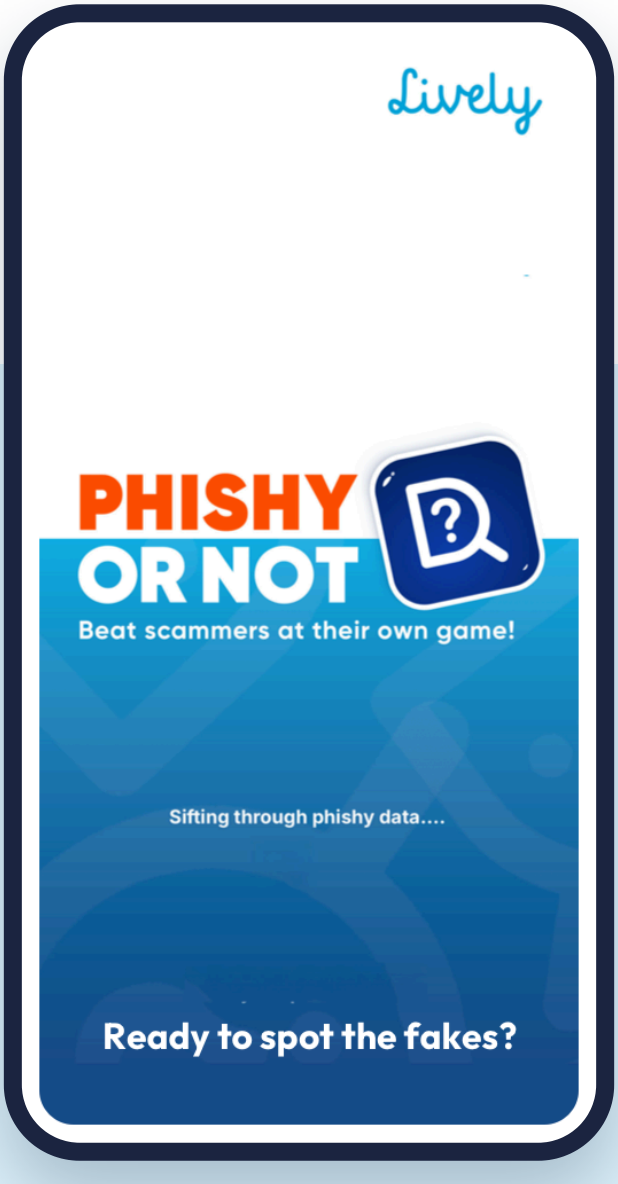
PHISHY OR NOT

Complimentary access, courtesy of

How to Guide

Step by step: sign up, play your first DailyPhishy, and save Phishy to your phone like an app.



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QUICK START

Start playing in a minute!

Five steps and you're playing. The full guide, with pictures, starts on the next page.

1 **Go to livelyco.com.au/westpac**

Tap SIGN UP

2 **Just your email, name and a password**

Then type in the code we email you.

3 **Rate yourself**

How confident are you at spotting a scam? Pick a number.

4 **You're in!**

Play today's DailyPhishy. Tap **Game on!** for a daily alert.



5 **Save Phishy to your home screen**

It opens like an app, with no app store needed. See the last page.

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PART 1 · SIGN UP

1 Start here

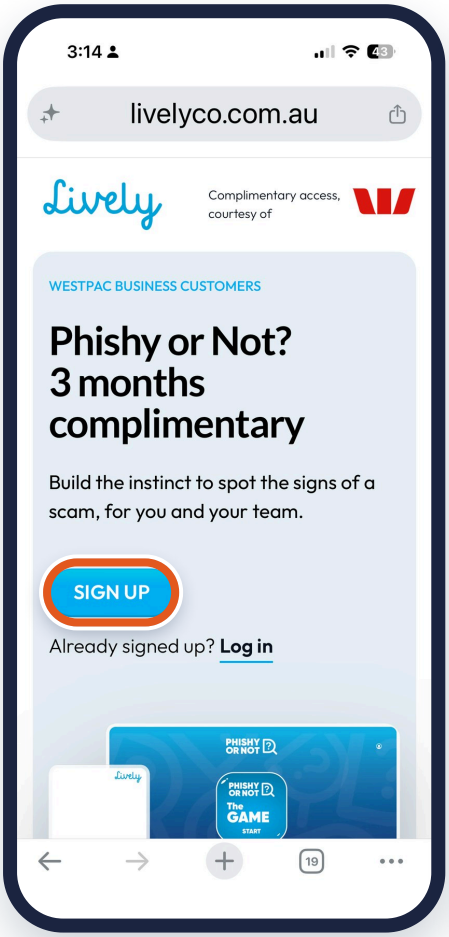
Go to **livelyco.com.au/westpac** in your browser and tap **SIGN UP**. Chrome and Edge work best.

