls are identified.

Many institutions still rely on architectures designed for post-event investigation rather than intervention within the transaction window. The practical challenge is no longer whether fraud can be detected, but whether it can be interrupted before the loss occurs.

The discussion explores what genuinely constitutes real-time defence, where institutions continue to face operational constraints, and how banks distinguish meaningful intervention capability from simply generating alerts more quickly.

02 Owning the Single Case

Fraud and AML still run in silos in many institutions — separate alerts, separate teams and separate evidence trails on the same customer. FATF's conviction gap starts exactly there.

A case that cannot present one coherent story from first alert to final disposition rarely survives prosecution, and rarely satisfies a board asking what a loss actually cost to resolve. The roundtable works through what a single, unified case lifecycle must deliver, how a court-grade evidence trail is built from day one, and which executive owns that standard.

03 Proving Effectiveness to the Board

Malaysia's reported online fraud losses reached RM2.97 billion in 2025, and 95 per cent of fraud cases involve authorised transactions — increasingly engineered through deepfaked public figures and cloned voices. BNM is reviewing SEFT's expansion, and the card policy documents set the precedent for where liability moves next.

The roundtable examines the customer-level, pre-transfer capability an institution needs in place before authorised-loss liability follows the card precedent: behavioural signals, cross-channel intelligence, real-time intervention and evidence that the bank acted before the loss moved.

REQUEST YOUR INVITATION

This is an invitation-only event with limited seating.

Attendance is subject to approval to ensure a senior and relevant group.

DATE	TIME
Thursday, September 17, 2026	**10.30 – 13.30**
VENUE	**FORMAT**
Crowne Plaza KLCC, Kuala Lumpur	Invitation-only, closed-door roundtable. Chatham House Rule. No pitches. No attribution. Peer-led.

AUDIENCE

By invitation only for senior leaders responsible for Fraud, Financial Crime, AML, Risk, Compliance, Fraud Analytics, Information Security and Internal Audit from Malaysia's commercial, Islamic and digital banks.

APPLY TO ATTEND

Scan the code to request your invitation. Approved applicants receive full venue details and the delegate list on confirmation.

FOR ENQUIRIES OR ASSISTANCE

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