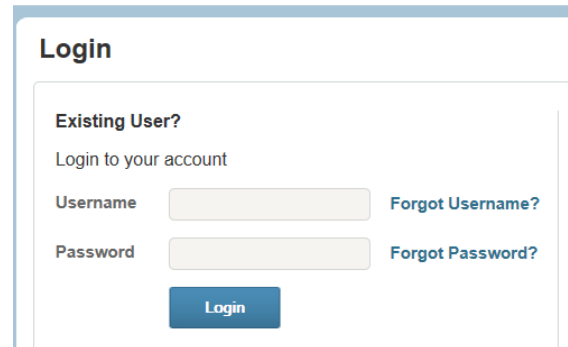


How to Login

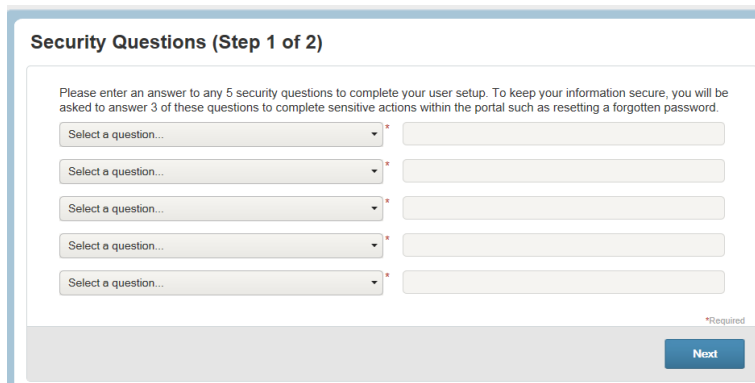
isolved provides all Flexible Spending Account (FSA) and Health Reimbursement Arrangement (HRA) participants with an online portal that provides anytime access to view and manage account information. To access the website and view account information, follow these step-by-step instructions to login the first time:

1: Navigate to www.isolvedbenefitservices.com/wdm and click the "Flex/HRA/HSA Participant" option.

For security purposes, it is important for you to login to setup your Username and Password. isolved provides you with a 120-day timeframe to access your account to assist with the security of your account. If you access your account after the 120-day timeframe, you will need to contact isolved to receive a temporary password.



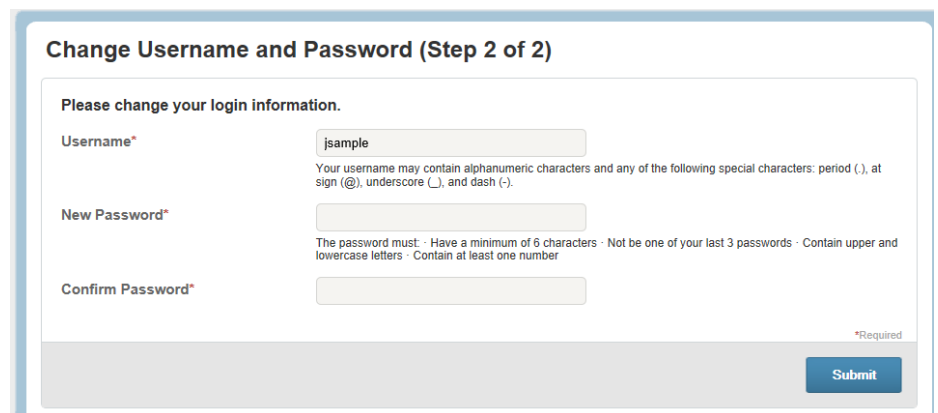
2: Under New User?, click on Create your username and password. You will be prompted to enter in your first and last name, your zip code and your social security number.



3: You will be prompted to answer security questions when you login and change your username and password. (You will only be asked these questions upon logging in to the website the first time.) Answers to security questions are case sensitive.

4: Set up your Username and new Password. (Note: Your username may contain alphanumeric characters and any of the following special characters: period (.), at sign (@), underscore (_) and dash (-). Your password must have a minimum of ten characters, not be one of your last five passwords, contain at least one upper and lowercase letters, and contain at least one number.

A few reminders: strong passwords are very important part of your account remaining secure; use a different password for each of your online accounts; do not use people's names or special dates as passwords; mix it up with upper- and lower-case letters, numbers and special symbols.



How to Login

The Participant Online Portal enables you to:

- File a claim online
- Upload receipts
- View up-to-minute account balances
- View account activity, claim history and payment (reimbursement) history
- Update personal profile information
- Change login ID and/or password
- Download plan information, forms and notifications



Remember, you can go mobile by using your smart phone to access:

- FSA account balances
- Submit claims for reimbursement
- Send receipts using a mobile device's camera
- Configure alerts via text message

Easily check information now using an iPhone, iPod Touch, iPad or Android-powered device with the iFlexWDM App. Search for isolved Benefit Services WDM.