2 Accept cookies

Tap **Accept cookies**. We only use essential cookies, the ones the game needs to run and keep your score.

3 Tap SIGN UP

Phishy opens at **my.phishyornot.com.au**. Tap **SIGN UP** at the bottom of the screen.







Tip: no app store needed. The last page shows how to save Phishy to your home screen so it opens like an app.

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PART 1 · SIGN UP

4 Enter your email

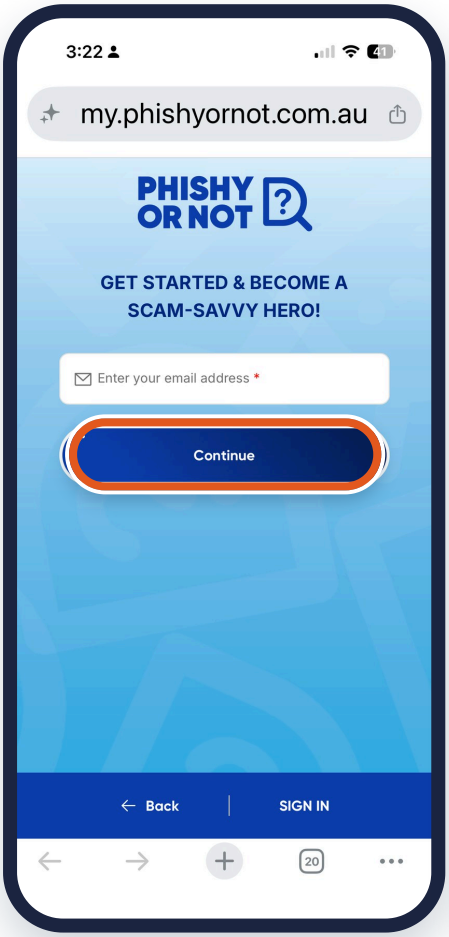
Type your email address and tap **Continue**.

