

# Scope of Services and Crisis Care Disclosure

## Prometheus Rises PLLC

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### Scope of Services

Prometheus Rises PLLC provides outpatient mental health services. All services are scheduled and non-emergency in nature.

The practice does not provide:

- 24/7 crisis services
  - Emergency psychiatric care
  - Immediate response services outside of scheduled sessions
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### Crisis and Emergency Situations

If you are experiencing a crisis or emergency, you should not rely on this practice for immediate assistance.

In the event of an emergency, please contact:

- 911 (Emergency Services)
- 988 (Suicide & Crisis Lifeline)
- Your nearest emergency department

You may also contact local crisis response services available in your area.

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### Communication Limitations

Messages left via phone, email, or the client portal may not be reviewed or responded to immediately. These methods should not be used for urgent or emergency situations.

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### Client Responsibility

Clients are responsible for utilizing appropriate emergency and crisis resources when immediate support is needed.