MegPrime Travel Privacy Policy

Last updated: November 6, 2026

1. Who we are

MegPrime Travel (travel.megprimepay.com) is operated by MP Travel 1, LLC ("MegPrime," "we," "us"). This policy explains how personal information is collected, used and shared when you search for, book and pay for travel on this site, including information collected or processed by third-party providers that operate or support our travel booking services. It supplements the MegPrime Privacy Policy at megprimepay.com, which applies to our other websites and the MegPrime Pay app.

2. Information we collect

We and our third-party service providers may collect information directly from you, automatically through your use of this site, or from other sources in connection with providing travel booking services. Depending on the services used, this information may include:

- *Booking details you provide:* name, email, phone number, date of birth, home or mailing address, traveler names, passport or driver's license details where required, special requests, travel preferences, including dietary or accessibility needs, and loyalty or frequent-flyer numbers.
- *Account and payment information:* your MegPrime account details, the MPP or USDC payment you make in the MegPrime Pay app, and, if you pay from an external wallet, the Base wallet address you enter. Payment information may also be collected or processed by third-party providers, depending on the payment method and booking services used.
- *Automatically collected data:* IP address, device and browser information, operating system, unique device identifiers, access times, pages viewed, search history on this site, cookie identifiers, and approximate or precise location information, where permitted by your device settings and applicable law.
- *Rewards data:* bookings, nights and amounts used to calculate your MPP rewards and Elite status.
- Information from third parties: We or our third-party providers may receive information from travel suppliers, payment processors, booking partners, or other sources in connection with your reservations and use of the services.

Certain information may be collected and maintained directly by third-party providers without being received or stored by MegPrime.

3. How we use information

- To search, book, change and cancel travel and send your confirmations and itineraries.
- To process your payment and pay MPP rewards to your account or wallet.
- To provide customer support and respond to your requests.
- To prevent fraud, verify identity, and comply with legal, tax and travel-industry obligations.
- To improve this site and, with your consent where required, send you offers from MegPrime Travel.
- To personalize your experience, analyze site usage, maintain platform security, and provide technical notices and travel-related updates.

4. Who we share information with

- *Travel suppliers and our booking platform provider:* airlines, hotels, resorts, car-rental companies, activity providers, and third-party service providers that power this site's search and booking engine may collect, receive, use, and share the details needed to fulfil your reservation. Such information may be collected directly by third-party providers rather than by MegPrime. Each supplier or provider may process information in accordance with its own applicable privacy practices and legal obligations.
- *Service providers:* hosting, analytics, security, fraud prevention and customer-support tools that process data in connection with providing the services, subject to applicable contractual and legal obligations.
- *Legal and safety:* where required by law, regulation or valid legal request, or to protect the rights, property and safety of MegPrime, our customers or others.
- *Business transfers:* in connection with a merger, acquisition or sale of assets.

We do not sell your personal information **f**or monetary consideration. Any other disclosures or uses of information subject to applicable privacy-law restrictions will be handled in accordance with those laws.

5. International transfers

Travel bookings routinely require sending your details to suppliers in the country you are visiting. MegPrime and its third-party providers may also process, store, or access information in the United States and other jurisdictions. Where we transfer information outside your country, we use appropriate safeguards required by applicable law.

6. Cookies

We and our third-party providers use cookies and similar technologies to keep you signed in, remember your searches, measure site use and prevent fraud. These technologies may also be used to analyze browsing activity, personalize services, and, where applicable, support marketing activities. You can control cookies through your browser settings; some features may not work without them.

7. Data retention

We and our third-party providers may retain booking and payment records for as long as needed to provide the service and to meet tax, accounting and legal requirements, subject to applicable retention requirements and the respective parties' data handling practices.

8. Security

We use administrative, technical and physical safeguards to protect your information. Third-party providers are responsible for maintaining appropriate safeguards for information within their respective systems. No method of transmission or storage is completely secure, so we cannot guarantee absolute security.

9. Your rights

Depending on where you live, you may have the right to access, correct, delete or receive a copy of your personal information, to restrict or object to certain processing, and to withdraw consent. California residents have the rights described in the CCPA/CPRA, including the right to know, delete, correct and not be discriminated against. EEA and UK residents may also complain to their supervisory authority. To exercise these rights, contact us using the details below. Where information is maintained directly by a third-party provider, we may coordinate with that provider or direct you to the appropriate party to facilitate your request, as permitted by applicable law.

10. Children

This site is not directed to children under 18. Travelers under 18 must be booked by an adult, and we or our third-party providers may collect the information needed to complete their reservation.

11. Changes to this policy

We may update this policy from time to time and will post the revised version here with a new “Last updated” date.

12. Contact us

MegPrime Travel

2101 Cedar Springs Rd Ste 700 Dallas, Texas 75201

Email: support@megprimetravel.com

Phone: 877-634-7746