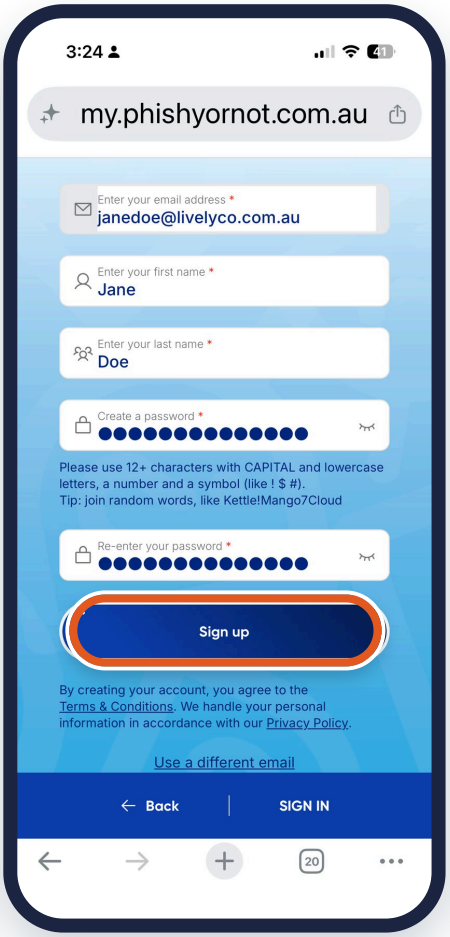
5 Fill in your details

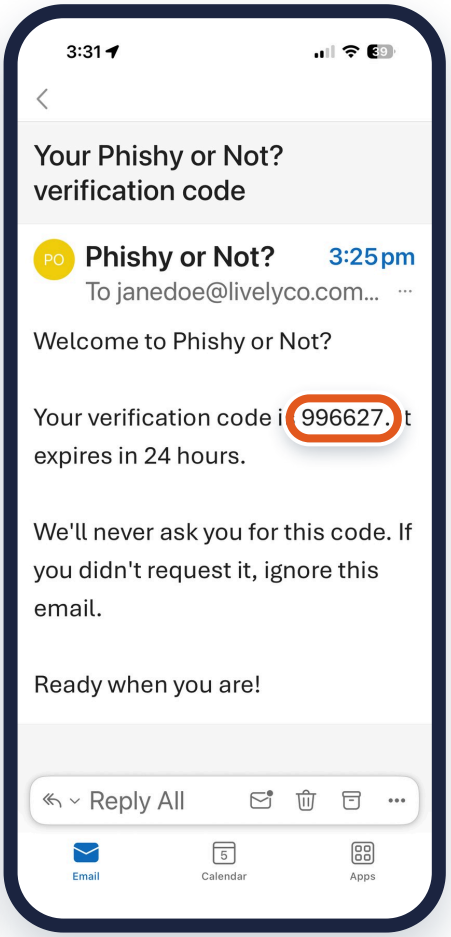
First name, last name and a password of 12 or more characters. Joining random words is easiest. Tap **Sign up**.

6 Check your email

We email you a code. Can't see it? Check your spam folder.







When we'll email you a code

- you sign up
- you sign in after logging out
- you sign in on a new device or browser, or after clearing your browser data
- you reset a lost password

The rest of the time you stay signed in until you log out.

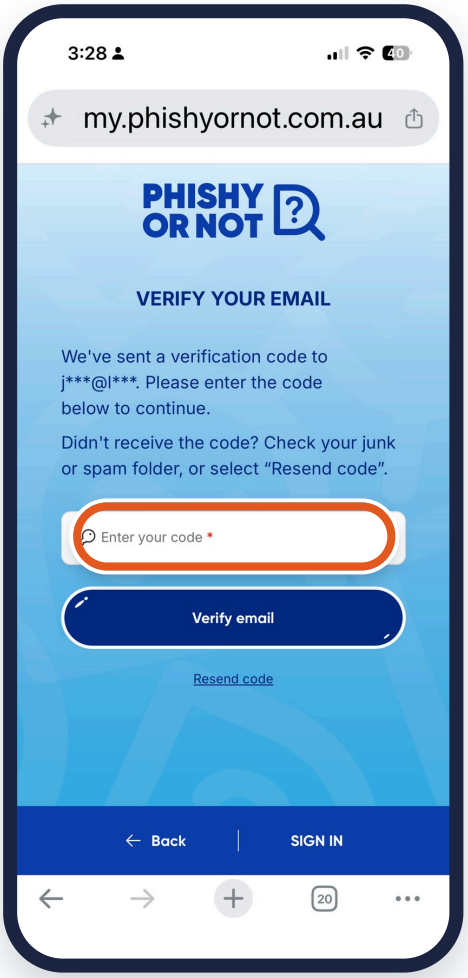
The code expires after 24 hours. We'll never ring or message you asking for it.

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PART 1 · SIGN UP

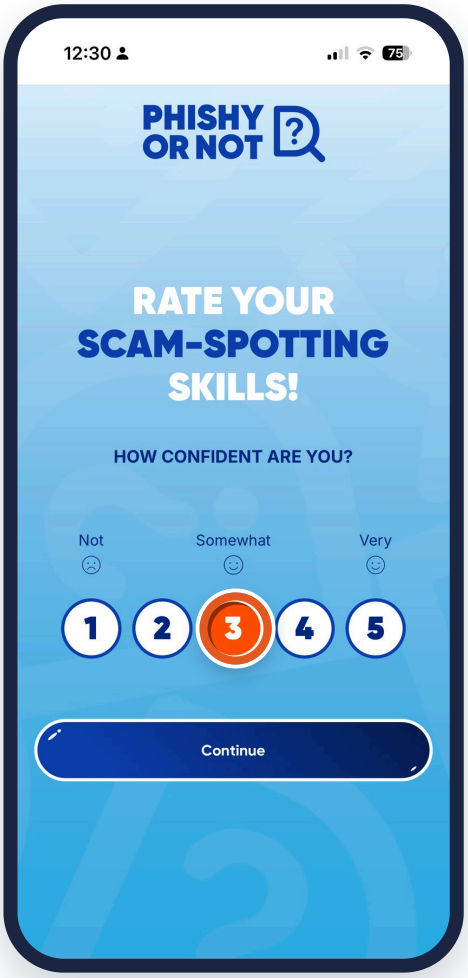
7 Enter your code

Type the code in and tap **Verify email**. No code? Tap **Resend code**.



8 Rate yourself

How confident are you at spotting a scam? Pick a number. Be honest, there's no wrong answer. This is where your confidence line starts. Then tap **Continue**.



Tip: you'll rate yourself again at the start of each month. Your answers draw the confidence line on your Stats page, so you can see it change as you play.

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PART 2 · PLAY

9 Play the DailyPhishy

You're on the home screen. Tap today's DailyPhishy, read the message, and decide: Phishy or Not?

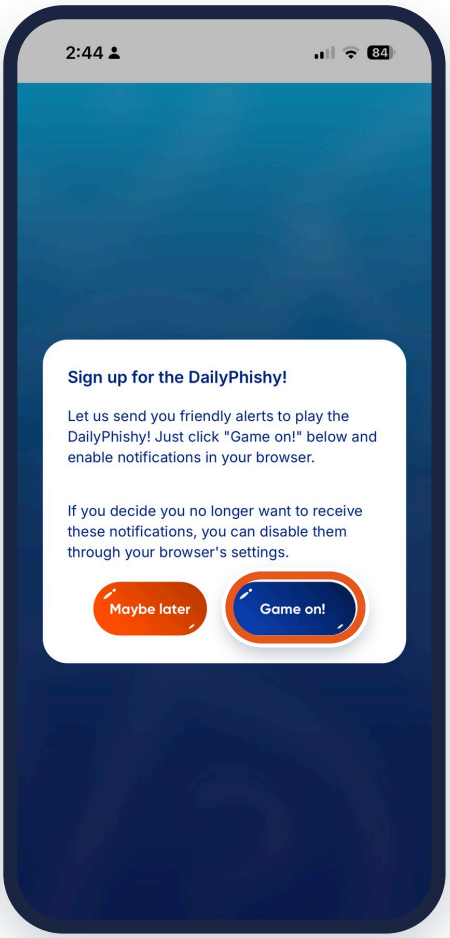
10 Game on!

After your first DailyPhishy, tap **Game on!** Phishy sends you a daily alert in your browser. If your browser asks, tap **Allow**. No app and no phone number needed.

11 Play The Game anytime

Tap **The Game** for five challenges in a row. Still short and snappy.







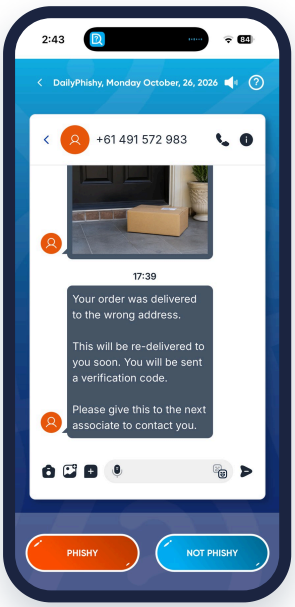
If a real message feels off: stop. Don't click, reply or forward. Report it. In an emergency, call 000.

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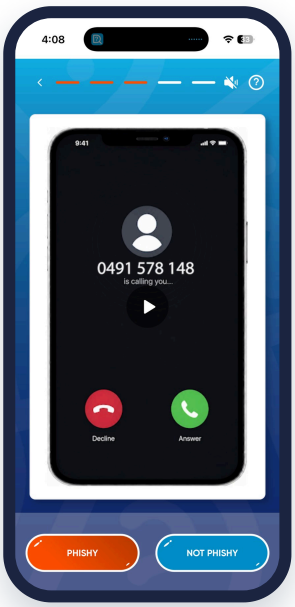
PART 2 · PLAY

12 Read, watch or listen, then decide

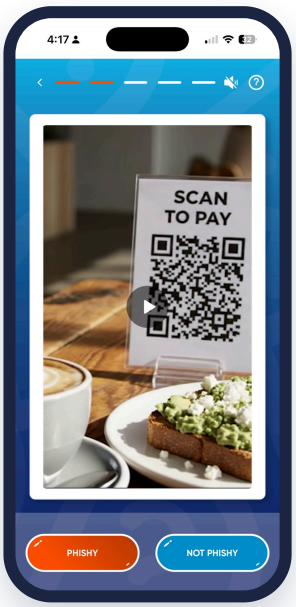
Texts, emails, socials, phone calls and videos, each based on a real scam or a genuine message. Tap **Phishy** or **Not Phishy**.



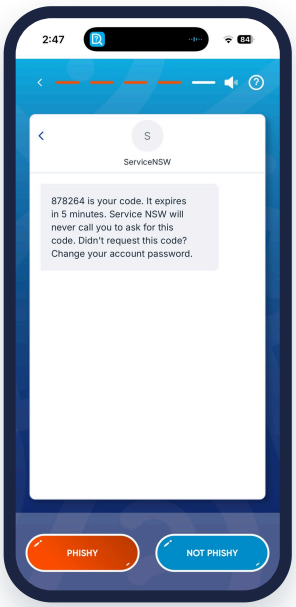
A text



A phone call



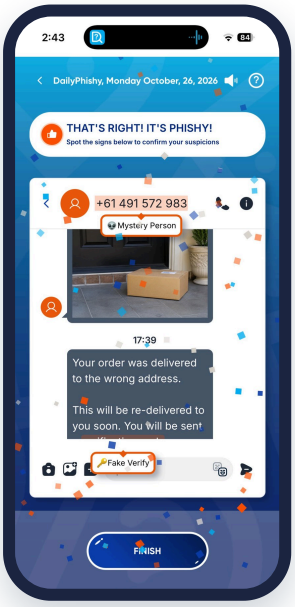
A video



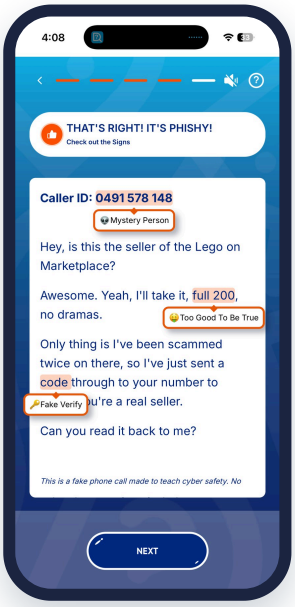
A genuine one

13 Learn the Signs

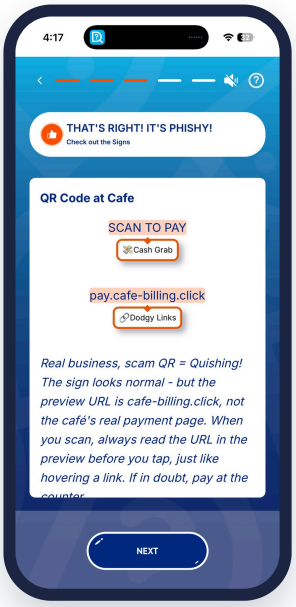
The Signs are the tells in a scam, like Mystery Person or Fake Verify. Right or wrong, they light up in the message to show you why. That's where the instinct builds.



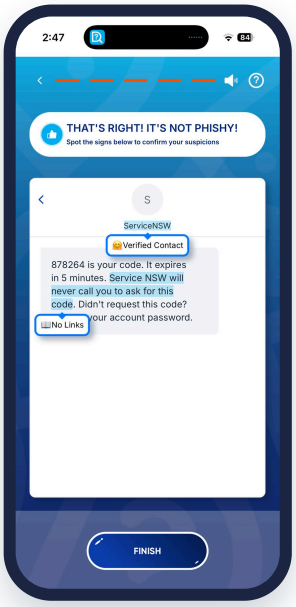
Mystery Person
Fake Verify



Too Good To Be True
Fake Verify



Cash Grab
Dodgy Links



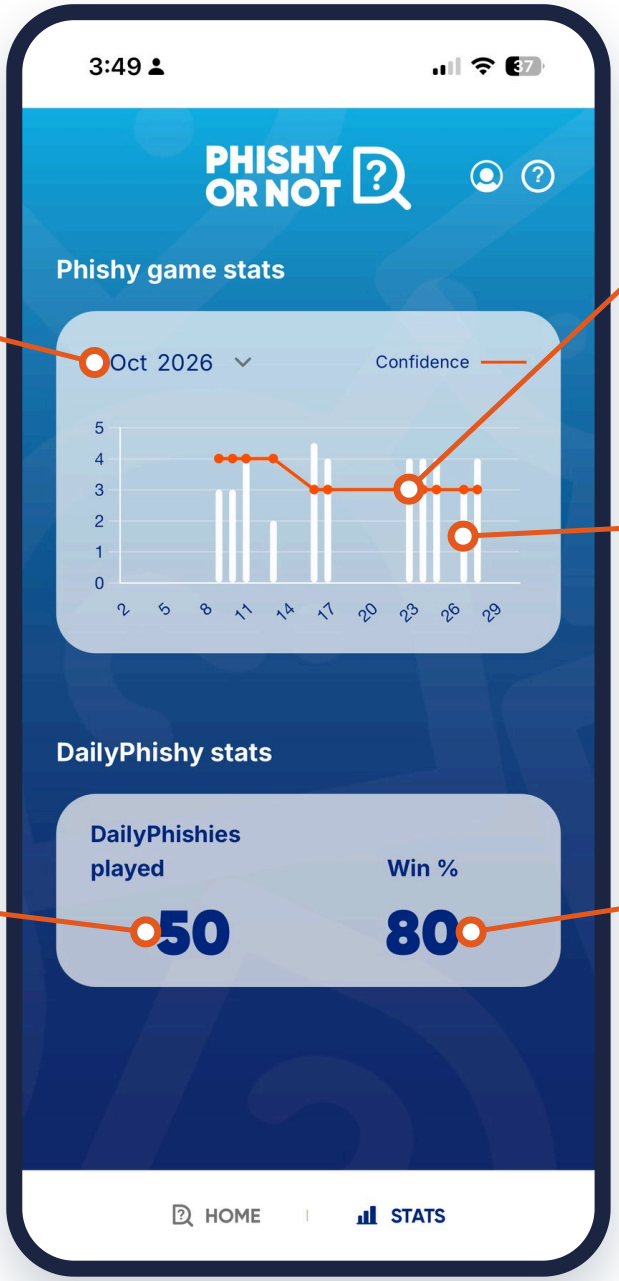
Verified Contact
No Links

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PART 2 · PLAY · YOUR STATS

Your stats at a glance

Tap **Stats** at the bottom of the home screen to see how you're going.



Pick a month
Look back at earlier months

DailyPhishies played
This number only goes up

Your confidence
The orange line. You rate yourself each month

Best score
The bars. Your best game each day

Win %
How many DailyPhishies you got right

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PART 2 · PLAY · YOUR ACCOUNT

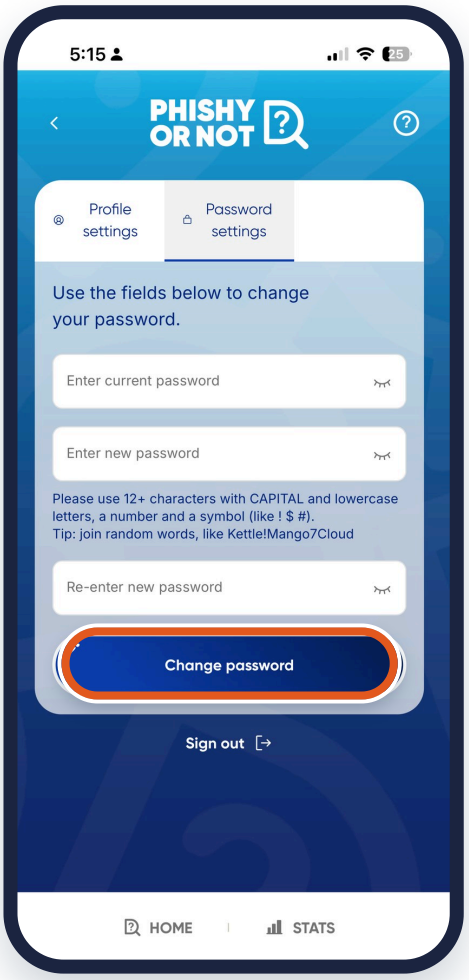
14 Change your name

Tap the person icon at the top. Change your name, then tap **Update names**.



15 Change your password

Tap **Password settings**. Enter your current password and a new one, then tap **Change password**.



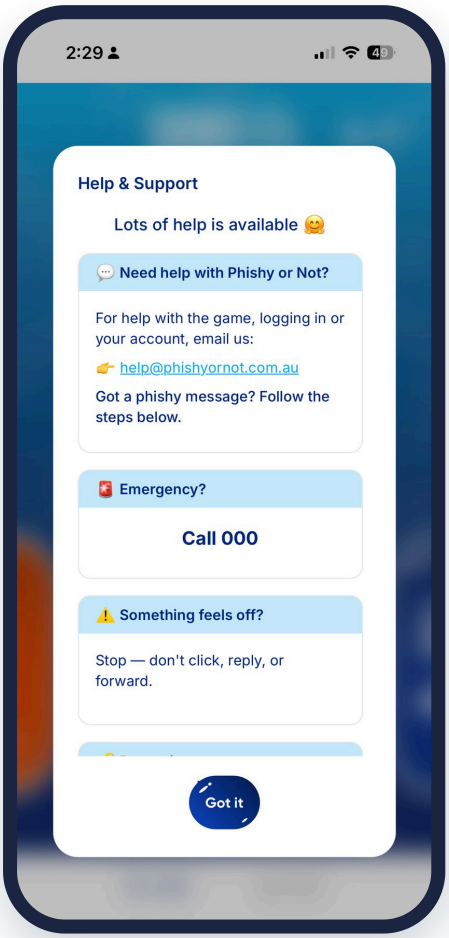
Signing out? Tap **Sign out** under your profile. Next time you sign in, we'll email you a code.

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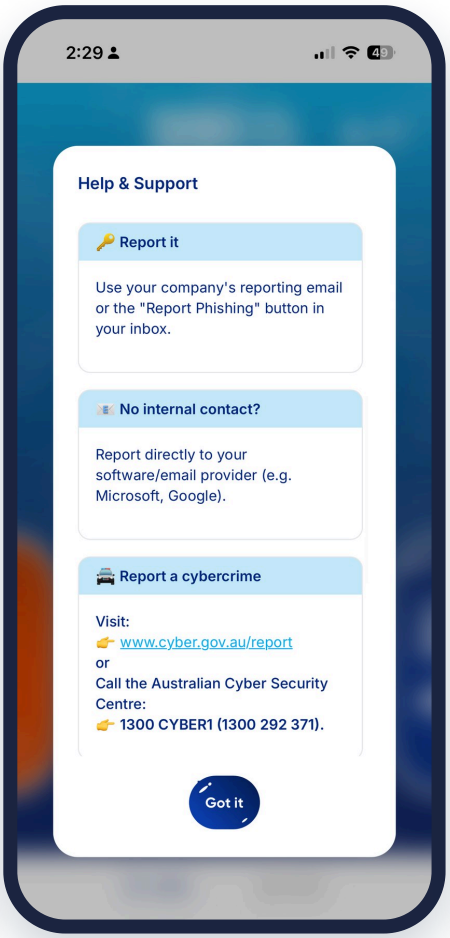
PART 2 · PLAY · GET HELP

16 Get help any time

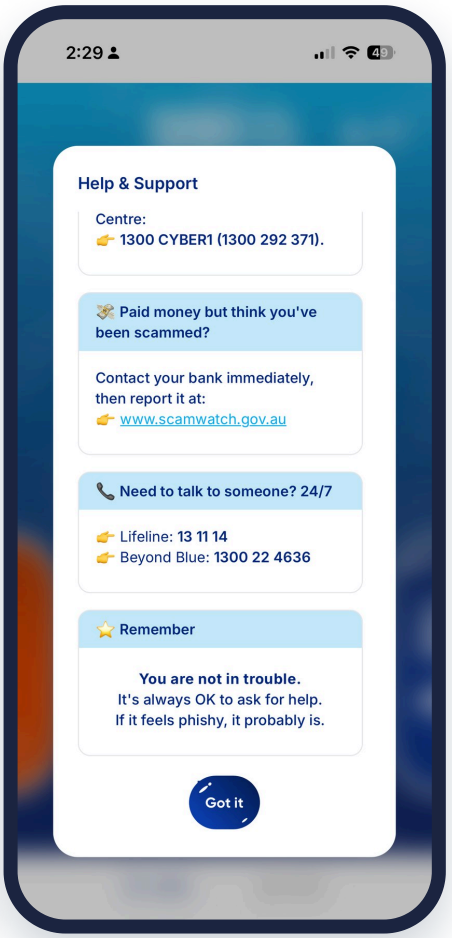
Tap the **?** at the top of the screen to open Help & Support. Scroll down for more.



1 Help with the game or your account, and what to do if something feels off.



2 How to report a phishy message, at work or to the Australian Cyber Security Centre.



3 Lost money? Call your bank first. Need to talk? Lifeline and Beyond Blue are there 24/7.

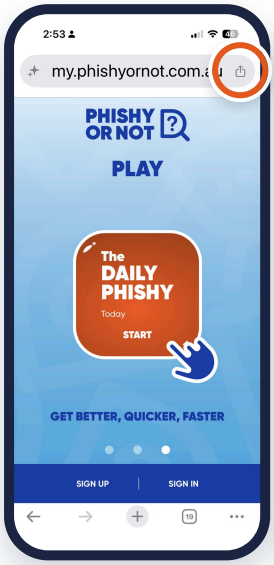
Remember: you're not in trouble. It's always OK to ask for help.

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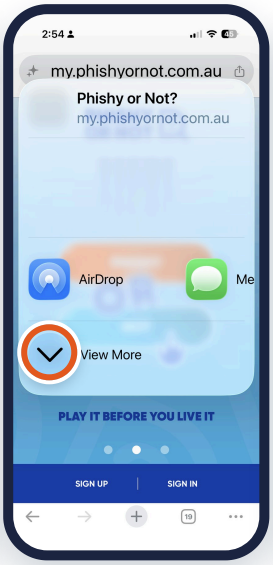
PART 3 · SAVE IT TO YOUR PHONE LIKE AN APP

17 On iPhone, in Chrome

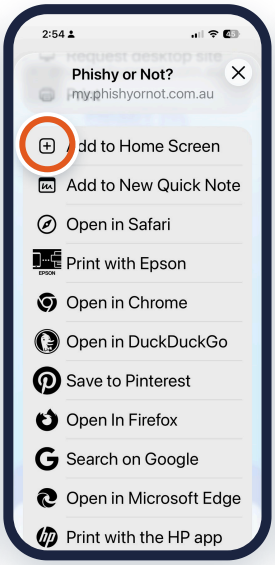
Open **my.phishyornot.com.au** in Chrome. Using Edge? Look for **Add to Home Screen** in the menu.



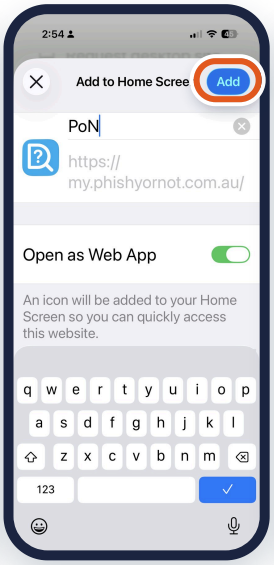
1 Tap **Share**.



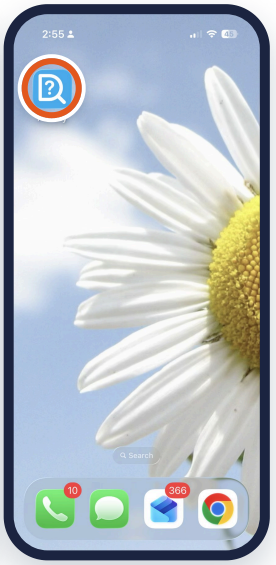
2 Tap **View More**.



3 Tap **Add to Home Screen**.



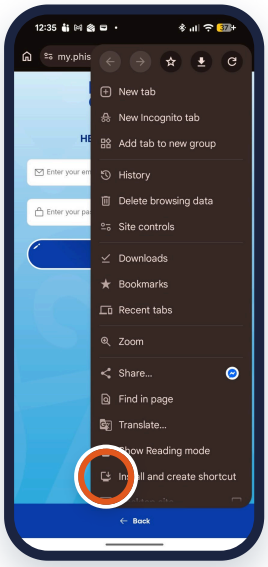
4 Name it **Phishy**, then tap **Add**.



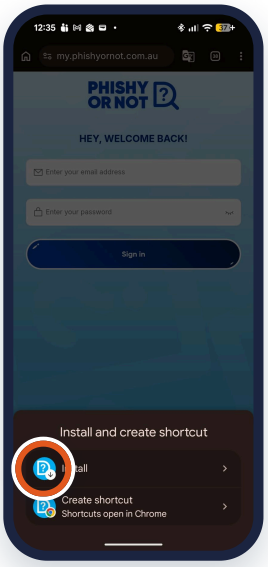
5 Tap **Phishy** to play.

18 On Android, in Chrome

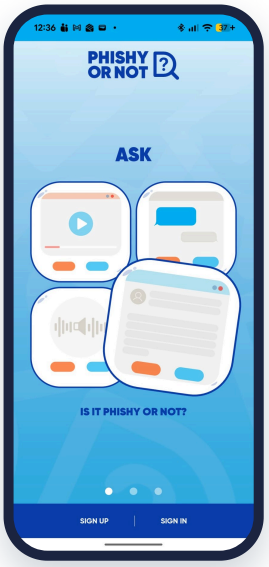
Open **my.phishyornot.com.au** in Chrome. Using Edge? Look for **Add to phone** in the menu.



1 Tap the menu, then **Install and create shortcut**.



2 Tap **Install**, then **Install** again.



3 Phishy opens like an app.

Stuck? Tap **Help** in the game, or email **help@phishyornot.com.au**

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